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UNITED STATES SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

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**Form 10-K**

FOR ANNUAL AND TRANSITION REPORTS PURSUANT TO SECTIONS 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended December 31, 2004

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934**

Commission File No. 0-25370

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**Rent-A-Center, Inc.**

*(Exact name of registrant as specified in its charter)*

**Delaware**  
*(State or other jurisdiction of  
incorporation or organization)*

**45-0491516**  
*(I.R.S. Employer  
Identification No.)*

**5700 Tennyson Parkway  
Suite 100  
Plano, Texas 75024  
972-801-1100**

*(Address, including zip code, and telephone number,  
including area code, of registrant's principal executive offices)*

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Securities registered pursuant to Section 12(b) of the Act: **None**

Securities registered pursuant to Section 12(g) of the Act:

**Common Stock, par value \$.01 per share**  
*(Title of Class)*

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Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is an accelerated filer (as defined in Exchange Act Rule 12b-2). Yes  No

**Aggregate market value of the 67,199,548 shares of Common Stock held by non-affiliates of the registrant at the closing sales price on June 30, 2004**

**\$2,011,282,472**

**Number of shares of Common Stock outstanding as of the close of business on March 8, 2005:**

**74,591,020**

**Documents incorporated by reference:**

Portions of the definitive proxy statement relating to the 2005 Annual Meeting of Stockholders of Rent-A-Center, Inc. are incorporated by reference into Part III of this report.

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## PART I

### Item 1. **Business**

#### Overview

*Unless the context indicates otherwise, references to “we,” “us” and “our” refers to the consolidated business operations of Rent-A-Center, Inc., the parent, and all of its direct and indirect subsidiaries.*

We are the largest operator in the United States rent-to-own industry with an approximate 35% market share based on store count. At December 31, 2004, we operated 2,875 company-owned stores nationwide and in Canada and Puerto Rico, including 21 stores in Wisconsin operated by our subsidiary Get It Now, LLC under the name “Get It Now” and five stores located in Canada operated by our subsidiary Rent-A-Centre, Ltd., under the name “Rent-A-Centre.” One of our other subsidiaries, ColorTyme, Inc., is a national franchisor of rent-to-own stores. At December 31, 2004, ColorTyme had 313 franchised stores in 40 states, 301 of which operated under the ColorTyme name and 12 of which operated under the Rent-A-Center name. These franchise stores represent an additional 4% market share based on store count.

Our stores generally offer high quality, durable products such as major consumer electronics, appliances, computers and furniture and accessories under flexible rental purchase agreements that generally allow the customer to obtain ownership of the merchandise at the conclusion of an agreed upon rental period. These rental purchase agreements are designed to appeal to a wide variety of customers by allowing them to obtain merchandise that they might otherwise be unable to obtain due to insufficient cash resources or a lack of access to credit. These agreements also cater to customers who only have a temporary need or who simply desire to rent rather than purchase the merchandise. Get It Now offers our merchandise on an installment sales basis in Wisconsin. We offer well known brands such as Sony, Hitachi, JVC, Toshiba and Mitsubishi home electronics, Whirlpool appliances, Dell, IBM, Compaq and Hewlett-Packard computers and Ashley, England, Berkline and Standard furniture. We also offer high levels of customer service, including repair, pickup and delivery, generally at no additional charge. Our customers benefit from the ability to return merchandise at any time without further obligation and make payments that build toward ownership. We estimate that approximately 70% of our business is from repeat customers.

Our principal executive offices are located at 5700 Tennyson Parkway, Suite 100, Plano, Texas 75024. Our telephone number is (972) 801-1100 and our company website is [www.rentacenter.com](http://www.rentacenter.com). We do not intend for information contained on our website to be part of this Form 10-K. We make available free of charge on or through our website our annual report on Form 10-K, our quarterly reports on Form 10-Q, our current reports on Form 8-K and amendments to those reports filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act as soon as reasonably practicable after we electronically file such material or furnish it to the SEC. Additionally, we voluntarily will provide electronic or paper copies of our filings free of charge upon request.

#### Industry Overview

According to the Association of Progressive Rental Organizations, the rent-to-own industry consists of approximately 8,300 stores, and provides approximately 7.7 million products to over 2.7 million households. We estimate the three largest rent-to-own industry participants account for approximately 5,000 of the total number of stores, and the majority of the remainder of the industry consists of operations with fewer than 20 stores. The rent-to-own industry is highly fragmented and, due primarily to the decreased availability of traditional financing sources, has experienced, and we believe will continue to experience, increasing consolidation. We believe this consolidation trend in the industry presents opportunities for us to continue to acquire additional stores on favorable terms.

The rent-to-own industry serves a highly diverse customer base. According to the Association of Progressive Rental Organizations, 75% of rent-to-own customers have incomes between \$15,000 and \$50,000 per year. Many of the customers served by the industry do not have access to significant amounts of credit. For these customers, the rent-to-own industry provides an alternative for them to obtain brand name

products. The Association of Progressive Rental Organizations also estimates that 95% of customers have high school diplomas. According to an April 2000 Federal Trade Commission study, 75% of rent-to-own customers were satisfied with their experience with rent-to-own transactions. The study noted that customers gave a wide variety of reasons for their satisfaction, including “the ability to obtain merchandise they otherwise could not, the low payments, the lack of a credit check, the convenience and flexibility of the transaction, the quality of the merchandise, the quality of the maintenance, delivery, and other services, the friendliness and flexibility of the store employees, and the lack of any problems or hassles.”

## **Strategy**

We are currently focusing our strategic efforts on:

- enhancing the operations and profitability in our store locations;
- opening new and acquiring existing rent-to-own stores both in the United States and internationally;
- expansion into additional lines of business offering products and services primarily designed to appeal to our customer demographic; and
- building our national brand.

### ***Enhancing Store Operations***

We continually seek to improve store performance through strategies intended to produce gains in operating efficiency and profitability. For example, we continue to focus our operational personnel on prioritizing store profit growth, including the effective pricing of rental merchandise and the management of store level operating expenses.

We believe we will achieve further gains in revenues and operating margins in both existing and newly acquired stores by continuing to:

- use consumer focused advertising, including direct mail, television and print media, while also utilizing our new business relationships, such as our strategic alliances with a NASCAR racing team, McDonald’s and Jackson-Hewitt, to increase store traffic and expand our customer base;
- expand the offering of product lines to appeal to more customers to increase the number of product rentals and grow our customer base;
- evaluate other growth strategies, including the entry into additional lines of business offering products and services designed to appeal to our customer demographic;
- employ strict store-level cost control;
- analyze and evaluate store operations against key performance indicators; and
- use a revenue and profit based incentive pay plan.

### ***Opening New and Acquiring Existing Rent-To-Own Stores***

We intend to expand our business both by opening new stores in targeted markets and by acquiring existing rent-to-own stores and store account portfolios. We will focus new market penetration in adjacent areas or regions that we believe are underserved by the rent-to-own industry, which we believe represents a significant opportunity for us. In addition, we intend to pursue our acquisition strategy of targeting under-performing and under-capitalized chains of rent-to-own stores. We have gained significant experience in the acquisition and integration of other rent-to-own operators and believe the fragmented nature of the rent-to-own industry will result in ongoing consolidation opportunities. Acquired stores benefit from our improved product mix, sophisticated management information system, purchasing power and administrative network. In addition, we have potential access to our ColorTyme franchise locations, possessing the right of first refusal to purchase such franchise locations.

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Since March 1993, our company-owned store base has grown from 27 to 2,875 at December 31, 2004, primarily through acquisitions. During this period, we acquired over 2,500 company-owned stores and over 350 franchised stores in approximately 150 separate transactions, including nine transactions where we acquired in excess of 50 stores.

The following table summarizes the store growth activity over the last three fiscal years:

	<u>2004</u>	<u>2003</u>	<u>2002</u>
New store openings	94	101	70
Acquired stores remaining open	191	160	83
Acquired stores closed and accounts merged with existing stores	111	220	126
Closed stores			
Merged with existing stores	48	20	23
Sold	10	—	4
Total approximate purchase price of acquisitions	\$ 195.2 million <sup>(1)</sup>	\$ 126.1 million	\$ 59.5 million

<sup>(1)</sup> The total purchase price includes non-cash consideration of approximately \$23.8 million in common stock issued and approximately \$6.1 million in fair value assigned to the stock options assumed in connection with the acquisition of Rent Rite, Inc.

In February 2003, we acquired substantially all of the assets of 295 stores located throughout the United States from Rent-Way, Inc. and certain of its subsidiaries for approximately \$100.4 million in cash. Of the 295 stores, 176 were merged with existing locations.

On March 5, 2004, we completed the purchase of five Canadian rent-to-own stores for \$3.2 million Canadian dollars (\$2.4 million U.S. dollars). The five stores are located in the cities of Edmonton and Calgary in the province of Alberta. This acquisition marked the commencement of our business operations in Canada and internationally.

On May 7, 2004, we completed the acquisition of Rent Rite, Inc. for an aggregate purchase price of \$59.9 million. Rent Rite operated 90 stores in 11 states, of which we merged 26 stores with our existing store locations. Approximately 40% of the consideration was paid with our common stock, with the remaining portion consisting of cash, the assumption of Rent Rite's stock options and retirement of Rent Rite's outstanding debt.

On May 14, 2004, we completed the acquisition of Rainbow Rentals, Inc. for an aggregate purchase price of \$109.0 million. Rainbow Rentals operated 124 stores in 15 states, of which we merged 29 stores with our existing store locations. We funded the acquisition entirely with cash on hand.

Since December 31, 2004, we have acquired three additional stores and additional accounts from eight locations for approximately \$3.6 million and opened an additional seven new stores. We also closed 15 stores, merging 12 of them with existing stores and selling three, resulting in a total store count of 2,870 at March 8, 2005.

We continue to believe there are attractive opportunities to expand our presence in the rent-to-own industry both nationally and internationally. We intend to increase the number of rent-to-own stores in which we operate by an average of approximately 5% to 10% per year over the next several years. We plan to accomplish our future growth through both selective and opportunistic acquisitions and new store development.

### ***Expansion into Complementary Lines of Business***

We are evaluating other growth strategies as well, including the entry into additional lines of business offering products and services designed to appeal to our customer demographic. We believe that traditional financial services providers ineffectively market to our customer base and that an opportunity exists for us to leverage our knowledge of this demographic into businesses that provide complementary financial products

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and services. There can be no assurance that we will be successful in our efforts to expand our operations to include such complementary financial products or services, or that such operations, should they be added, will prove to be profitable.

***Building Our National Brand***

We have implemented strategies to increase our name recognition and enhance our national brand. As part of that strategy, we utilize television and radio commercials, print, direct response and in-store signage, all of which are designed to increase our name recognition among our customers and potential customers. In 2003, we also began a sponsorship with the Wood Brothers NASCAR racing team and are evaluating other sponsorship opportunities, which we believe will further enhance our name recognition. We believe that as the Rent-A-Center name gains familiarity and national recognition through our advertising efforts, we will continue to educate the customer about the rent-to-own alternative to merchandise purchases as well as solidify our reputation as a leading provider of high quality branded merchandise and services.

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**Our Stores**

At December 31, 2004, we operated 2,875 stores nationwide and in Canada and Puerto Rico. In addition, our subsidiary ColorTyme franchised 313 stores in 40 states. This information is illustrated by the following table:

Location	Number of Stores	
	Company Owned	Franchised
Alabama	60	—
Alaska	6	—
Arizona	58	6
Arkansas	37	1
California	163	5
Colorado	40	2
Connecticut	41	3
Delaware	18	1
District of Columbia	4	—
Florida	177	14
Georgia	117	14
Hawaii	12	3
Idaho	8	6
Illinois	120	7
Indiana	111	6
Iowa	24	—
Kansas	32	17
Kentucky	43	4
Louisiana	45	4
Maine	23	9
Maryland	62	8
Massachusetts	61	6
Michigan	112	15
Minnesota	4	—
Mississippi	28	2
Missouri	72	9
Montana	6	4
Nebraska	10	—
Nevada	17	7
New Hampshire	14	2
New Jersey	42	8
New Mexico	15	9
New York	140	13
North Carolina	110	12
North Dakota	2	—
Ohio	186	5
Oklahoma	42	14
Oregon	26	7
Pennsylvania	131	3
Puerto Rico	29	—
Rhode Island	18	1
South Carolina	46	4
South Dakota	5	—
Tennessee	102	2
Texas	281	58
Utah	15	2
Vermont	7	—
Virginia	60	9
Washington	42	10
West Virginia	20	1
Wisconsin	21*	—
Wyoming	5	—
Alberta, Canada	5†	—
<b>TOTAL</b>	<b>2,875</b>	<b>313</b>

\* Represents stores operated by Get It Now, LLC, one of our subsidiaries.

† Represents stores operated by Rent-A-Centre, Ltd., one of our subsidiaries.

Our stores average approximately 4,500 square feet and are located primarily in strip centers. Because we utilize “just in time” strategies

and receive merchandise shipments in relatively small quantities directly from vendors, we are able to dedicate approximately 75% of the store space to showroom floor, and also eliminate warehousing costs.

## **Rent-A-Center Store Operations**

### ***Product Selection***

Our stores generally offer merchandise from four basic product categories: major consumer electronics, appliances, computers and furniture and accessories. Although we seek to ensure our stores maintain sufficient

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inventory to offer customers a wide variety of models, styles and brands, we generally limit inventory to prescribed levels to ensure strict inventory controls. We seek to provide a wide variety of high quality merchandise to our customers, and we emphasize high-end products from name-brand manufacturers. For the year ended December 31, 2004, furniture and accessories accounted for approximately 37% of our store rental revenue, consumer electronic products for 36%, appliances for 15% and computers for 12%. Customers may request either new merchandise or previously rented merchandise. Previously rented merchandise is offered at the same weekly or monthly rental rate as is offered for new merchandise, but with an opportunity to obtain ownership of the merchandise after fewer rental payments.

