

Investor Presentation

Safe Harbor Statement

This presentation contains forward-looking statements that involve risks and uncertainties. Such forward-looking statements generally can be identified by the use of forward-looking terminology such as "may," "will," "expect," "intend," "could," "estimate," "should," "anticipate," or "believe," or the negative thereof or variations thereon or similar terminology. Although the Company believes that the expectations reflected in such forward-looking statements will prove to be correct, the Company can give no assurance that such expectations will prove to have been correct. The actual future performance of the Company could differ materially from such statements. Factors that could cause or contribute to such differences include, but are not limited to: uncertainties regarding the ability to open new locations; the Company's ability to acquire additional stores or customer accounts on favorable terms; the Company's ability to control costs and increase profitability; the Company's ability to enhance the performance of acquired stores; the Company's ability to retain the revenue associated with acquired customer accounts; the Company's ability to identify and successfully market products and services that appeal to its customer demographic; the Company's ability to enter into new and collect on its rental or lease purchase agreements; the passage of legislation adversely affecting the rent-to-own industry; the Company's failure to comply with applicable statutes or regulations governing its transactions; changes in interest rates; changes in the unemployment rate; economic pressures, such as high fuel costs, affecting the disposable income available to the Company's current and potential customers; the general strength of the economy and other economic conditions affecting consumer preferences and spending; adverse changes in the economic conditions of the industries, countries or markets that the Company serves; changes in the Company's stock price, the number of shares of common stock that it may or may not repurchase, and future dividends, if any; changes in estimates relating to self-insurance liabilities and income tax and litigation reserves; changes in the Company's effective tax rate; fluctuations in foreign currency exchange rates; information security costs; the Company's ability to maintain an effective system of internal controls; changes in the number of share-based compensation grants, methods used to value future share-based payments and changes in estimated forfeiture rates with respect to share-based compensation; the resolution of the Company's litigation; and the other risks detailed from time to time in the Company's SEC reports, including but not limited to, its annual report on Form 10-K for the year ended December 31, 2011, and its quarterly reports on Form 10-Q for the quarters ended March 31, 2012, June 30, 2012, and September 30, 2012. You are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this press release. Except as required by law, the Company is not obligated to publicly release any revisions to these forward-looking statements to reflect the events or circumstances after the date of this press release or to reflect the occurrence of unanticipated events.

Rent-A-Center today

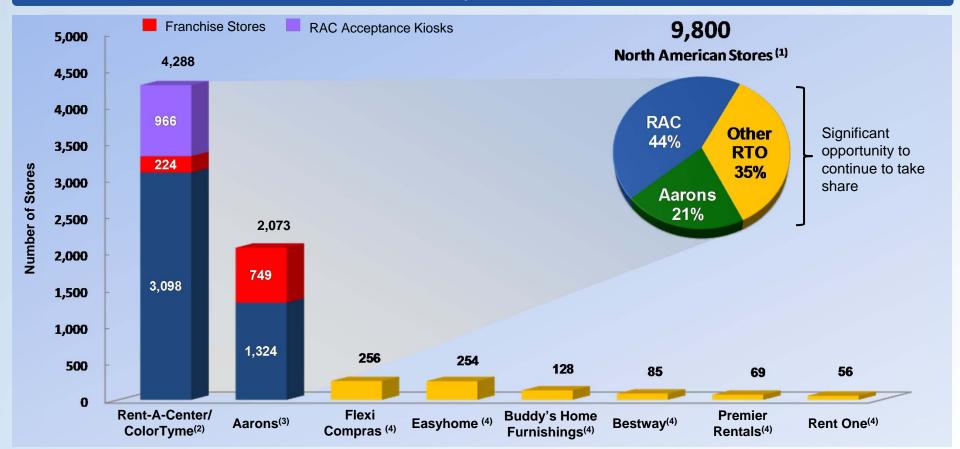


Rent-A-Center today is...

- The leader in an attractive and growing industry
- Focused on providing affordable, high-quality products to our customers that improve their standard of living
- An advantaged business model that delivers superior profitability
- A highly recognized brand with highest levels of customer loyalty and service
- Operating within the most constructive legislative framework in the industry's history
- Led by a seasoned management team with a proven track record for growth and innovation
- Executing on a set of growth initiatives in key domestic and international markets

Market leader in an attractive industry

Rent-A-Center's current store base is over 5x the #3-8 competitors combined...