Major consumer electronic products offered by our stores include high definition ready and wide-screen televisions, DVD players and recorders, home theatre systems, digital cameras and stereos from top name-brand manufacturers such as Sony, Hitachi, JVC, Toshiba and Mitsubishi. We offer major appliances manufactured by Whirlpool, including refrigerators, washing machines, dryers, microwave ovens, freezers and ranges. We offer personal and laptop computers from Dell, IBM, Compaq and Hewlett Packard. We offer a variety of furniture products, including dining room, living room and bedroom furniture featuring a number of styles, materials and colors. We offer furniture made by Ashley, England, Berklene and Standard and other top name-brand manufacturers. Accessories include pictures, lamps and tables and are typically rented as part of a package of items, such as a complete room of furniture. Showroom displays enable customers to visualize how the product will look in their homes and provide a showcase for accessories.

### ***Rental Purchase Agreements***

Our customers generally enter into weekly, semi-monthly or monthly rental purchase agreements, which renew automatically upon receipt of each payment. We retain title to the merchandise during the term of the rental purchase agreement. Ownership of the merchandise generally transfers to the customer if the customer has continuously renewed the rental purchase agreement for a period of 7 to 36 months, depending upon the product type, or exercises a specified early purchase option. Although we do not conduct a formal credit investigation of each customer, a potential customer must provide store management with sufficient personal information to allow us to verify their residence and sources of income. References listed by the customer are contacted to verify the information contained in the customer's rental purchase order form. Rental payments are generally made in the store in cash, by credit card or debit card. Approximately 85% of our customers pay on a weekly basis. Depending on state regulatory requirements, we charge for the reinstatement of terminated accounts or collect a delinquent account fee, and collect loss/damage waiver fees from customers desiring product protection in case of theft or certain natural disasters. These fees are standard in the industry and may be subject to government-specified limits. Please read the section entitled "— Government Regulation."

### ***Product Turnover***

On average, a minimum rental term of 18 months is generally required to obtain ownership of new merchandise. We believe that only approximately 25% of our initial rental purchase agreements are taken to the full term of the agreement, although the average total life for each product is approximately 20 months, which includes the initial rental period, all re-rental periods and idle time in our system. Turnover varies significantly based on the type of merchandise rented, with certain consumer electronics products, such as camcorders and DVD players and recorders, generally rented for shorter periods, while appliances and furniture are generally rented for longer periods. To cover the relatively high operating expenses generated by greater product turnover, rental purchase agreements require higher aggregate payments than are generally charged under other types of purchase plans, such as installment purchase or credit plans.

### ***Customer Service***

We generally offer same day or 24-hour delivery and installation of our merchandise at no additional cost to the customer. We provide any required service or repair without additional charge, except for damage in excess of normal wear and tear. Repair services are provided through our national network of 24 service centers, the cost of which may be reimbursed by the vendor if the item is still under factory warranty. If the product cannot be repaired at the customer's residence, we provide a temporary replacement while the product

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is being repaired. The customer is fully liable for damage, loss or destruction of the merchandise, unless the customer purchases an optional loss/damage waiver covering the particular loss. Most of the products we offer are covered by a manufacturer's warranty for varying periods, which, subject to the terms of the warranty, is transferred to the customer in the event that the customer obtains ownership.

### **Collections**

Store managers use our management information system to track collections on a daily basis. For fiscal years 2004, 2003, and 2002, the average week ending past due percentages were 6.57%, 6.55% and 5.95%, respectively. For those fiscal years, our goal was to have no more than 5.99 to 6.50% of our rental agreements past due one day or more each Saturday evening. For the 2005 fiscal year, our goal is to have no more than 5.99% of our rental agreements past due one day or more each Saturday evening. If a customer fails to make a rental payment when due, store personnel will attempt to contact the customer to obtain payment and reinstate the agreement, or will terminate the account and arrange to regain possession of the merchandise. We attempt to recover the rental items as soon as possible following termination or default of a rental purchase agreement, generally by the seventh day. Collection efforts are enhanced by the numerous personal and job-related references required of customers, the personal nature of the relationships between store employees and customers and the fact that, following a period in which a customer is temporarily unable to make payments on a piece of rental merchandise and must return the merchandise, that customer generally may re-rent a piece of merchandise of similar type and age on the terms the customer enjoyed prior to that period.

Pursuant to the rental purchase agreements, customers who become delinquent in their rental payments and fail to return the rented merchandise are or may over time become liable for accrued rent through the date the merchandise is finally returned, the amount of the early purchase option, and, if the merchandise is not returned before expiration of the original term of weeks or months to ownership under the rental purchase agreement, then the total balance of payments necessary to acquire ownership of the merchandise. Generally, the remaining book value of the rental merchandise associated with delinquent accounts is charged off on or before the ninetieth day following the time the account became past due. Charge offs due to customer stolen merchandise, expressed as a percentage of store revenues, were approximately 2.4% in 2004, 2.3% in 2003 and 2.5% in 2002.

From time to time, we intend to sell to certain qualified buyers our right to collect outstanding amounts due, as well as our interest in the merchandise rented, pursuant to delinquent rental purchase agreements that have been charged off in the ordinary course of business as described above. In December 2004, we sold some of our charged off accounts, ranging from approximately one to five years old, for approximately \$7.9 million, and recorded such amount as other income in our consolidated statement of earnings. Over time, we expect to sell charged off accounts on a regular basis. However, there can be no assurance that such sales will occur, or if consummated, will result in material sales proceeds.

### **Management**

We organize our network of stores geographically with multiple levels of management. At the individual store level, each store manager is responsible for customer and account relations, delivery and collection of merchandise, inventory management, staffing, training store personnel and certain marketing efforts. Three times each week, store management is required to count the store's inventory on hand and compare the count to the accounting records, with the market manager performing a similar audit at least quarterly. In addition, our individual store managers track their daily store performance for revenue collected as compared to the projected performance of their store. Each store manager reports to a market manager within close proximity who typically oversees six to eight stores. Typically, a market manager focuses on developing the personnel in his or her market and ensuring all stores meet our quality, cleanliness and service standards. In addition, a market manager routinely audits numerous areas of the stores' operations, including gross profit per rental agreement, petty cash and customer order forms. A significant portion of a market manager's and store manager's compensation is dependent upon store revenues and profits, which are monitored by our management reporting system and our tight control over inventory afforded by our direct shipment practice.

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At December 31, 2004, we had 377 market managers who, in turn, reported to 59 regional directors. Regional directors monitor the results of their entire region, with an emphasis on developing and supervising the market managers in their region. Similar to the market managers, regional directors are responsible for ensuring store managers are following the operational guidelines, particularly those involving store presentation, collections, inventory levels and order verification. The regional directors report to nine senior vice presidents located throughout the country. The regional directors receive a significant amount of their compensation based on the revenue and profitability of the stores under their management.

Our executive management team at the home office oversees field operations, with an overall strategic focus. The executive management team directs and coordinates advertising, purchasing, financial planning and controls, employee training, personnel matters, acquisitions and new store initiatives. The centralization and coordination of such operational matters allows our store managers to focus on individual store performance. All members of our executive management team receive a significant amount of their total compensation based on the profits generated by us.

### **Management Information Systems**

Through a licensing agreement with High Touch, Inc., we utilize an integrated management information and control system. Each store is equipped with a computer system utilizing point of sale software developed by High Touch. This system tracks individual components of revenue, each item in idle and rented inventory, total items on rent, delinquent accounts, items in service and other account information. We electronically gather each day's activity report, which provides our executive management with access to all operating and financial information concerning any of our stores, markets or regions and generates management reports on a daily, weekly, month-to-date and year-to-date basis for each store and for every rental purchase transaction. The system enables us to track all of our merchandise and rental purchase agreements, which often include more than one unit of merchandise. In addition, our bank reconciliation system performs a daily sweep of available funds from our stores' depository accounts into our central operating account based on the balances reported by each store. Our system also includes extensive management software, report-generating capabilities and a virtual private network. The virtual private network allows us to communicate with the stores more effectively and efficiently. The reports for all stores are reviewed on a daily basis by management and unusual items are typically addressed the following business day. Utilizing the management information system, our executive management, senior vice presidents, regional directors, market managers and store managers closely monitor the productivity of stores under their supervision according to our prescribed guidelines.

The integration of our management information system, developed by High Touch, with our accounting system, developed by Lawson Software, Inc., facilitates the production of our internal financial statements. These financial statements are distributed monthly to all stores, markets, regions and our executive management team for their review.

### **Purchasing and Distribution**

Our executive management determines the general product mix in our stores based on analyses of customer rental patterns and the introduction of new products on a test basis. Individual store managers are responsible for determining the particular product selection for their store from the list of products approved by executive management. Store and market managers make specific purchasing decisions for the stores, subject to review by executive management. This is done on our online ordering system. Additionally, we have predetermined levels of inventory allowed in each store which restrict levels of merchandise that may be purchased. All merchandise is shipped by vendors directly to each store, where it is held for rental. We do not utilize any distribution centers. These practices allow us to retain tight control over our inventory and, along with our selection of products for which consistent historical demand has been shown, reduce the number of obsolete items in our stores. The stores also have online access to determine whether other stores in their market may have merchandise available.

We purchase the majority of our merchandise from manufacturers, who ship directly to each store. Our largest suppliers include Ashley and Whirlpool, who accounted for approximately 16.4% and 12.7%,

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respectively, of merchandise purchased in 2004. No other supplier accounted for more than 10% of merchandise purchased during this period. We do not generally enter into written contracts with our suppliers that obligate us to meet certain minimum purchasing levels. Although we expect to continue relationships with our existing suppliers, we believe that there are numerous sources of products available, and we do not believe that the success of our operations is dependent on any one or more of our present suppliers.

### **Marketing**

We promote the products and services in our stores through direct mail advertising, radio, television and secondary print media advertisements. Our advertisements emphasize such features as product and name-brand selection, prompt delivery and the absence of initial deposits, credit investigations or long-term obligations. In 2003, we also began a sponsorship with the Wood Brothers NASCAR racing team and are evaluating other sponsorship opportunities, which we believe will enhance our name recognition. Advertising expense as a percentage of store revenue for the years ended December 31, 2004, 2003 and 2002 was approximately 2.8%, 3.1% and 3.2%, respectively. As we obtain new stores in our existing market areas, the advertising expenses of each store in the market can be reduced by listing all stores in the same market-wide advertisement.

### **Competition**

The rent-to-own industry is highly competitive. According to industry sources and our estimates, the three largest industry participants account for approximately 5,000 of the 8,300 rent-to-own stores in the United States. We are the largest operator in the rent-to-own industry with 2,875 stores and 313 franchised locations as of December 31, 2004. Our stores compete with other national and regional rent-to-own businesses, as well as with rental stores that do not offer their customers a purchase option. With respect to customers desiring to purchase merchandise for cash or on credit, we also compete with department stores, credit card companies and discount stores. Competition is based primarily on store location, product selection and availability, customer service and rental rates and terms.

### **ColorTyme Operations**

ColorTyme is our nationwide franchisor of rent-to-own stores. At December 31, 2004, ColorTyme franchised 313 rent-to-own stores in 40 states. These rent-to-own stores offer high quality durable products such as home electronics, appliances, computers and furniture and accessories. During 2004, 16 new locations were added, five were closed and 27 were sold, all of which were sold to another Rent-A-Center subsidiary.

All but 12 of the ColorTyme franchised stores use ColorTyme's trade names, service marks, trademarks, logos, emblems and indicia of origin. These 12 stores are franchises acquired in the Thorn Americas acquisition in 1998 and continue to use the Rent-A-Center name. All stores operate under distinctive operating procedures and standards. ColorTyme's primary source of revenue is the sale of rental merchandise to its franchisees who, in turn, offer the merchandise to the general public for rent or purchase under a rent-to-own program. As franchisor, ColorTyme receives royalties of 2.0% to 5.0% of the franchisees' monthly gross revenue and, generally, an initial fee of between \$7,500 per new location for existing franchisees and up to \$35,000 per location for new franchisees.

The ColorTyme franchise agreement generally requires the franchised stores to utilize specific computer hardware and software for the purpose of recording rentals, sales and other record keeping and central functions. ColorTyme retains the right to retrieve data and information from the franchised stores' computer systems. The franchise agreements also limit the ability of the franchisees to compete with other franchisees.

The franchise agreement also requires the franchised stores to exclusively offer for rent or sale only those brands, types and models of products that ColorTyme has approved. The franchised stores are required to maintain an adequate mix of inventory that consists of approved products for rent as dictated by ColorTyme policy manuals. ColorTyme negotiates purchase arrangements with various suppliers it has approved. ColorTyme's largest suppliers are Ashley and Whirlpool, which accounted for approximately 17% and 14% of merchandise purchased by ColorTyme in 2004, respectively.

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ColorTyme is a party to an agreement with Wells Fargo Foothill, Inc., who provides \$50.0 million in aggregate financing to qualifying franchisees of ColorTyme generally of up to five times their average monthly revenues. Under the Wells Fargo agreement, upon an event of default by the franchisee under agreements governing this financing and upon the occurrence of certain other events, Wells Fargo can assign the loans and the collateral securing such loans to ColorTyme, with ColorTyme paying the outstanding debt to Wells Fargo and then succeeding to the rights of Wells Fargo under the debt agreements, including the right to foreclose on the collateral. An additional \$15.0 million of financing is provided by Texas Capital Bank, National Association under an agreement similar to the Wells Fargo financing. Rent-A-Center East, a wholly owned subsidiary of Rent-A-Center, Inc., guarantees the obligations of ColorTyme under each of these agreements, excluding the effects of any amounts that could be recovered under collateralization provisions, up to a maximum amount of \$65.0 million, of which \$26.6 million was outstanding as of December 31, 2004. Mark E. Speese, Rent-A-Center's Chairman of the Board and Chief Executive Officer, is a passive investor in Texas Capital Bank, owning less than 1% of its outstanding equity.

ColorTyme has established a national advertising fund for the franchised stores, whereby ColorTyme has the right to collect up to 3% of the monthly gross revenue from each franchisee as contributions to the fund. Currently, ColorTyme has set the monthly franchisee contribution at \$250 per store per month. ColorTyme directs the advertising programs of the fund, generally consisting of advertising in print, television and radio. ColorTyme also has the right to require franchisees to expend 3% of their monthly gross revenue on local advertising.

ColorTyme licenses the use of its trademarks to the franchisees under the franchise agreement. ColorTyme owns the registered trademarks ColorTyme®, ColorTyme-What's Right for You®, and FlexTyme®, along with certain design and service marks.

Some of ColorTyme's franchisees may be in locations where they directly compete with our company-owned stores, which could negatively impact the business, financial condition and operating results of our company-owned stores.

The ColorTyme franchise agreement provides us a right of first refusal to purchase the franchise location of a ColorTyme franchisee that wishes to exit the business.

### **Get It Now Operations**

All of our Wisconsin stores are operated by our subsidiary Get It Now, LLC. Get It Now operates under a retail model which generates installment credit sales through a retail transaction. As of December 31, 2004, we operated 21 company-owned stores within Wisconsin, all of which operate under the name "Get It Now."

### **Trademarks**

We own various registered trademarks, including Rent-A-Center®, Renters Choice®, Remco® and Get It Now®. The products held for rent also bear trademarks and service marks held by their respective manufacturers.

### **Employees**

As of March 4, 2005, we had approximately 16,431 employees, of whom 358 are assigned to our headquarters and the remainder are directly involved in the management and operation of our stores and service centers. As of the same date, we had approximately 16 employees dedicated to ColorTyme, all of whom were employed full-time. The employees of the ColorTyme franchisees are not employed by us. None of our employees, including ColorTyme employees, are covered by a collective bargaining agreement. However, in June 2001, the employees of six of our stores in New York, New York elected to be represented by the Teamsters union. However, we have not entered into a collective bargaining agreement covering these employees.

We believe relationships with our employees and ColorTyme's relationships with its employees are generally good. In connection with the settlement in December 2002 of a class action matter alleging

discriminatory, gender-based employment practices, we entered into a four-year consent decree, which can be extended by the court for an additional one year upon a showing of good cause. Under the terms of the consent decree, we augmented our human resources department and our internal employee complaint procedures, enhanced our gender anti-discrimination training for all employees, and hired a consultant mutually acceptable to the parties to advise us on employment matters. We provide certain reports to the EEOC regarding our compliance with the consent decree, as well as our efforts to recruit, hire and promote qualified women. We continue to take steps to improve opportunities for women. We believe that we are in compliance in all material respects with our obligations under the consent decree.

## **Government Regulation**

### ***State Regulation***

Currently 47 states, the District of Columbia and Puerto Rico have legislation regulating rental purchase transactions. We believe this existing legislation is generally favorable to us, as it defines and clarifies the various disclosures, procedures and transaction structures related to the rent-to-own business with which we must comply. With some variations in individual states, most related state legislation requires the lessor to make prescribed disclosures to customers about the rental purchase agreement and transaction, and provides time periods during which customers may reinstate agreements despite having failed to make a timely payment. Some state rental purchase laws prescribe grace periods for non-payment, prohibit or limit certain types of collection or other practices, and limit certain fees that may be charged. Nine states limit the total rental payments that can be charged. These limitations, however, generally do not become applicable unless the total rental payments required under an agreement exceed 2.0 times to 2.4 times of the disclosed cash price or the retail value of the rental product.

Minnesota, which has a rental purchase statute, New Jersey and Wisconsin, which do not have rental purchase statutes, have had court decisions which treat rental purchase transactions as credit sales subject to consumer lending restrictions. In response, we have developed and utilized a separate rental agreement in Minnesota which does not provide customers with an option to purchase rented merchandise. In New Jersey, we have provided increased disclosures and longer grace periods in our rental purchase agreements. In Wisconsin, our Get It Now customers are provided an opportunity to purchase our merchandise through an installment sale transaction. We operate four stores in Minnesota and 42 stores in New Jersey. Get It Now, our subsidiary, operates 21 stores in Wisconsin.

North Carolina has no rental purchase legislation. However, the retail installment sales statute in North Carolina recognizes that rental purchase transactions which provide for more than a nominal purchase price at the end of the agreed rental period are not credit sales under such statute. We operate 110 stores in North Carolina.

There can be no assurance that new or revised rental purchase laws will not be enacted or, if enacted, that the laws would not have a material and adverse effect on us.

### ***Federal Legislation***

To date, no comprehensive federal legislation has been enacted regulating or otherwise impacting the rental purchase transaction. We do, however, comply with the Federal Trade Commission recommendations for disclosure in rental purchase transactions.

From time to time, we have supported legislation introduced in Congress that would regulate the rental purchase transaction. Currently, there are no bills pending in Congress that would regulate the rental purchase transaction. While both beneficial and adverse legislation may be introduced in Congress in the future, any adverse federal legislation, if enacted, could have a material and adverse effect on us.

## RISK FACTORS

*You should carefully consider the risks described below before making an investment decision. We believe these are all the material risks currently facing our business. Our business, financial condition or results of operations could be materially adversely affected by these risks. The trading price of our common stock could decline due to any of these risks, and you may lose all or part of your investment. You should also refer to the other information included or incorporated by reference in this report, including our financial statements and related notes.*

**We may not be able to successfully implement our growth strategy, which could cause our future earnings to grow more slowly or even decrease.**

As part of our growth strategy, we intend to increase our total number of rent-to-own stores in both existing markets and new markets through a combination of new store openings and store acquisitions. We increased our store base by 126 stores in 2002, 241 stores in 2003, and 227 stores in 2004. This growth strategy is subject to various risks, including uncertainties regarding our ability to open new rent-to-own stores and our ability to acquire additional rent-to-own stores on favorable terms. We may not be able to continue to identify profitable new store locations or underperforming competitors as we currently anticipate.

Our continued growth also depends on our ability to increase sales in our existing rent-to-own stores. Our same store sales increased by 6.0% and 3.0% for 2002 and 2003, respectively and decreased by 3.6% in 2004. As a result of new store openings in existing markets and because mature stores will represent an increasing proportion of our store base over time, our same store revenues in future periods may be lower than historical levels.

We also plan to grow through expansion into complementary lines of business offering products and services that we believe will appeal to our customer demographic. If we expand into additional lines of business, we face risks associated with integrating those new businesses into our existing operations. In addition, we may face increased competition in such businesses, as well as uncertainties regarding operational risks applicable to any newly identified lines of business.

Our growth strategy could place a significant demand on our management and our financial and operational resources. If we are unable to implement our growth strategy, our earnings may grow more slowly or even decrease.

**If we fail to effectively manage the growth and integration of our new rent-to-own stores, our financial results may be adversely affected.**

The addition of new rent-to-own stores, both through store openings and through acquisitions, requires the integration of our management philosophies and personnel, standardization of training programs, realization of operating efficiencies and effective coordination of sales and marketing and financial reporting efforts. In addition, acquisitions in general are subject to a number of special risks, including adverse short-term effects on our reported operating results, diversion of management's attention and unanticipated problems or legal liabilities. Further, a newly opened rent-to-own store generally does not attain positive cash flow during its first year of operations.

**There are legal proceedings pending against us seeking material damages. The costs we incur in defending ourselves or associated with settling any of these proceedings, as well as a material final judgment or decree against us, could materially adversely affect our financial condition by requiring the payment of the settlement amount, a judgment or the posting of a bond.**

Some lawsuits against us involve claims that our rental agreements constitute installment sales contracts, violate state usury laws or violate other state laws enacted to protect consumers. We are also defending a class action lawsuit alleging we violated the securities laws and lawsuits alleging we violated state wage and hour laws. Because of the uncertainties associated with litigation, we cannot estimate for you our ultimate liability for these matters, if any. Significant settlement amounts or final judgments could materially and adversely

affect our liquidity. The failure to pay any judgment would be a default under our senior credit facilities and the indenture governing our outstanding subordinated notes.

**Our debt agreements impose restrictions on us which may limit or prohibit us from engaging in certain transactions. If a default were to occur, our lenders could accelerate the amounts of debt outstanding, and holders of our secured indebtedness could force us to sell our assets to satisfy all or a part of what is owed.**

Covenants under our senior credit facilities and the indenture governing our outstanding subordinated notes restrict our ability to pay dividends, engage in various operational matters, as well as require us to maintain specified financial ratios and satisfy specified financial tests. Our ability to meet these financial ratios and tests may be affected by events beyond our control. These restrictions could limit our ability to obtain future financing, make needed capital expenditures or other investments, repurchase our outstanding debt or equity, withstand a future downturn in our business or in the economy, dispose of operations, engage in mergers, acquire additional stores or otherwise conduct necessary corporate activities. Various transactions that we may view as important opportunities, such as specified acquisitions, are also subject to the consent of lenders under the senior credit facilities, which may be withheld or granted subject to conditions specified at the time that may affect the attractiveness or viability of the transaction.

If a default were to occur, the lenders under our senior credit facilities could accelerate the amounts outstanding under the credit facilities, and our other lenders could declare immediately due and payable all amounts borrowed under other instruments that contain certain provisions for cross-acceleration or cross-default. In addition, the lenders under these agreements could terminate their commitments to lend to us. If the lenders under these agreements accelerate the repayment of borrowings, we may not have sufficient liquid assets at that time to repay the amounts then outstanding under our indebtedness or be able to find additional alternative financing. Even if we could obtain additional alternative financing, the terms of the financing may not be favorable or acceptable to us.

The existing indebtedness under our senior credit facilities is secured by substantially all of our assets. Should a default or acceleration of this indebtedness occur, the holders of this indebtedness could sell the assets to satisfy all or a part of what is owed. Our senior credit facilities also contain certain provisions prohibiting the modification of our outstanding subordinated notes, as well as limiting the ability to refinance such notes.

**A change of control could accelerate our obligation to pay our outstanding indebtedness, and we may not have sufficient liquid assets to repay these amounts.**

Under our senior credit facilities, an event of default would result if a third party became the beneficial owner of 35.0% or more of our voting stock or upon certain changes in the constitution of our Board of Directors. As of December 31, 2004, we were required to make principal payments under our senior credit facilities of \$3.5 million in 2005, \$3.5 million in 2006, \$3.5 million in 2007, \$3.5 million in 2008, and \$334.3 million after 2008. These payments reduce our cash flow. If the lenders under our debt instruments accelerate these obligations, we may not have sufficient liquid assets to repay amounts outstanding under these agreements.

Under the indenture governing our outstanding subordinated notes, in the event that a change in control occurs, we may be required to offer to purchase all of our outstanding subordinated notes at 101% of their original aggregate principal amount, plus accrued interest to the date of repurchase. A change in control also would result in an event of default under our senior credit facilities, which would allow our lenders to accelerate indebtedness owed to them.

**Rent-to-own transactions are regulated by law in most states. Any adverse change in these laws or the passage of adverse new laws could expose us to litigation or require us to alter our business practices.**

As is the case with most businesses, we are subject to various governmental regulations, including specifically in our case regulations regarding rent-to-own transactions. There are currently 47 states that have

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passed laws regulating rental purchase transactions and another state that has a retail installment sales statute that excludes rent-to-own transactions from its coverage if certain criteria are met. These laws generally require certain contractual and advertising disclosures. They also provide varying levels of substantive consumer protection, such as requiring a grace period for late fees and contract reinstatement rights in the event the rental purchase agreement is terminated. The rental purchase laws of nine states limit the total amount of rentals that may be charged over the life of a rental purchase agreement. Several states also effectively regulate rental purchase transactions under other consumer protection statutes. We are currently subject to litigation alleging that we have violated some of these statutory provisions.

Although there is no comprehensive federal legislation regulating rental-purchase transactions, adverse federal legislation may be enacted in the future. From time to time, legislation has been introduced in Congress seeking to regulate our business. In addition, various legislatures in the states where we currently do business may adopt new legislation or amend existing legislation that could require us to alter our business practices.

### **Our business depends on a limited number of key personnel, with whom we do not have employment agreements. The loss of any one of these individuals could disrupt our business.**

Our continued success is highly dependent upon the personal efforts and abilities of our senior management, including Mark E. Speese, our Chairman of the Board and Chief Executive Officer and Mitchell E. Fadel, our President and Chief Operating Officer. We do not have employment contracts with or maintain key-person insurance on the lives of any of these officers and the loss of any one of them could disrupt our business.

### **A small group of our directors and their affiliates have influence over the outcome of certain corporate transactions affecting us, including potential mergers or acquisitions, the constitution of our board of directors and sales or changes in control.**

Affiliates of Apollo Management IV, L.P. hold all of our outstanding Series C preferred stock. Pursuant to the terms of a stockholders agreement entered into among us, Apollo, Mr. Speese and certain other parties, Apollo has the right to designate one person to be nominated to our board of directors. The terms of our Series C preferred stock as well as the stockholders agreement also contain provisions requiring Apollo's approval to effect certain transactions involving us, including repurchasing shares of our common stock, declaring or paying any dividend on our common stock, increasing the size of our board of directors to more than eight persons, selling all or substantially all of our assets and entering into any merger or consolidation or other business combination.

These documents also provide that one member of each of our board committees must be a director who was designated for nomination by Apollo. In addition, the terms of our Series C preferred stock and the stockholders agreement restrict our ability to issue debt or equity securities with a value in excess of \$10 million without the majority affirmative vote of our finance committee, and in most cases, require the unanimous vote of our finance committee for the issuance of our equity securities with a value in excess of \$10 million.

### **Our organizational documents, Series C preferred stock and debt instruments contain provisions that may prevent or deter another group from paying a premium over the market price to our stockholders to acquire our stock.**

Our organizational documents contain provisions that classify our board of directors, authorize our board of directors to issue blank check preferred stock and establish advance notice requirements on our stockholders for director nominations and actions to be taken at annual meetings of the stockholders. In addition, as a Delaware corporation, we are subject to Section 203 of the Delaware General Corporation Law relating to business combinations. Our senior credit facilities, the indenture governing our subordinated notes and our Series C preferred stock certificate of designations each contain various change of control provisions which, in the event of a change of control, would cause a default under those provisions. These provisions and

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arrangements could delay, deter or prevent a merger, consolidation, tender offer or other business combination or change of control involving us that could include a premium over the market price of our common stock that some or a majority of our stockholders might consider to be in their best interests.

**We are a holding company and are dependent on the operations and funds of our subsidiaries.**

We are a holding company, with no revenue generating operations and no assets other than our ownership interests in our direct and indirect subsidiaries. Accordingly, we are dependent on the cash flow generated by our direct and indirect operating subsidiaries and must rely on dividends or other intercompany transfers from our operating subsidiaries to generate the funds necessary to meet our obligations, including the obligations under our senior credit facilities and our 7<sup>1</sup>/<sub>2</sub>% notes. The ability of our subsidiaries to pay dividends or make other payments to us is subject to applicable state laws. Should one or more of our subsidiaries be unable to pay dividends or make distributions, our ability to meet our ongoing obligations could be materially and adversely impacted.