...giving us the scale to address an ever-expanding sub prime core customer base which makes up 35% of the population ⁽⁵⁾

Notes:

- (1) APRO (Association of Progressive Rental Organizations) as of January 31, 2013
- (2) Company data as of December 31, 2012
- (3) Company press release as of February 7, 2013
- (4) Company website estimates as of January 22, 2013
- (5) FICO report dated July 13, 2010



Superior transaction economics relative to traditional retail

Summary unit revenue **Monthly Revenue Stream Rental Revenues** COGS **Gross Margin** \$800 Most similar to \$400 50.0% traditional retail **Buy upfront** \$1,600 \$400 75.0% **Full term RTO Historical RTO** \$1,778 \$400 77.5% Avg. Contract 9 11 13 15 17 Life (months)

17.8% 18.0% 16.0% 14.3% 13.6% 12.9% 14.0% 12.0% 12.0% 9.6% 10.0% 8.3% 8.0% 6.0% 4.5% 4.2% 3.7% 4.0% 2.0%

DOLLAR FAMILY



Dollar TREE

Agrons

EBITDA Margin profile benchmarking

0.0%

With high brand awareness and exceptional customer loyalty



Brand awareness

- RAC Top of Mind and Total Unaided Awareness of Potentials are at the highest levels in two years.
- Customer Awareness is the highest in past four years.
- Perceptions of RAC's core value proposition ratings have continued to improve among Potentials.



Customer loyalty

- Greater than 80% of customers surveyed would recommend Rent-A-Center to a best friend or family member
- Approximately 75% of our business is from repeat customers

Note: Based on internal operational metrics



Rent-to-own has become a mainstream alternative to traditional retail

Legislative framework by state

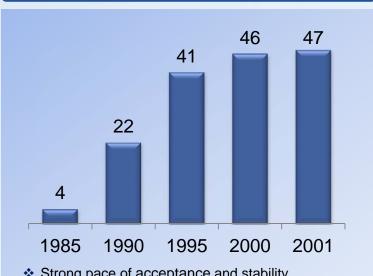
National legislative framework



State legislation updates

- Currently, 47 states, the District of Columbia and Puerto Rico have legislation that recognize and regulate rental purchase transactions as separate and distinct from credit sales
- In Minnesota, Wisconsin, and New Jersey, the rental purchase transaction is treated as a credit sale and subject to consumer lending restrictions. As a result, the Company has modified its consumer transaction to comply with the current regulatory environment for these states

States with favorable legislation



Strong pace of acceptance and stability

Federal legislation updates

- The Industry expects favorable legislation to be introduced in the 113th U.S. Congress
- The Dodd-Frank Wall Street Reform and Consumer Protection Act excludes leases with terms of 90 days or less. The Company believes that our leases with weekly or monthly terms will not be impacted by the Act



Unmatched rent-to-own management experience

Mark Speese

Chairman and Chief Executive Officer

■ 30+ years of industry experience

Mitch Fadel

President and Chief Operating Officer, Director

■ 25+ years of industry experience

Robert Davis

Executive Vice President - Finance, Chief Financial Officer and Treasurer

■ 15+ years of industry experience

Ronald DeMoss

Executive Vice President - General Counsel

■ 20+ years of industry experience

Christopher Korst

Executive Vice President – Domestic Operations

■ 20+ years of industry experience

Theodore DeMarino

Executive Vice President – Shared Services

■ 25+ years of industry experience

Joel Mussat

Executive Vice President – Emerging Businesses & Strategic Planning

■ 5+ years of industry experience

Rent-A-Center's Senior Management Team Averages over 20 years of Rent-to-Own experience



Key Investment Highlights



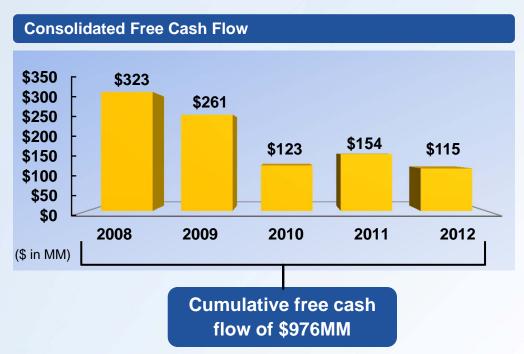
Rent-A-Center is uniquely positioned to deliver value

- An established core business that generates significant free cash flow
- Successful vehicles for growth in both existing and new markets
 - RAC Acceptance
 - International
- A consistent financial policy that is prudent and focused on returning profits to shareholders



Combining our profitability with consistent topline trends creates an engine for free cash flow...