**Our stock price is volatile, and you may not be able to recover your investment if our stock price declines.**

The price of our common stock has been volatile and can be expected to be significantly affected by factors such as:

- quarterly variations in our results of operations, which may be impacted by, among other things, changes in same store sales and when and how many rent-to-own stores we acquire or open;
- quarterly variations in our competitors' results of operations;
- changes in earnings estimates or buy/sell recommendations by financial analysts;
- the stock price performance of comparable companies; and
- general market conditions or market conditions specific to particular industries.

**Failure to achieve and maintain effective internal controls could have a material adverse effect on our business and stock price.**

Effective internal controls are necessary for us to provide reliable financial reports. If we cannot provide reliable financial reports, our brand and operating results could be harmed. All internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation.

While we continue to evaluate and improve our internal controls, we cannot be certain that these measures will ensure that we implement and maintain adequate controls over our financial processes and reporting in the future. Any failure to implement required new or improved controls, or difficulties encountered in their implementation, could harm our operating results or cause us to fail to meet our reporting obligations.

We have completed documenting and testing our internal control procedures in order to satisfy the requirements of Section 404 of the Sarbanes-Oxley Act, which requires annual management assessments of the effectiveness of our internal control over financial reporting and a report by our independent registered public accounting firm addressing these assessments. For the year ended December 31, 2004, our management has determined that our internal control over financial reporting was effective to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. Please refer to management's annual report on internal control over financial reporting, and the report by Grant Thornton LLP, which appear later in this report. If we fail to maintain the adequacy of our internal controls, as such standards are modified, supplemented or amended from time to time, we may not be able to ensure that we can conclude on an ongoing basis that we have effective internal control over financial reporting in accordance with Section 404 of the Sarbanes-Oxley Act. Failure to achieve and maintain an effective internal control environment could cause investors to lose confidence in our reported financial information, which could have a material adverse effect on our stock price.

## **Item 2. Properties**

We lease space for all of our stores and service center locations, as well as our corporate and regional offices, under operating leases expiring at various times through 2016. Most of our store leases are five year leases and contain renewal options for additional periods ranging from three to five years at rental rates adjusted according to agreed-upon formulas. Store sizes range from approximately 1,900 to 16,700 square feet, and average approximately 4,500 square feet. Approximately 75% of each store's space is generally used for showroom space and 25% for offices and storage space. Our headquarters, including Get It Now and ColorTyme, are each located at 5700 Tennyson Parkway, Plano, Texas, and consists of approximately 95,415 square feet.

We believe that suitable store space generally is available for lease and we would be able to relocate any of our stores without significant difficulty should we be unable to renew a particular lease. We also expect additional space is readily available at competitive rates to open new stores. Under various federal and state laws, lessees may be liable for environmental problems at leased sites even if they did not create, contribute to, or know of the problem. We are not aware of and have not been notified of any material violations of federal, state or local environmental protection or health and safety laws, but cannot guarantee that we will not incur material costs or liabilities under these laws in the future.

## **Item 3. Legal Proceedings**

From time to time, we, along with our subsidiaries, are party to various legal proceedings arising in the ordinary course of business. Except as described below, we are not currently a party to any material litigation. The ultimate outcome of our litigation is uncertain and the amount of any loss we may incur, if any, cannot in our judgment be reasonably estimated. Accordingly, other than with respect to the settlement of the *Griego/Carrillo* matter discussed below and anticipated legal fees and expenses for these matters, no provision has been made in our consolidated financial statements for any such loss.

*Colon v. Thorn Americas, Inc.* The plaintiff filed this class action in November 1997 in New York state court. This matter was assumed by us in connection with the Thorn Americas acquisition, and appropriate purchase accounting adjustments were made for such contingent liabilities. The plaintiff acknowledges that rent-to-own transactions in New York are subject to the provisions of New York's Rental Purchase Statute but contends the Rental Purchase Statute does not provide Thorn Americas immunity from suit for other statutory violations. The plaintiff alleges Thorn Americas has a duty to disclose effective interest under New York consumer protection laws, and seeks damages and injunctive relief for Thorn Americas' failure to do so. This suit also alleges violations relating to excessive and unconscionable pricing, late fees, harassment, undisclosed charges, and the ease of use and accuracy of its payment records. In the prayer for relief, the plaintiff requested class certification, injunctive relief requiring Thorn Americas to cease certain marketing practices and price their rental purchase contracts in certain ways, unspecified compensatory and punitive damages, rescission of the class members contracts, an order placing in trust all moneys received by Thorn Americas in connection with the rental of merchandise during the class period, treble damages, attorney's fees, filing fees and costs of suit, pre- and post-judgment interest, and any further relief granted by the court. The plaintiff has not alleged a specific monetary amount with respect to the request for damages.

The proposed class includes all New York residents who were party to our rent-to-own contracts from November 26, 1994. In November 2000, following interlocutory appeal by both parties from the denial of cross-motions for summary judgment, we obtained a favorable ruling from the Appellate Division of the State of New York, dismissing the plaintiff's claims based on the alleged failure to disclose an effective interest rate. The plaintiff's other claims were not dismissed. The plaintiff moved to certify a state-wide class in December 2000. The plaintiff's class certification motion was heard by the court on November 7, 2001 and, on September 12, 2002, the court issued an opinion denying in part and granting in part the plaintiff's requested certification. The opinion grants certification as to all of the plaintiff's claims except the plaintiff's pricing claims pursuant to the Rental Purchase Statute, as to which certification was denied. The parties have differing views as to the effect of the court's opinion, and accordingly, the court granted the parties permission to submit competing orders as to the effect of the opinion on the plaintiff's specific claims. Both proposed

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orders were submitted to the court on March 27, 2003, and on May 30, 2003, the court held a hearing regarding such orders. No order has yet been entered by the court. There has been no activity in this case since May 2003, and the case is currently dormant. In the event the court does enter a final certification order and regardless of the court's determination of that final certification order, we intend to pursue an interlocutory appeal of such certification order.

We believe these claims are without merit and will continue to vigorously defend ourselves in this case. However, we cannot assure you that we will be found to have no liability in this matter.

*Terry Walker, et al. v. Rent-A-Center, Inc., et al.* On January 4, 2002, a putative class action was filed against us and certain of our current and former officers and directors by Terry Walker in federal court in Texarkana, Texas. The complaint alleged that the defendants violated Sections 10(b) and/or Section 20(a) of the Securities Exchange Act and Rule 10b-5 promulgated thereunder by issuing false and misleading statements and omitting material facts regarding our financial performance and prospects for the third and fourth quarters of 2001. The complaint purported to be brought on behalf of all purchasers of our common stock from April 25, 2001 through October 8, 2001 and sought damages in unspecified amounts. Similar complaints were consolidated by the court with the Walker matter in October 2002.

On November 25, 2002, the lead plaintiffs in the *Walker* matter filed an amended consolidated complaint which added certain of our outside directors as defendants to the Exchange Act claims. The amended complaint also added additional claims that we, and certain of our current and former officers and directors, violated various provisions of the Securities Act as a result of alleged misrepresentations and omissions in connection with an offering in May 2001 and also added the managing underwriters in that offering as defendants.

On February 7, 2003, we, along with certain officer and director defendants, filed a motion to dismiss the matter as well as a motion to transfer venue. In addition, our outside directors named in the matter separately filed a motion to dismiss the Securities Act claims on statute of limitations grounds. On February 19, 2003, the underwriter defendants also filed a motion to dismiss the matter. The plaintiffs filed response briefs to these motions, to which we replied on May 21, 2003. A hearing was held by the court on June 26, 2003 to hear each of these motions.

On September 30, 2003, the court granted our motion to dismiss without prejudice, dismissed without prejudice the outside directors' and underwriters' separate motions to dismiss and denied our motion to transfer venue. In its order on the motions to dismiss, the court granted the lead plaintiffs leave to replead the case within certain parameters. On October 9, 2003, the lead plaintiffs filed a motion for reconsideration with the court with respect to the Securities Act claims, which the court subsequently denied.

On July 7, 2004, the plaintiffs again repleaded their claims by filing a third amended consolidated complaint, raising allegations of similar violations against the same parties generally based upon alleged facts not previously asserted. We, along with certain officer and director defendants and the underwriter defendants, filed motions to dismiss the third amended consolidated complaint on August 23, 2004. The plaintiffs filed response briefs to these motions on October 6, 2004, to which we filed a reply brief on November 18, 2004, and the other defendants filed reply briefs on November 17, 2004. No hearing has been set on the pending motions.

We continue to believe the plaintiffs' claims in this matter are without merit and intend to vigorously defend ourselves. However, we cannot assure you that we will be found to have no liability in this matter.

*Benjamin Griego, et al. v. Rent-A-Center, Inc., et al.* This matter is a state-wide class action originally filed in San Diego, California on January 21, 2002 by Benjamin Griego. A similar matter, entitled *Arthur Carrillo, et al. v. Rent-A-Center, Inc., et al.*, filed on April 12, 2002 in Los Angeles, California, was coordinated with *Griego* in the Superior Court for the County of San Diego on September 10, 2002. The matter involves claims under various consumer protection laws in California challenging certain of our business practices in that state. The plaintiffs did not allege specific damages, but contend that no proof of actual harm or damage on the part of the individual consumer is necessary to establish recovery for these claims, which we vigorously dispute. The court entered a class certification order on March 16, 2004.

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On October 25, 2004, before the court ruled on various pending matters, we announced that we had reached a prospective settlement with the plaintiffs to resolve these matters. Under the terms of the settlement, which has now been documented and preliminarily approved by the court, we anticipate that we will pay an aggregate of \$37.5 million in cash, to be distributed to an agreed-upon class of our customers from February 1999 through October 2004, as well as the plaintiffs' attorneys fees up to \$9.0 million and costs to administer the settlement in amounts to be determined. In addition, we anticipate issuing vouchers to qualified class members for two weeks free rent on a new rental agreement for merchandise of their choice. Under the terms of the settlement, we are entitled to any undistributed monies up to an aggregate of \$8.0 million, with any additional undistributed funds paid to non-profit organizations to be determined. In connection with the settlement, we are not admitting liability for our past business practices in California. To account for the aforementioned costs, as well as our own attorneys' fees, we recorded a pre-tax charge of \$47.0 million in the third quarter of 2004.

The terms of the settlement are subject to obtaining final approval from the court. Notice of the settlement was mailed to class members on February 7, 2005, and published in several newspapers on February 16 and 18, 2005. Objections to the settlement are due on March 11, 2005, and the final approval hearing is scheduled for April 8, 2005. We expect to fund the entire settlement amount immediately following final approval by the court. While we believe that the terms of this settlement are fair, there can be no assurance that the settlement will receive final approval from the court in its present form.

During the second quarter of 2004, we received an inquiry from the California Attorney General regarding our business practices in California with respect to our cash prices and our membership program. We are cooperating with the Attorney General's office in this inquiry.

*Carey Duron, et. al. v. Rent-A-Center, Inc.* This matter is a putative class action filed on August 29, 2003 in the District Court of Jefferson County, Texas by Carey Duron, who alleges we violated certain provisions of the Texas Business and Commerce Code relating to late fees charged by us under our rental purchase agreements in Texas. In the complaint, Duron alleges that her contract provided for a percentage late fee greater than that permitted by Texas law, that she was charged and paid a late fee in excess of the amount permitted by Texas law and that we had a policy and practice of assessing and collecting late fees in excess of that allowed by Texas law. Duron has not alleged specific damages in the complaint, but seeks to recover actual damages, statutory damages, interest, reasonable attorney's fees and costs of court.

When this matter was filed, we promptly investigated Duron's allegations, including the formula we use to calculate late fees in Texas. While we do not believe the formula utilized by us during this time period violated Texas law, in late 2003, we sent written notice to approximately 29,500 of our Texas customers for whom we had records and who were potentially adversely impacted by our calculation. We also refunded approximately \$37,000 in the aggregate to the customers we could locate. In taking these measures, we believe we complied with the curative measures provided for under the Texas statute. We also reprogrammed our computer system in Texas to modify the formula by which late fees are calculated.

Under the Texas statute, a consumer damaged by a violation is entitled to recover actual damages, statutory damages equal to twenty-five percent of an amount equal to the total amount of payments required to obtain ownership of the merchandise involved (but not less than \$250 nor more than \$1,000), reasonable attorney's fees and court costs. With respect to the approximately 29,500 Texas customers for whom we have records (representing approximately two years of the recently certified class), we believe that twenty-five percent of the total amount of payments to obtain ownership (the maximum percentage applicable to statutory damages) under those rental purchase agreements was approximately \$600 per agreement on average.

On November 26, 2003, we filed a motion for summary judgment in this matter. On December 4, 2003, Duron filed her motion for class certification. On March 11, 2004, we were notified that the court denied our summary judgment motion and granted Duron's motion for class certification. The certified class includes our customers in Texas from August 29, 1999 through March 5, 2004 who were charged and paid a late fee in excess of the amount permitted by Texas law. We appealed the certification order to the Court of Appeals, which we were entitled to do as a matter of right under applicable Texas law. On October 28, 2004, the Court of Appeals reversed the trial court's certification order and remanded the case back to the trial court. Duron

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did not perfect an appeal to the Texas Supreme Court, as she was entitled to do, and there has been no activity in the case since the decision by the Court of Appeals.

We believe the claims in Duron's complaint are unfounded and that we have meritorious defenses to the allegations made. Although we intend to vigorously defend ourselves in this case, we cannot assure you that we will be found to have no liability in this matter.

### **State Wage and Hour Class Actions**

We are subject to various actions filed against us in the states of Oregon, California and Washington alleging we violated the wage and hour laws of such states. As of December 31, 2004, we operated 26 stores in Oregon, 163 stores in California and 42 stores in Washington.

*Rob Pucci, et. al. v. Rent-A-Center, Inc.* On August 20, 2001, this putative class action was filed against us in state court in Multnomah County, Oregon alleging we violated various provisions of Oregon state law regarding overtime, lunch and work breaks, that we failed to pay all wages due to our Oregon employees, and various contract claims that we promised but failed to pay overtime. Pucci seeks to represent a class of all present and former executive assistants, inside/outside managers and account managers employed by us within the six year period prior to the filing of the complaint as to the contract claims, and three years as to the statutory claims, and seeks class certification, payments for all unpaid wages under Oregon law, statutory and civil penalties, costs and disbursements, pre- and post-judgment interest in the amount of 9% per annum and attorneys fees. On July 25, 2002, the plaintiffs filed a motion for class certification and on July 31, 2002, we filed our motion for summary judgment. On January 15, 2003, the court orally granted our motion for summary judgment in part, ruling that the plaintiffs were prevented from recovering overtime payments at the rate of "time and a half," but stated that the plaintiffs may recover "straight-time" to the extent plaintiffs could prove purported class members worked in excess of forty hours in a work week but were not paid for such time worked. The court denied our motion for summary judgment on the remaining claims. We strongly disagree with the court's rulings against our positions and requested that the court grant us interlocutory appeal on those matters. The plaintiffs filed a motion for summary judgment seeking to resolve certain factual issues related to the purported class, which was denied on July 1, 2003. On October 10, 2003, the court issued an opinion letter stating that it would certify a class and not permit an interlocutory appeal, and issued its written order to that effect on December 9, 2003. We subsequently filed a petition for a writ of mandamus with the Oregon Supreme Court, which was denied on January 24, 2004. On June 15, 2004, notice to the class was distributed advising them of their right to opt out of the class. We have not been advised that any class member has opted out of the class. We intend to continue to challenge the appropriateness of the court's class certification. On January 31, 2005, the plaintiffs filed a partial motion for summary judgment regarding their allegation that we failed to timely pay wages on termination. Our response to this motion is due on April 14, 2005, and the court has set a hearing on May 11, 2005 to hear this motion. On February 25, 2005, the court denied our previously filed motion to compel arbitration with respect to class members that signed agreements to arbitrate claims against us. We are evaluating the possibility of appealing the denial of our motion to compel.

*Jeremy Burdusis, et al. v. Rent-A-Center, Inc., et al./ Israel French, et al. v. Rent-A-Center, Inc.* These matters pending in Los Angeles, California were filed on October 23, 2001, and October 30, 2001, respectively, and allege similar violations of the wage and hour laws of California as those in *Pucci*. The same law firm seeking to represent the purported class in *Pucci* is seeking to represent the purported class in *Burdusis*. The *Burdusis* and *French* proceedings are pending before the same judge in California. On March 24, 2003, the *Burdusis* court denied the plaintiffs' motion for class certification in that case, which we view as a favorable development in that proceeding. On April 25, 2003, the plaintiffs in *Burdusis* filed a notice of appeal of that ruling, and on May 8, 2003, the *Burdusis* court, at our request, stayed further proceedings in *Burdusis* and *French* pending the resolution on appeal of the court's denial of class certification in *Burdusis*. In June 2004, the *Burdusis* plaintiffs filed their appellate brief. Our response brief was filed in September 2004, and the *Burdusis* plaintiffs filed their reply in October 2004. On February 9, 2005, the California Court of Appeals reversed and remanded the trial court's denial of class certification in *Burdusis* and directed the trial court to reconsider its ruling in light of two other recent appellate court decisions, including the opinions of the

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California Supreme Court in *Sav-On Drug Stores, Inc. v. Superior Court*, and of the California appeals court in *Bell v. Farmers Insurance Exchange*. No hearing has been scheduled with the trial court with respect to this matter.

On October 30, 2003, the plaintiffs' counsel in *Burdusis* and *French* filed a new non-class lawsuit in Orange County, California entitled *Kris Corso, et al. v. Rent-A-Center, Inc.* The plaintiffs' counsel later amended this complaint to add additional plaintiffs, totaling approximately 339 individuals. The claims made are substantially the same as those in *Burdusis*. On January 16, 2004, we filed a demurrer to the complaint, arguing, among other things, that the plaintiffs in *Corso* were misjoined. On February 19, 2004, the court granted our demurrer on the misjoinder argument, with leave for the plaintiffs to replead. On March 8, 2004, the plaintiffs filed an amended complaint in *Corso*, increasing the number of plaintiffs to approximately 400. The claims in the amended complaint are substantially the same as those in *Burdusis*. We filed a demurrer with respect to the amended complaint on April 12, 2004, which the court granted on May 6, 2004. However, the court allowed the plaintiffs to again replead the action on a representative basis, which they did on May 26, 2004. We subsequently filed a demurrer with respect to the newly repleaded action, which the court granted on August 12, 2004. The court subsequently stayed the *Corso* matter pending the outcome of the *Burdusis* matter.

*Kevin Rose, et al. v. Rent-A-Center, Inc. et al.* This matter pending in Clark County, Washington was filed on June 26, 2001, and alleges similar violations of the wage and hour laws of Washington as those in *Pucci*. The same law firm seeking to represent the purported class in *Pucci* is seeking to represent the purported class in this matter. On May 14, 2003, the *Rose* court denied the plaintiffs' motion for class certification in that case, which we view as a favorable development in that proceeding. On June 3, 2003, the plaintiffs in *Rose* filed a notice of appeal. On September 8, 2003, the Commissioner appointed by the Court of Appeals denied review of the *Rose* court decision. On October 10, 2003, the *Rose* plaintiffs filed a motion seeking to modify the Commissioner's ruling, to which we responded on October 30, 2003. The Court of Appeals denied the plaintiffs' motion on November 26, 2003. Following the denial by the Court of Appeals, the plaintiffs' counsel filed 14 county-wide putative class actions in Washington with substantially the same claims as in *Rose*. The purported classes in these county-wide class actions range from approximately 20 individuals to approximately 100 individuals. Subsequently, we filed motions to dismiss and/or stay the class allegations in each of the county-wide actions. Four of these motions were subsequently granted, permitting the claims to proceed on an individual basis, two of which were later dismissed on summary judgment. Accordingly, ten of the county-wide claims are now proceeding as putative county-wide class actions and two are proceeding on an individual plaintiff basis. We subsequently filed motions to compel arbitration with respect to 19 individual purported plaintiffs and class representatives in 10 counties, which the applicable courts later granted. Following such motions, approximately 19 purported plaintiffs and class representatives remain with respect to the claims made in the twelve remaining counties. The plaintiff in one of the counties has filed a motion to certify a county-wide class. We intend to vigorously oppose class certification.

Eighteen of the 19 plaintiffs compelled to arbitrate their claims each filed separate putative nationwide class arbitration demands. In response, we filed motions to clarify the respective county courts' orders compelling arbitration. Specifically, we asked each county court that previously struck all class allegations to make clear that the arbitration plaintiffs in those counties could not pursue any class claims, and we asked each county court in those counties that allowed plaintiffs to plead putative county-wide class claims, to make clear that such plaintiffs could only pursue county-wide claims. The three courts that granted our motions to compel arbitration and had previously struck all class allegations granted our motions and ruled that the plaintiffs could not pursue any class arbitration claims. Five courts ruled that the arbitration plaintiffs could only pursue county-wide class arbitration claims, and two of the county courts refused to limit the arbitration plaintiffs' ability to pursue class arbitration demands. Eighteen of the 19 plaintiffs compelled to arbitrate have filed a demand for arbitration. We intend to vigorously oppose these class arbitration demands, including vigorously challenging the ability of the plaintiffs to pursue in arbitration, on a putative nation-wide class basis, claims which were previously premised on purported violations of Washington state law.

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Although the wage and hour laws and class certification procedures of Oregon, California and Washington contain certain differences that could cause differences in the outcome of the pending litigation in these states, we believe the claims of the purported classes involved in each are without merit. We cannot assure you, however, that we will be found to have no liability in these matters.

**Item 4. *Submission of Matters to a Vote of Security Holders***

None.

**PART II**

**Item 5. Market for Registrant’s Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities**

Our common stock has been listed on the Nasdaq Stock Market® under the symbol “RCII” since January 25, 1995, the date we commenced our initial public offering. The following table sets forth, for the periods indicated, the high and low sales price per share of the common stock as reported. All prices and amounts have been adjusted to reflect the 5-for-2 split of our common stock effected in August 2003.

<u>2004</u>	<u>High</u>	<u>Low</u>
Fourth Quarter	\$ 26.890	\$ 22.000
Third Quarter	31.600	24.700
Second Quarter	33.930	27.630
First Quarter	33.342	27.030
<u>2003</u>	<u>High</u>	<u>Low</u>
Fourth Quarter	\$ 35.120	\$ 28.910
Third Quarter	33.100	26.748
Second Quarter	30.736	21.352
First Quarter	22.920	18.040

As of March 8, 2005, there were approximately 112 record holders of our common stock.

We have not paid any cash dividends on our common stock since the time of our initial public offering. In the past, we have been able to pay dividends on our preferred stock in cash or in additional shares of preferred stock. However, as required by the Certificate of Designations, Preferences and Relative Rights and Limitations governing our Series C preferred stock, we currently pay dividends on our preferred stock in cash. Currently, there are only two outstanding shares of our Series C preferred stock. You should read the section entitled “Management’s Discussion and Analysis of Financial Condition and Results of Operations — Liquidity and Capital Resources” discussed later in this report.

Any change in our dividend policy, including our dividend policy on our preferred stock, will be made at the discretion of our Board of Directors and will depend on a number of factors, including future earnings, capital requirements, contractual restrictions, financial condition, future prospects and any other factors our Board of Directors may deem relevant.

Cash dividend payments are subject to the restrictions in our senior credit facilities and the indenture governing our subordinated notes. These restrictions would not currently prohibit the payment of cash dividends.

In October 2003, we eliminated our previous stock repurchase program and adopted a new common stock repurchase program which, as of December 31, 2004, allows us to repurchase up to \$300.0 million in aggregate purchase price of our common stock. As of December 31, 2004, we had repurchased \$237.6 million in aggregate purchase price of our common stock under this new stock repurchase program. In the fourth quarter of 2004, we made the following repurchases of our common stock:

<u>Period</u>	<u>Total Number of Shares Purchased</u>	<u>Average Price Paid per Share (including fees)</u>	<u>Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs</u>	<u>Maximum Dollar Value that May Yet Be Purchased Under the Plans or Programs (including fees)</u>
October 1 through October 31	350,000	\$ 25.2039	350,000	\$ 94,362,487
November 1 through November 30	1,295,700	\$ 24.6608	1,295,700	\$ 62,409,452
December 1 through December 31	0	\$ 0.0000	0	\$ 62,409,452
<b>Total</b>	<b>1,645,700</b>	<b>\$ 24.7763</b>	<b>1,645,700</b>	<b>\$ 62,409,452</b>

**Item 6. Selected Financial Data**

The selected financial data presented below for the five years ended December 31, 2004 have been derived from our consolidated financial statements as audited by Grant Thornton LLP, independent registered public accounting firm. All prices and amounts have been adjusted to reflect the 5-for-2 split of our common stock effected in August 2003. The historical financial data are qualified in their entirety by, and should be read in conjunction with, the financial statements and the notes thereto, the section entitled "Management's Discussion and Analysis of Financial Condition and Results of Operations" and other financial information included in this report.

	Year Ended December 31,				
	2004	2003	2002	2001	2000
(In thousands, except per share data)					
<b>Consolidated Statements of Earnings</b>					
<b>Revenues</b>					
Store					
Rentals and fees	\$ 2,071,866	\$ 1,998,952	\$ 1,828,534	\$ 1,650,851	\$ 1,459,664
Merchandise sales	166,594	152,984	115,478	94,733	81,166
Installment sales	24,304	22,203	6,137	—	—
Other	3,568	3,083	2,589	3,476	3,018
Franchise					
Merchandise sales	41,398	45,057	51,514	53,584	51,769
Royalty income and fees	5,525	5,871	5,792	5,884	5,997
<b>Total revenue</b>	<b>2,313,255</b>	<b>2,228,150</b>	<b>2,010,044</b>	<b>1,808,528</b>	<b>1,601,614</b>
<b>Operating expenses</b>					
Direct store expenses					
Cost of rentals and fees	450,035	432,696	383,400	343,197	299,298
Cost of merchandise sold	119,098	112,283	84,628	72,539	65,332
Cost of installment sales	10,512	10,639	3,776	—	—
Salaries and other expenses	1,277,926	1,180,115	1,070,265	1,019,402	866,234
Franchise cost of merchandise sold	39,472	43,248	49,185	51,251	49,724
	<u>1,897,043</u>	<u>1,778,981</u>	<u>1,591,254</u>	<u>1,486,389</u>	<u>1,280,588</u>
General and administrative expenses	75,481	66,635	63,296	55,359	48,093
Amortization of intangibles	10,780	12,512	5,045	30,194	28,303
Class action litigation settlements	47,000 <sup>(1)</sup>	—	—	52,000 <sup>(2)</sup>	(22,383) <sup>(3)</sup>
<b>Total operating expenses</b>	<b>2,030,304</b>	<b>1,858,128</b>	<b>1,659,595</b>	<b>1,623,942</b>	<b>1,334,601</b>
Operating profit	282,951	370,022	350,449	184,586	267,013
Income from sale of charged off accounts	(7,924) <sup>(4)</sup>	—	—	—	—
Finance charges from refinancing	4,173	35,260	—	—	—
Interest expense, net	35,323	43,932	62,006	59,780	72,618
Earnings before income taxes	251,379	290,830	288,443	124,806	194,395
Income tax expense	95,524	109,334	116,270	58,589	91,368
<b>NET EARNINGS</b>	<b>155,855</b>	<b>181,496</b>	<b>172,173</b>	<b>66,217</b>	<b>103,027</b>
Preferred dividends	—	—	10,212	15,408	10,420
Net earnings allocable to common shareholders	<u>\$ 155,855</u>	<u>\$ 181,496</u>	<u>\$ 161,961</u>	<u>\$ 50,809</u>	<u>\$ 92,607</u>
Basic earnings per common share	<u>\$ 1.99</u>	<u>\$ 2.16</u>	<u>\$ 2.20</u>	<u>\$ 0.79</u>	<u>\$ 1.52</u>
Diluted earnings per common share	<u>\$ 1.94</u>	<u>\$ 2.08</u>	<u>\$ 1.89</u>	<u>\$ 0.71</u>	<u>\$ 1.18</u>

**Item 6. Selected Financial Data — Continued**

	Year Ended December 31,				
	2004	2003	2002	2001	2000
(In thousands, except per share data)					
<b>Consolidated Balance Sheet Data</b>					
Rental merchandise, net	\$ 759,111	\$ 680,700	\$ 631,724	\$ 653,701	\$ 587,232
Intangible assets, net	922,404	797,434	743,852	711,096	708,328
Total assets	1,967,788	1,831,302	1,626,652	1,630,315	1,486,910
Total debt	708,250	698,000	521,330	702,506	741,051
Total liabilities <sup>(5)</sup>	1,173,517	1,036,472	784,252	1,224,937	1,177,539
Stockholders' equity	794,271	794,830	842,400	405,378	309,371
<b>Operating Data</b>					
Stores open at end of period	2,875	2,648	2,407	2,281	2,158
Comparable store revenue growth (decrease) <sup>(6)</sup>	(3.6)%	3.0%	6.0%	8.0%	12.6%
Weighted average number of stores	2,788	2,560	2,325	2,235	2,103
Franchise stores open at end of period	313	329	318	342	364

(1) Includes the effects of a pre-tax legal settlement charge of \$47.0 million recorded in the third quarter of 2004 associated with the settlement of a class action lawsuit in the state of California.