...allowing us to reinvest in high-return, growth opportunities

Increase domestic market share via partnerships with traditional retailers

RAC Acceptance



Rent-A-Center International

Further expansion into Mexico to address an underserved core customer base





RAC Acceptance provides an opportunity to significantly grow our domestic footprint

Overview of RAC Acceptance



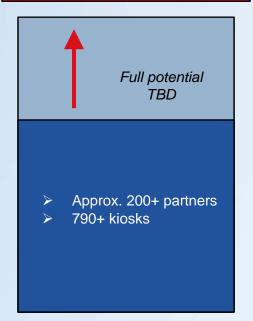
- RCII Kiosks inside traditional retailers.
 - Customers turned down for credit are referred to RAC associates.
 - Retailers "save the sale" (~50% conversion rate)
 - Service customers likely outside our traditional customer base
- Low initial investment as inventory is not purchased until the sale is made
- Grow customer base and increase market penetration

RAC Acceptance customer vs. RTO (1)

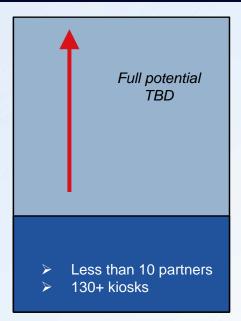
Credit scores:	< 520	521–580	≻ 581
RTO	50%	27%	23%
RAC ACCEPTANCE	41%	29%	30%

(1) Random sample of 1,000 RTO & 1,000 RACA customer's credit scores provided by TransUnion

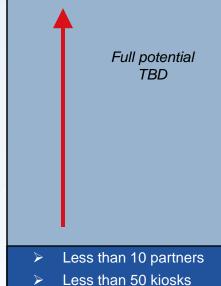
Furniture



Electronics



Appliances





Mexico is a promising platform for international expansion



Mexico

- 111 million total population with over 50% falling into our core customer demographic
- Potential market of 1,000 stores
- Opened nine stores in Q4'12, ending with 90 stores, expect 150 locations by 2013



We are assessing markets across the world for additional international growth



Rent-A-Center has a proven track record of returning cash to shareholders while deleveraging

Dividends paid



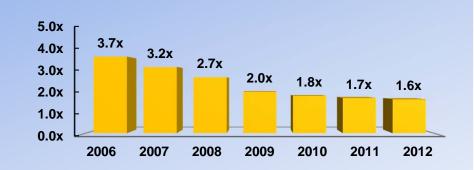
2.4% Current dividend yield (1)

Share repurchases



\$421MM / 17MM shares repurchased since 2006

Leverage (2)



\$606MM debt repaid since 2006

Note: Market data as of 12/31/2012

- (1) \$0.84 annualized dividend / Q4'12 ending Stock Price of \$34.36
- (2) Leverage represents Debt/LTM EBITDA



Financial review



2012 Rent-A-Center posted strong operating results

2012 Financial Metrics

(in \$MM, except for EPS)	2012	2011
Total Revenue	\$3,083	\$2,882
YoY Growth %	7.0%	5.5%
Same Store Sales	1.4%	0.8%
Total Gross Profit	\$2,134	\$2,053
Gross Profit Margin	69.2%	71.2%
Operating Profit	\$318	\$317
Operating Profit Margin	10.3%	11.0%
Diluted EPS	\$3.09	\$2.91
EBITDA	\$398	\$387
EBITDA Margin	12.9%	13.4%
Capex	\$102	\$133