(2) Includes the effects of a pre-tax legal settlement charge of \$52.0 million associated with the 2001 settlement of class action lawsuits in the states of Missouri, Illinois, and Tennessee.

(3) Includes the effects of a pre-tax legal reversion of \$22.4 million associated with the 1999 settlement of three class action lawsuits in the state of New Jersey.

(4) Includes the effects of \$7.9 million in pre-tax income associated with the 2004 sale of previously charged off accounts.

(5) In accordance with the adoption of SFAS No. 150, *Accounting for Certain Financial Instruments with Characteristics of both Liabilities and Equity*, total liabilities also includes redeemable convertible voting preferred stock.

(6) Comparable store revenue for each period presented includes revenues only of stores open throughout the full period and the comparable prior period.

## **Item 7. Management's Discussion and Analysis of Financial Condition and Results of Operations**

### **Overview**

We are the largest rent-to-own operator in the United States with an approximate 35% market share based on store count. At December 31, 2004, we operated 2,875 company-owned stores nationwide and in Canada and Puerto Rico, including 21 stores in Wisconsin operated by our subsidiary Get It Now, LLC under the name "Get It Now" and five stores located in Canada operated by our subsidiary Rent-A-Centre, Ltd., under the name "Rent-A-Centre." Another of our subsidiaries, ColorTyme, is a national franchisor of rent-to-own stores. At December 31, 2004, ColorTyme had 313 franchised stores in 40 states, 301 of which operated under the ColorTyme name and 12 stores of which operated under the Rent-A-Centre name.

Our stores generally offer high quality durable products such as major consumer electronics, appliances, computers, and furniture and accessories under flexible rental purchase agreements that generally allow the customer to obtain ownership of the merchandise at the conclusion of an agreed-upon rental period. These rental purchase agreements are designed to appeal to a wide variety of customers by allowing them to obtain merchandise that they might otherwise be unable to obtain due to insufficient cash resources or a lack of access to credit. These agreements also cater to customers who only have a temporary need, or who simply desire to rent rather than purchase the merchandise. Rental payments are made generally on a weekly basis and, together with applicable fees, constitute our primary revenue source.

Our expenses primarily relate to merchandise costs and the operations of our stores, including salaries and benefits for our employees, occupancy expense for our leased real estate, advertising expenses, lost, damaged, or stolen merchandise, fixed asset depreciation, and corporate and other expenses.

We have pursued an aggressive growth strategy since 1993. We have sought to acquire underperforming rent-to-own stores to which we could apply our operating model as well as open new stores. As a result, the acquired stores have generally experienced more significant revenue growth during the initial periods following their acquisition than in subsequent periods. Because of significant growth since our formation, our historical results of operations and period-to-period comparisons of such results and other financial data, including the rate of earnings growth, may not be meaningful or indicative of future results.

We plan to continue growing through selective and opportunistic acquisitions of existing rent-to-own stores, and development of new rent-to-own stores, as well as offering new products and services designed to appeal to our customer demographic.

Typically, a newly opened rent-to-own store is profitable on a monthly basis in the ninth to twelfth month after its initial opening. Historically, a typical store has achieved cumulative break-even profitability in 18 to 24 months after its initial opening. Total financing requirements of a typical new store approximate \$500,000, with roughly 75% of that amount relating to the purchase of rental merchandise inventory. A newly opened store historically has achieved results consistent with other stores that have been operating within the system for greater than two years by the end of its third year of operation. As a result, our quarterly earnings are impacted by how many new stores we opened during a particular quarter and the quarters preceding it. In addition, we strategically open or acquire stores near market areas served by existing stores ("cannibalize") to enhance service levels, gain incremental sales and increase market penetration. This planned cannibalization may negatively impact our same store revenue and cause us to grow at a slower rate. There can be no assurance that we will open any new rent-to-own stores in the future, or as to the number, location or profitability thereof.

The following discussion focuses on our results of operations, and issues related to our liquidity and capital resources. You should read this discussion in conjunction with the consolidated financial statements and notes thereto included elsewhere in this report.

### **Forward-Looking Statements**

The statements, other than statements of historical facts, included in this report are forward-looking statements. Forward-looking statements generally can be identified by the use of forward-looking terminology,

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such as “may,” “will,” “would,” “expect,” “intend,” “could,” “estimate,” “should,” “anticipate” or “believe.” We believe the expectations reflected in such forward-looking statements are accurate. However, we cannot assure you that such expectations will occur. Our actual future performance could differ materially from such statements. Factors that could cause or contribute to such differences include, but are not limited to:

- uncertainties regarding our ability to open new rent-to-own stores;
- our ability to acquire additional rent-to-own stores on favorable terms;
- our ability to enhance the performance of these acquired stores;
- our ability to control store level costs;
- our ability to realize benefits from our margin enhancement initiatives;
- our ability to identify and successfully market products and services that appeal to our customer demographic;
- the results of our litigation;
- the passage of legislation adversely affecting the rent-to-own industry;
- interest rates;
- our ability to collect on our rental purchase agreements;
- our ability to enter into new rental purchase agreements;
- economic pressures affecting the disposable income available to our targeted consumers, such as high fuel and utility costs;
- changes in our effective tax rate;
- our ability to maintain an effective system of internal controls;
- changes in our stock price and the number of shares of common stock that we may or may not repurchase; and
- the other risks detailed from time to time in our SEC reports.

Additional factors that could cause our actual results to differ materially from our expectations are discussed under the section entitled “Risk Factors” and elsewhere in this report. You should not unduly rely on these forward-looking statements, which speak only as of the date of this report. Except as required by law, we are not obligated to publicly release any revisions to these forward-looking statements to reflect events or circumstances occurring after the date of this report or to reflect the occurrence of unanticipated events.

### **Critical Accounting Policies Involving Critical Estimates, Uncertainties or Assessments in Our Financial Statements**

The preparation of our consolidated financial statements in conformity with accounting principles generally accepted in the United States requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities, disclosure of contingent assets and liabilities at the date of the consolidated financial statements and the reported amounts of revenues and expenses during the reporting period. In applying accounting principles, we must often make individual estimates and assumptions regarding expected outcomes or uncertainties. Our estimates, judgments and assumptions are continually evaluated based on available information and experience. Because of the use of estimates inherent in the financial reporting process, actual results could differ from those estimates. We believe the following are areas where the degree of judgment and complexity in determining amounts recorded in our consolidated financial statements make the accounting policies critical.

*Self-Insurance Liabilities.* We have self-insured retentions with respect to losses under our workers’ compensation, general liability, and auto liability insurance policies. We establish reserves for our liabilities

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associated with these losses by obtaining forecasts for the ultimate expected losses and estimating amounts needed to pay losses within our self-insured retentions.

We make assumptions on our liabilities within our self-insured retentions using actuarial loss forecasts, which are prepared using methods and assumptions in accordance with standard actuarial practice, and third party claim administrator loss estimates which are based on known facts surrounding individual claims. Each quarter we reevaluate our estimate of liability within our self-insured retentions, including our assumptions related to our loss forecasts and estimates, using actuarial loss forecasts updated during the quarter and currently valued third party claim administrator loss estimates. We evaluate the adequacy of our accruals by comparing amounts accrued on our balance sheet for anticipated losses to our updated actuarial loss forecasts and third party claim administrator loss estimates, and make adjustments to our accruals as needed based upon such review.

Over the previous 10 years, our loss exposure has increased, primarily as a result of our growth. We instituted procedures to manage our loss exposure through a greater focus on the risk management function, a transitional duty program for injured workers, ongoing safety and accident prevention training, and various programs designed to minimize losses and improve our loss experience in our store locations.

As of the year ended December 31, 2004, the net amount accrued for losses within our self-insured retentions was \$87.2 million, as compared to \$69.5 million at December 31, 2003. The increase in the net amount accrued for the 2004 period is a result of store growth, increased number of employees, estimated costs associated with new claims made during the period, and the net effect of prior period claims which have closed or for which additional development or changes in estimates have occurred.

*Litigation Reserves.* We are the subject of litigation in the ordinary course of our business. Our litigation involves, among other things, actions relating to claims that our rental purchase agreements constitute installment sales contracts, violate state usury laws or violate other state laws to protect consumers, claims asserting violations of wage and hour laws in our employment practices, as well as claims we violated the federal securities laws. In preparing our financial statements at a given point in time, we account for these contingencies pursuant to the provisions of SFAS No. 5, which requires that we accrue for losses that are both probable and reasonably estimable.

Each quarter, we make estimates of our probable liabilities, if reasonably estimable, and record such amounts in our consolidated financial statements. These amounts represent our best estimate, or may be the minimum range of probable loss when no single best estimate is determinable. We, together with our counsel, monitor developments related to these legal matters and, when appropriate, adjustments are made to reflect current facts and circumstances. As of December 31, 2004, we had accrued \$47.0 million in connection with the prospective settlement of the *Griego/ Carrillo* matter, and an additional \$2.0 million for probable litigation costs with respect to our outstanding litigation (other than the *Griego/ Carrillo* matter) as compared to \$1.8 million for the year ended December 31, 2003. The amounts accrued, relating to the prospective settlement in the *Griego/ Carrillo* matter and legal fees and expenses with respect to our remaining outstanding litigation (other than *Griego/ Carrillo*), represent our estimate of the probable liabilities with respect to such litigation. The ultimate outcome of our litigation is uncertain, and the amount of loss we may incur, if any, cannot in our judgment be reasonably estimated. Additional developments in our litigation, such as the failure to agree to a definitive settlement agreement and obtain court approval in the *Griego/ Carrillo* matter, or other adverse or positive developments or rulings in our litigation, could affect our assumptions and thus, our accrual.

If we make changes to our accruals in any of these areas in accordance with the policies described above, these changes would impact our earnings. Increases to our accruals would reduce earnings and similarly, reductions to our accruals would increase our earnings. A pre-tax change of \$1.2 million in our estimates would result in a corresponding \$0.01 change in our earnings per share.

Based on an assessment of our accounting policies and the underlying judgments and uncertainties affecting the application of those policies, we believe that our consolidated financial statements fairly present in all material respects the financial condition, results of operations and cash flows of our company as of, and

for, the periods presented in this report. However, we do not suggest that other general risk factors, such as those discussed elsewhere in this report as well as changes in our growth objectives or performance of new or acquired stores, could not adversely impact our consolidated financial position, results of operations and cash flows in future periods.

### **Significant Accounting Policies**

Our significant accounting policies are summarized below and in Note A to our consolidated financial statements included elsewhere herein.

*Revenue.* Merchandise is rented to customers pursuant to rental-purchase agreements which provide for weekly, semi-monthly or monthly rental terms with non-refundable rental payments. Generally, the customer has the right to acquire title either through a purchase option or through payment of all required rentals. Rental revenue and fees are recognized over the rental term as payments are received and merchandise sales revenue is recognized when the customer exercises their purchase option and pays the cash price due. Revenue for the total amount of the rental purchase agreement is not accrued because the customer can cancel the rental contract at any time and we cannot enforce collection for non-payment of rents. Because Get It Now makes retail sales on an installment credit basis, Get It Now's revenue is recognized at the time of such retail sale, as is the cost of the merchandise sold, net of a provision for uncollectible accounts.

*Franchise Revenue.* Revenue from the sale of rental merchandise is recognized upon shipment of the merchandise to the franchisee. Franchise fee revenue is recognized upon completion of substantially all services and satisfaction of all material conditions required under the terms of the franchise agreement.

*Depreciation of Rental Merchandise.* Depreciation of rental merchandise is included in the cost of rentals and fees on our statement of earnings. We depreciate our rental merchandise using the income forecasting method. The income forecasting method of depreciation we use does not consider salvage value and does not allow the depreciation of rental merchandise during periods when it is not generating rental revenue. The objective of this method of depreciation is to provide for consistent depreciation expense while the merchandise is on rent. We accelerate the depreciation on computers that are 24 months old or older and which have become idle using the straight-line method for a period of at least six months, generally not to exceed an aggregate depreciation period of 30 months. The purpose is to better reflect the depreciable life of a computer in our stores and to encourage the sale of older computers.

*Cost of Merchandise Sold.* Cost of merchandise sold represents the book value net of accumulated depreciation of rental merchandise at time of sale.

*Salaries and Other Expenses.* Salaries and other expenses include all salaries and wages paid to store level employees, together with market managers' salaries, travel and occupancy, including any related benefits and taxes, as well as all store level general and administrative expenses and selling, advertising, insurance, occupancy, delivery, fixed asset depreciation and other operating expenses.

*General and Administrative Expenses.* General and administrative expenses include all corporate overhead expenses related to our headquarters such as salaries, taxes and benefits, occupancy, administrative and other operating expenses.

## Results of Operations

The following table sets forth, for the periods indicated, historical Consolidated Statements of Earnings data as a percentage of total store and franchise revenues.