2012 Key Highlights

- Record total revenues for the year increased ~ \$200MM, or 7.0%
 - Revenue increase primarily driven by growth in the RAC Acceptance segment as well as growth in the Core U.S. and International segments
- Same store sales increase primarily attributable to the RAC Acceptance segment
- Although gross profit margins declined 200 bps, gross profit dollars increased \$81MM, or 3.9%
 - Margins declined due to changes in promotional sales strategies in the Core U.S. segment and the lower margins as a % of total revenue in the RAC Acceptance segment.
- Operating profit increased approximately 1.0MM, or 0.3% due to RAC Acceptance growth, partially offset by the Core U.S. and International segments
- Record Diluted EPS increased 6.2% and included \$0.33 in dilution from our international growth initiatives
- Opened an additional 325 RAC Acceptance kiosks in the U.S. and 39 RTO stores in Mexico



Maintain a sound balance sheet as a result of our judicious approach to leverage...

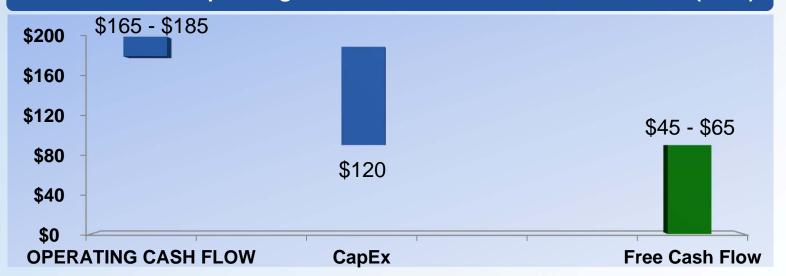
Q4 2012 Balance Sheet				
		% of		% of
(\$ in millions)	Q4 2012	Book Capital	Q4 2011	Book Capital
Cash	\$61.1		\$88.1	
Senior Credit Facilities	387.5	18.0%	440.7	21.0%
Senior Unsecured Notes	300.0	13.9%	300.0	14.3%
Total Debt	687.5	31.9%	740.7	35.3%
Shareholder's Equity	1,469.9	68.1%	1,359.2	64.7%
Total Capitalization	\$2,157.4	100.0%	\$2,099.9	100.0%
Net Debt/Total Capitalization		29.0%		31.1%

...and ample free cash flow to execute on our growth initiatives and return value to our shareholders

Reconciliation of EBITDA to Free Cash Flow 2013 Estimate (\$MM)



Reconciliation of Operating Cash to Free Cash Flow 2013 Estimate (\$MM)





New initiatives will drive meaningful growth

RTO CORE

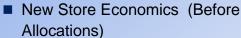
RACA

MEXICO

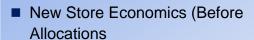
 New Store Economics (Before Allocations)

- Year 1 Investment of \$675K (55% for inventory)
- Profitable within ~12 months
- Break even within year 3
- IRR of ~40% (~20% after allocations)





- Year 1 Investment of \$345K(85% for inventory)
- Profitable within ~6 months
- Break even within year 2
- ➤ IRR of ~75% (~45% after allocations)



- Year 1 Investment of \$575K (45% for inventory)
- Profitable within ~12 months
- Break even within year 3
- ➤ IRR of ~45% (~30% after allocations)







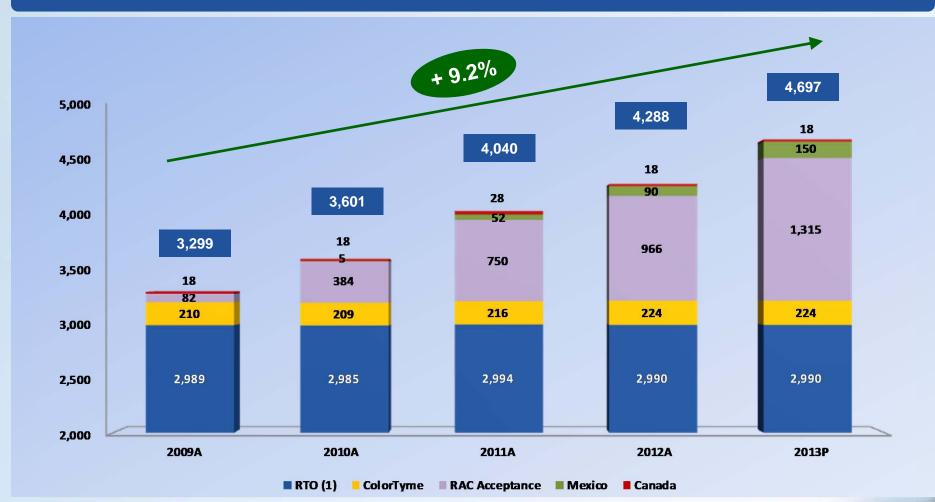
Growth initiatives are 100% funded via cash flow from operations