	Year Ended December 31,			Year Ended December 31,		
	2004	2003	2002	2004	2003	2002
	(Company-owned stores only)			(Franchise operations only)		
<b>Revenues</b>						
Rentals and fees	91.4%	91.8%	93.6%	—%	—%	—%
Merchandise Sales	8.4	8.0	6.2	88.2	88.5	89.9
Other/ Royalty income and fees	0.2	0.2	0.2	11.8	11.5	10.1
	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>	<u>100.0%</u>
<b>Operating Expenses</b>						
Direct store expenses						
Cost of rentals and fees	19.9%	19.9%	19.6%	—%	—%	—%
Cost of merchandise sold	5.7	5.6	4.5	84.1	84.9	85.8
Salaries and other expenses	56.4	54.2	54.8	—	—	—
	82.0	79.7	78.9	84.1	84.9	85.8
General and administrative expenses	3.2	3.1	3.2	6.3	4.1	4.2
Amortization of intangibles	0.5	0.1	0.3	0.6	0.6	0.5
Class action litigation settlements	2.1	—	—	—	—	—
Total operating expenses	<u>87.8</u>	<u>82.9</u>	<u>82.4</u>	<u>91.0</u>	<u>89.6</u>	<u>90.5</u>
Operating profit	12.2	17.1	17.6	9.0	10.4	9.5
Interest, net and other income	1.4	3.7	3.2	(0.9)	(1.1)	(1.1)
Earnings before income taxes	<u>10.8%</u>	<u>13.4%</u>	<u>14.4%</u>	<u>9.9%</u>	<u>11.5%</u>	<u>10.6%</u>

### Overview of 2004 Results

Below is a detailed analysis of our operating results for the year ended December 31, 2004. Highlights include:

- Approximately \$331 million in operating cash flow
- 9% increase in our store base, including the acquisitions of Rainbow Rentals, Inc. and Rent Rite, Inc.
- Revenue growth of approximately 4%
- Repurchased 7,689,700 shares of our common stock for an aggregate of \$210.5 million

Earnings for 2004 were negatively impacted primarily by increases in operating expenses and negative same store revenue. Salaries and other expenses increased as a percentage of store revenue, to 56.4% from 54.2% in 2003.

### Comparison of the Years ended December 31, 2004 and 2003

**Store Revenue.** Total store revenue increased by \$89.1 million, or 4.1%, to \$2,266.3 million for 2004 from \$2,177.2 million for 2003. The increase in total store revenue was primarily attributable to approximately \$155.8 million in incremental revenue from new stores and acquisitions, net of stores sold, during 2004 as compared to 2003, offset by a decrease in same store sales of 3.6%.

Same store revenues represent those revenues earned in 1,937 stores that were operated by us for each of the entire years ending December 31, 2004 and 2003. Same store revenues decreased by \$60.9 million, or

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3.6%, to \$1,636.4 million for 2004 from \$1,697.3 million in 2003. This decrease in same store revenues was primarily attributable to a decrease in the average number of customers on a per store basis during 2004 as compared to 2003.

*Franchise Revenue.* Total franchise revenue decreased by \$4.0 million, or 7.9%, to \$46.9 million for 2004 from \$50.9 million in 2003. This decrease was primarily attributable to a decrease in merchandise sales to franchise locations as a result of 16 fewer franchised locations operating by the end of 2004 as compared to 2003. The number of franchised locations operating in 2004 declined primarily as a result of fewer new franchise stores together with the purchase of 27 franchised locations by other Rent-A-Center subsidiaries.

*Cost of Rentals and Fees.* Cost of rentals and fees consists of depreciation of rental merchandise and the costs associated with our membership programs which began in 2004. Depreciation of rental merchandise, which accounts for 99.2% of the cost of rentals and fees for the year ended December 31, 2004, increased by \$13.9 million, or 3.2%, to \$446.6 million for the year ended December 31, 2004 as compared to \$432.7 million in 2003. This increase is a result of an increase in store rental revenue in 2004 compared to 2003. Depreciation of rental merchandise expressed as a percentage of store rentals and fees revenue was constant at 21.6% for 2004 and 2003.

*Cost of Merchandise Sold.* Cost of merchandise sold increased by \$6.8 million, or 6.1%, to \$119.1 million for 2004 from \$112.3 million in 2003. This increase was a result of an increase in the number of items sold in 2004 as compared to 2003. The gross profit percent of merchandise sales increased to 28.5% for 2004 from 26.6% in 2003. This percentage increase was primarily attributable to an increase in the average purchase price on merchandise sales during 2004 as compared to 2003.

*Salaries and Other Expenses.* Salaries and other expenses increased by \$97.8 million, or 8.3% to \$1,277.9 million for the year ended December 31, 2004 as compared to \$1,180.1 million in 2003. The increase was primarily the result of an increase in salaries and wages and occupancy costs due to an increased number of stores in the 2004 period. For the year ending December 31, 2004, there were 228 more stores, on a weighted average basis, operating during the year as compared to 2003. Salaries and other expenses expressed as a percentage of total store revenue increased to 56.4% for the year ended December 31, 2004 from 54.2% in 2003. This increase was primarily attributable to the decrease in same store sales coupled with an increase in salaries and other expenses of \$104.5 million during 2004 compared to 2003 resulting from an increase in our store base, which was offset by a decrease of approximately \$6.7 million in salaries and other expense incurred by our mature stores.

*Franchise Cost of Merchandise Sold.* Franchise cost of merchandise sold decreased by \$3.7 million, or 8.7%, to \$39.5 million for 2004 from \$43.2 in 2003. This decrease was primarily attributable to a decrease in merchandise sales to franchise locations as a result of 16 fewer franchised locations operating by the end of 2004 as compared to 2003. The number of franchised locations operating in 2004 declined primarily as a result of fewer new franchise stores together with the purchase of 27 franchised locations by other Rent-A-Center subsidiaries.

*General and Administrative Expenses.* General and administrative increased by \$8.9 million, or 13.3%, to \$75.5 million for the year ended December 31, 2004, as compared to \$66.6 million in 2003. General and administrative expenses expressed as a percent of total revenue increased to 3.3% in 2004 from 3.0% in 2003. These increases are primarily attributable to the operation of the Rainbow Rentals and Rent Rite headquarters during the integration and transition period pursuant to those acquisitions, expansion at our corporate office to support current and future store growth as well as the impact of the decrease in our same stores sales for 2004.

*Amortization of Intangibles.* Amortization of intangibles decreased by \$1.7 million, or 13.8%, to \$10.8 million for 2004 from \$12.5 million in 2003. This decrease was primarily attributable to the completed amortization of certain intangibles, particularly the \$7.9 million in customer relationships associated with the 2003 acquisition of 295 stores from Rent-Way. The decrease due to the completion of amortization of certain intangibles was offset by the addition of customer relationship and non-compete amortization related to the Rainbow Rentals and Rent Rite acquisitions in May 2004.

*Operating Profit.* Operating profit decreased by \$87.0 million, or 23.5%, to \$283.0 million for the year ended December 31, 2004 as compared to \$370.0 million in 2003. Excluding the pre-tax litigation charges of \$47.0 million recorded in 2004, operating profit decreased \$40.0 million, or 10.8%, to \$330.0 million for the year ended December 31, 2004 as compared to \$370.0 million in 2003. Operating profit as a percentage of total revenue decreased to 14.3% for the year ended December 31, 2004 before the pre-tax litigation charge of \$47.0 million, from 16.6% for the year ended December 31, 2003. These decreases, excluding the pre-tax litigation charge, were primarily attributable to the decrease in same store sales during 2004 versus 2003 and the increase in salaries and other expenses as discussed above. For the year ended December 31, 2004, there were 228 more stores, on a weighted average basis, operating during the year as compared to 2003, many of which are not yet performing at the level of a mature store.

*Financing Costs.* In 2004, we incurred \$4.2 million in charges related to the refinancing of our senior debt in July 2004. During 2003, we announced and commenced a program to recapitalize a portion of our financial structure in a series of transactions. Please see Note F in the notes to consolidated financial statements included in this report. In connection with the recapitalization in 2003, we recorded \$35.3 million in financing charges. These charges primarily consisted of senior subordinated note premiums of approximately \$18.7 million, senior subordinated note issue costs and loan origination fees written-off of approximately \$11.9 million and other bank charges and fees of approximately \$4.7 million.

*Income Tax Expense.* Income tax expense decreased by \$13.8 million, or 12.6%, to \$95.5 million for the year ended December 31, 2004 as compared to \$109.3 million in 2003. This decrease is primarily attributable to a decrease in earnings before taxes for 2004 as compared to 2003, offset by a slight increase in our overall effective tax rate to 38.0% for 2004 as compared to 37.6% for 2003.

*Net Earnings.* Including the litigation charge adjustments noted above, net earnings decreased by \$25.6 million, or 14.1%, to \$155.9 million for the year ended December 31, 2004 as compared to \$181.5 million in 2003. Excluding the after tax effects of the \$47.0 million litigation charge, \$4.2 million refinance charge and \$7.9 million in other income from the sale of charged off accounts recorded in 2004, net earnings decreased by \$20.5 million, or 10.1%, to \$182.7 million for the year ended December 31, 2004 from \$203.2 million before the after tax effects of the \$35.3 million in recapitalization charges recorded in 2003. This decrease is primarily attributable to the operating profit decrease mentioned above, offset by lower interest expense during 2004 as compared to 2003.

#### **Comparison of the Years ended December 31, 2003 and 2002**

*Store Revenue.* Total store revenue increased by \$224.5 million, or 11.5%, to \$2,177.2 million for 2003 from \$1,952.7 million for 2002. The increase in total store revenue was primarily attributable to growth in same store revenues during 2003, an increase in cash sales and the exercise of early purchase options over 2002 and incremental revenues related to new stores and acquisitions, including 295 stores acquired from Rent-Way, Inc. in February 2003.

Same store revenues represent those revenues earned in 1,877 stores that were operated by us for each of the entire years ending December 31, 2003 and 2002. Same store revenues increased by \$47.9 million, or 3.0%, to \$1,656.4 million for 2003 from \$1,608.5 million in 2002. This increase in same store revenues was primarily attributable to an increase in the total revenue earned per customer (approximately \$2,220 per customer for 2003 versus approximately \$2,130 per customer for 2002). Merchandise sales increased \$37.5 million, or 32.5%, to \$153.0 million for 2003 from \$115.5 million in 2002. The increase in merchandise sales was primarily attributable to an increase in the number of items sold in 2003 (approximately 1,150,000) as compared to the number of items sold in 2002 (approximately 875,000), primarily the result of an increase in the number of customers exercising early purchase options in 2003 over 2002.

*Franchise Revenue.* Total franchise revenue decreased by \$6.4 million, or 11.1%, to \$50.9 million for 2003 from \$57.3 million in 2002. This decrease was primarily attributable to a decrease in merchandise sales to franchise locations during 2003 resulting from a decrease in the average number of franchised locations open during 2003 as compared to 2002.

**Cost of Rentals and Fees.** Cost of rentals and fees consists of depreciation of rental merchandise and the costs associated with our membership programs, which began in 2004. Depreciation of rental merchandise increased by \$49.3 million, or 12.9%, to \$432.7 million for 2003 from \$383.4 million for 2002. This increase was primarily attributable to an increase in rental and fee revenue of \$170.4 million, or 9.3%, to \$1,998.9 million for 2003 from \$1,828.5 for 2002. Depreciation of rental merchandise expressed as a percentage of store rentals and fee revenue increased to 21.6% in 2003 from 21.0% in 2002. This slight increase in 2003 is primarily a result of a different pricing strategy implemented during the fourth quarter of 2001 and higher depreciation associated with the Rent-Way inventory acquired in February 2003.

**Cost of Merchandise Sold.** Cost of merchandise sold increased by \$27.7 million, or 32.7%, to \$112.3 million for 2003 from \$84.6 million in 2002. This increase was a result of an increase in the number of items sold in 2003 as compared to 2002, due to the increase in the exercise of early purchase options in 2003 over 2002, as well as the additional sales of inventory acquired in the Rent-Way acquisition in February 2003. The gross profit percent of merchandise sales decreased slightly to 26.6% for 2003 from 26.7% in 2002.

**Salaries and Other Expenses.** Salaries and other expenses expressed as a percentage of total store revenue decreased to 54.2% for 2003 from 54.8% for 2002. This decrease was primarily attributable to an increase in store revenues during the year ended December 31, 2003 as compared to 2002, coupled with the realization of our margin enhancement initiatives and reductions in store level costs in 2003 over 2002.

**Franchise Cost of Merchandise Sold.** Franchise cost of merchandise sold decreased by \$6.0 million, or 12.1%, to \$43.2 million for 2003 from \$49.2 in 2002. This decrease was primarily attributable to a decrease in merchandise sales to franchise locations during 2003 resulting from a decrease in the average number of franchised locations open during 2003 as compared to 2002.

**General and Administrative Expenses.** General and administrative expenses expressed as a percent of total revenue decreased slightly to 3.0% in 2003 from 3.2% in 2002. This decrease is primarily attributable to increased revenues from new stores and acquisitions offset by a proportionally smaller increase in home office labor and other overhead expenses for 2003 as compared to 2002.

**Amortization of Intangibles.** Amortization of intangibles increased by \$7.5 million, or 148.0%, to \$12.5 million for 2003 from \$5.0 million in 2002. This increase was primarily attributable to the approximately \$5.8 million in non-compete and customer relationship amortization associated with the acquisition of 295 Rent-Way stores in February 2003.

**Operating Profit.** Operating profit increased by \$19.6 million, or 5.6%, to \$370.0 million for 2003 from \$350.4 million for 2002. Operating profit as a percentage of total revenue decreased to 16.6% for the year ended December 31, 2003 from 17.4% for the year ended December 31, 2002. This decrease was primarily attributable to the increase in the cost of merchandise sold and depreciation of rental merchandise.

**Financing Costs.** During 2003, we announced and commenced a program to recapitalize a portion of our financial structure in a series of transactions. Please see Note F in the notes to consolidated financial statements included in this report. In connection with the recapitalization, we recorded \$35.3 million in financing charges. These charges primarily consisted of senior subordinated note premiums of approximately \$18.7 million, senior subordinated note issue costs and loan origination fees written-off of approximately \$11.9 million and other bank charges and fees of approximately \$4.7 million.