Continuing strong store growth will increase our already substantial customer base

Store Counts



Note: (1) Includes Get-It-Now / Home Choice stores



Our 2013 forecast includes solid top and bottom line growth

2013 Guidance (1)

	2010	2011	2012	2013
	Actual	Actual	Actuals	Midpoint
Total Revenue	\$2,732	\$2,882	\$3,083	\$3,283
YoY Growth %	1.3%	5.5%	7.0%	6.5%
Same Store Sales	(0.4%)	0.8%	1.4%	3.0%
Total Gross Profit	\$1,996	\$2,053	\$2,134	\$2,255
Gross Profit Margin	73.1%	71.2%	69.2%	68.7%
Operating Profit	\$323	\$317	\$318	\$340
Operating Profit Margin	11.8%	11.0%	10.3%	10.3%
Diluted EPS	\$2.81	\$2.91	\$3.09	\$3.33
YoY Growth %	13.3%	3.6%	6.2%	7.8%
EBITDA ⁽²⁾	\$389	\$387	\$398	\$425
EBITDA Margin	14.3%	13.4%	12.9%	12.9%
CapEx	\$93	\$133	\$102	\$120

Notes:



¹⁾ Per 01/28/2013 press release

²⁾ Reconciliation is available in the appendix at the end of the presentation

³⁾ Dollars in millions, except EPS

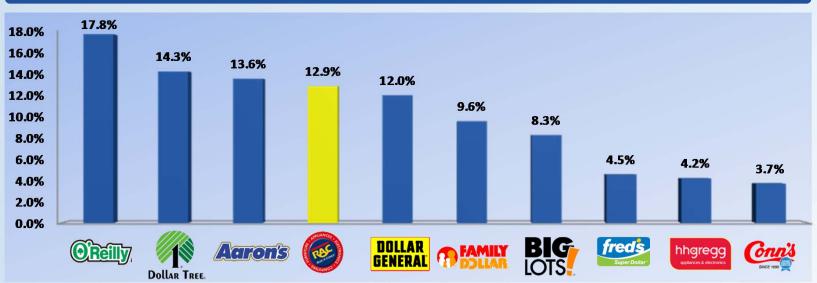
Rent-A-Center has a compelling strategic vision

- Leader of an established and growing industry
- Established and advantaged business model that has demonstrated superior profitability and continues to generate strong free cash flow
- Dependable cash flows with a proven track record of returning capital to shareholders
- Outsized, low risk growth opportunities
- Seasoned management team with a track record for growth and innovation



We believe Rent-A-Center represents an attractive investment opportunity

EBITDA Margin profile benchmarking



2013 Forward P/E benchmarking



Note: Market data as of 01/25/2013

⁽¹⁾ EBITDA margin based on 2011 FYE GAAP Earnings, except for Rent-A-Center based on 2012

⁽²⁾ Forward P/E based on 2013 Estimates

Appendix



GAAP to Non-GAAP Reconciliation

	FYE	FYE	FYE
(\$ in millions)	'2010A	'2011A	'2012A
REVENUE			
Pro Forma TOTAL REVENUE	\$2,731.6	\$2,882.2	\$3,082.6
<u>EBITDA</u>			
GAAP EBIT	\$274.8	\$256.6	\$287.2
Plus: Litigation Expense (Credit)	-	2.8	-
Plus: Impairment Charge	18.9	7.3	-
Plus: Restructuring Charge	-	13.9	-
Plus: Finance Charges from Refinancing	3.1	-	-
Plus: Interest Expense, net	25.9	36.6	31.2
Plus: Amortization	3.3	4.7	5.9
Plus: Depreciation	63.4	65.2	73.4
Proforma EBITDA	\$389.4	\$387.1	\$397.7



Company Information

For quarterly press releases, conference call transcripts, investor presentations, annual reports and other company information, please access our investor relations Web site at:

investor.rentacenter.com