**Income Tax Expense.** Income tax expense decreased by \$6.9 million, or 6.0%, to \$109.3 million for the year ended December 31, 2003 as compared to \$116.2 million in 2002. This decrease is primarily attributable to the implementation of a state tax restructuring which lowered our income tax in several states. The restructuring lowered our overall effective tax rate to 37.6% for 2003 as compared to 40.3% for 2002.

**Net Earnings.** Net earnings increased by \$9.3 million, or 5.4%, to \$181.5 million for the year ended December 31, 2003 as compared to \$172.2 million in 2002. Before the after-tax effect of the \$35.3 million non-recurring recapitalization charges recorded in 2003, net earnings increased by \$30.0 million, or 18.0%, to \$203.2 million for the year ended December 31, 2003 as compared to \$172.2 million in 2002. This increase is primarily attributable to growth in total revenues, a decrease in interest expense, a lower effective tax rate and

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the improvements in salaries and other expenses under our cost control programs offset by an increase in amortization of intangibles.

*Preferred Dividends.* Dividends on our Series C preferred stock are payable quarterly at an annual rate of 3.75%. Preferred dividends decreased by \$10.2 million, or nearly 100% for the year ended December 31, 2003 as compared to December 31, 2002. This decrease is a direct result of the conversion of all but two shares of our outstanding preferred stock in August 2002.

**Quarterly Results**

The following table contains certain unaudited historical financial information for the quarters indicated. All prices and amounts have been adjusted to reflect the 5-for-2 split of our common stock effected in August 2003.

	<u>1st Quarter</u>	<u>2nd Quarter</u>	<u>3rd Quarter</u>	<u>4th Quarter</u>
	(In thousands, except per share data)			
<b>Year ended December 31, 2004</b>				
Revenues	\$ 585,380	\$ 572,985	\$ 569,607	\$ 585,283
Operating profit	92,659	90,223	24,344 <sup>(1)</sup>	75,725
Net earnings	52,209	51,194	5,573	46,879
Basic earnings per common share	\$ 0.65	\$ 0.64	\$ 0.07	\$ 0.63
Diluted earnings per common share	\$ 0.63	\$ 0.62	\$ 0.07	\$ 0.61
<b>Year ended December 31, 2003</b>				
Revenues	\$ 566,406	\$ 553,260	\$ 549,825	\$ 558,659
Operating profit	96,291	97,238	87,502	88,991
Net earnings	50,959	35,300	43,738	51,499
Basic earnings per common share	\$ 0.58	\$ 0.40	\$ 0.54	\$ 0.64
Diluted earnings per common share	\$ 0.57	\$ 0.39	\$ 0.52	\$ 0.62
<b>Year ended December 31, 2002</b>				
Revenues	\$ 498,610	\$ 494,660	\$ 494,561	\$ 522,213
Operating profit	88,296	88,240	84,087	89,826
Net earnings	43,563	41,943	41,449	45,218
Basic earnings per common share	\$ 0.63	\$ 0.59	\$ 0.50	\$ 0.52
Diluted earnings per common share	\$ 0.48	\$ 0.46	\$ 0.46	\$ 0.50
	<u>1st Quarter</u>	<u>2nd Quarter</u>	<u>3rd Quarter</u>	<u>4th Quarter</u>
	(As a percentage of revenues)			
<b>Year ended December 31, 2004</b>				
Revenues	100.0%	100.0%	100.0%	100.0%
Operating profit	15.8	15.7	4.3 <sup>(1)</sup>	12.9
Net earnings	8.9	8.9	1.0	8.0
<b>Year ended December 31, 2003</b>				
Revenues	100.0%	100.0%	100.0%	100.0%
Operating profit	17.0	17.6	15.9	15.9
Net earnings	9.0	6.4	8.0	9.2
<b>Year ended December 31, 2002</b>				
Revenues	100.0%	100.0%	100.0%	100.0%
Operating profit	17.7	17.8	17.0	17.2
Net earnings	8.7	8.5	8.4	8.7

<sup>(1)</sup> Includes the effects of a pre-tax legal settlement charge of \$47.0 million associated with the settlement of a class action lawsuit in the state of California

## Liquidity and Capital Resources

For the year ended December 31, 2004, we generated approximately \$331.0 million in operating cash flow. In addition to funding operating expenses, we used approximately \$72.1 million for capital expenditures, over \$165.2 million in acquisitions of existing rent-to-own stores, and approximately \$210.5 million in stock repurchases. We ended the year with approximately \$58.8 million in cash and cash equivalents.

Cash provided by operating activities decreased by \$11.4 million to \$331.0 million in 2004 from \$342.4 million in 2003. This decrease is attributable to a decrease in net earnings and changes in deferred income taxes and finance charges from recapitalization, as well as an increase in rental merchandise purchases, all of which were partially offset by the non-cash effects of an increase in depreciation of rental merchandise and property assets and the net change of our accrued liabilities. The increases in rental merchandise purchases and depreciation are attributable to our increasing store base. The change in our accrued liabilities is primarily due to the litigation settlement accrual of \$47.0 million recorded in the third quarter of 2004 and an increase of \$17.7 million in our insurance accrual in 2004 as compared to 2003.

Cash used in investing activities increased by \$51.2 million to \$232.5 million in 2004 from \$181.3 million in 2003. This increase is primarily attributable to the acquisition of Rent Rite and Rainbow Rentals in May 2004 coupled with an increase in property assets purchased during the period, offset slightly by proceeds received from the sale of company assets.

Cash used in financing activities increased by \$80.8 million to \$183.7 million in 2004 from \$102.9 million in 2003. This increase is primarily related to the effects of the recapitalization in 2003 as compared to our refinancing in 2004, offset by a decrease in stock repurchases in 2004.

*Liquidity Requirements.* Our primary liquidity requirements are for debt service, rental merchandise purchases, capital expenditures, and our growth strategy. Our primary sources of liquidity have been cash provided by operations, borrowings and sales of debt and equity securities. In the future, we may incur additional debt, or may issue debt or equity securities to finance our operating and growth strategies. The availability and attractiveness of any outside sources of financing will depend on a number of factors, some of which relate to our financial condition and performance, and some of which are beyond our control, such as prevailing interest rates and general economic conditions. There can be no assurance that additional financing will be available, or if available, that it will be on terms we find acceptable.

We believe that the cash flow generated from operations, together with amounts available under our senior credit facilities, will be sufficient to fund our debt service requirements, rental merchandise purchases, capital expenditures, and our growth strategy during 2005. Our revolving credit facilities, including our \$10.0 million line of credit at Intrust Bank, provide us with revolving loans in an aggregate principal amount not exceeding \$260.0 million, of which \$155.3 million was available at March 8, 2005. At March 8, 2005, we had \$69.8 million in cash. While our operating cash flow has been strong and we expect this strength to continue, our liquidity could be negatively impacted if we do not remain as profitable as we expect.

In addition, to provide any additional funds necessary for the continued pursuit of our operating and growth strategies, we may incur from time to time additional short or long-term bank indebtedness and may issue, in public or private transactions, equity and debt securities. The availability and attractiveness of any outside sources of financing will depend on a number of factors, some of which will relate to our financial condition and performance, and some of which are beyond our control, such as prevailing interest rates and general economic conditions. There can be no assurance additional financing will be available, or if available, will be on terms acceptable to us.

If a change in control occurs, we may be required to offer to repurchase all of our outstanding subordinated notes at 101% of their principal amount, plus accrued interest to the date of repurchase. Our senior credit facility restricts our ability to repurchase the subordinated notes, including in the event of a change in control. In addition, a change in control would result in an event of default under our senior credit facilities, which would allow our lenders to accelerate the indebtedness owed to them. In the event a change in control occurs, we cannot be sure we would have enough funds to immediately pay our accelerated senior

credit facility obligations and all of the subordinated notes, or that we would be able to obtain financing to do so on favorable terms, if at all.

*Litigation.* On October 25, 2004, we announced that we had reached a prospective settlement with the plaintiffs to resolve the *Benjamin Griego, et al. v. Rent-A-Center, Inc., et al/ Arthur Carrillo, et al. v. Rent-A-Center, Inc., et al* coordinated matters pending in state court in San Diego, California. These matters challenge certain of our business practices in California. Under the terms of the settlement, which has now been documented and preliminarily approved by the court, we anticipate we will pay an aggregate of \$37.5 million in cash, to be distributed to an agreed-upon class of our customers from February 1999 through October 2004, as well as the plaintiffs' attorneys fees up to \$9.0 million and costs to administer the settlement in amounts to be determined. In addition, we anticipate issuing vouchers to qualified class members for two weeks free rent on a new rental agreement for merchandise of their choice. Under the terms of the settlement, we are entitled to any undistributed monies up to an aggregate of \$8.0 million, with any additional undistributed funds distributed to non-profit organizations to be determined. In connection with the settlement, we are not admitting liability for our past business practices in California. To account for the aforementioned costs, as well as our own attorneys' fees, we recorded a pre-tax charge of \$47.0 million in the third quarter of 2004. We expect to fund the entire settlement amount in the second quarter of 2005, following final approval of the settlement by the court.

While we believe that the terms of this settlement are fair, there can be no assurance that the settlement, if completed, will be approved by the court in its present form. We believe that the cash flow generated from operations, together with amounts available under our senior credit facilities, will be sufficient to fund the prospective settlement without adversely affecting our liquidity or the ability to fund our operations as described above in a material way.

Additional settlements or judgments against us on our existing litigation could affect our liquidity. Please refer to Note L of our consolidated financial statements included herein.

*Deferred Taxes.* On March 9, 2002, President Bush signed into law the Job Creation and Worker Assistance Act of 2002, which provides for accelerated tax depreciation deductions for qualifying assets placed in service between September 11, 2001 and September 10, 2004. Under these provisions, 30 percent of the basis of qualifying property is deductible in the year the property is placed in service, with the remaining 70 percent of the basis depreciated under the normal tax depreciation rules. For assets placed in service between May 6, 2003 and December 31, 2004, the Jobs and Growth Tax Relief Reconciliation Act of 2003 increased the percent of the basis of qualifying property deductible in the year the property is placed in service from 30% to 50%. Accordingly, our cash flow benefited from having a lower current cash tax obligation, which in turn provided additional cash flows from operations. We estimate that our operating cash flow increased by approximately \$106.3 million through 2004 from the accelerated tax depreciation deductions and the associated deferred tax liabilities will begin to reverse over a three year period beginning in 2005, of which approximately 75% will reverse in 2005, 20% will reverse in 2006 and the remainder will reverse in 2007.

*Rental Merchandise Purchases.* We purchased \$654.3 million, \$612.3 million and \$494.9 million of rental merchandise during the years 2004, 2003 and 2002, respectively.

*Capital Expenditures.* We make capital expenditures in order to maintain our existing operations as well as for new capital assets in new and acquired stores. We spent \$72.1 million, \$56.0 million and \$37.6 million on capital expenditures in the years 2004, 2003 and 2002, respectively, and expect to spend approximately \$60.0 million in 2005.

*Acquisitions and New Store Openings.* During 2004, we continued our strategy of increasing our rent-to-own store base through opening new stores, as well as through opportunistic acquisitions. We spent approximately \$165.2 million in cash acquiring stores and accounts for the year ended December 31, 2004. It is our intention to increase the number of stores we operate by an average of approximately 5% to 10% per year over the next several years.

On May 7, 2004, we completed the acquisition of Rent Rite for an aggregate purchase price of \$59.9 million. Rent Rite operated 90 stores in 11 states, of which we merged 26 stores with our existing store

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locations. Approximately 40% of the consideration was paid with our common stock, with the remaining portion consisting of cash, the assumption of Rent Rite's stock options and retirement of Rent Rite's outstanding debt.

On May 14, 2004, we completed the acquisition of Rainbow Rentals for an aggregate purchase price of \$109.0 million. Rainbow Rentals operated 124 stores in 15 states, of which we merged 29 stores with our existing store locations. We funded the acquisition entirely with cash on hand.

We entered into these transactions seeing them as opportunistic acquisitions that would allow us to expand our store base in conjunction with our strategic growth plans. The prices of the acquisitions were determined by evaluating the average monthly rental income of the acquired stores and applying a multiple to the total.

Furthermore, during 2004, we acquired 32 additional stores, accounts from 56 additional locations, opened 94 new stores, and closed 58 stores. Of the closed stores, 48 were merged with existing store locations, and 10 stores were sold. The additional stores and acquired accounts were the result of 42 separate transactions for an aggregate price of approximately \$26.3 million in cash. The table below summarizes the store growth activity for the year ended December 31, 2004, 2003 and 2002.

	2004	2003	2002
Stores at beginning of period	2,648	2,407	2,281
New store openings	94	101	70
Acquired stores remaining open	191	160	83
Closed stores			
Merged with existing stores	48	20	23
Sold	10	—	4
Stores at end of period	<u>2,875</u>	<u>2,648</u>	<u>2,407</u>
Acquired stores closed and accounts merged with existing stores	111	220	126
Total approximate purchase price of acquisitions	\$ 195.2 million <sup>(1)</sup>	\$ 126.1 million	\$ 59.5 million

<sup>(1)</sup> The total purchase price includes non-cash consideration of approximately \$23.8 million in common stock issued and approximately \$6.1 million in fair value assigned to the stock options assumed in connection with the acquisition of Rent Rite, Inc.

The profitability of our rent-to-own stores tends to grow at a slower rate approximately five years from the time we open or acquire them. As a result, in order for us to show improvements in our profitability, it is important for us to continue to open stores in new locations or acquire underperforming stores on favorable terms. There can be no assurance we will be able to acquire or open new stores at the rates we expect, or at all. We cannot assure you the stores we do acquire or open will be profitable at the same levels as our current stores, or at all.

**Senior Credit Facilities.** On July 14, 2004, we announced the completion of the refinancing of our senior secured debt. Our new \$600.0 million senior credit facilities consist of a \$350.0 million term loan and a \$250.0 million revolving credit facility. On that day, we drew down the \$350.0 million term loan and \$50.0 million of the revolving facility and utilized the proceeds to repay our old senior term debt. In connection with the refinancing, we recorded a \$4.2 million non-cash charge to write off the remaining unamortized balance of financing costs in the third quarter of 2004. The full amount of the revolving credit facility may be used for the issuance of letters of credit, of which \$104.7 million had been utilized as of March 8, 2005. During the first quarter of 2005, we repaid all amounts drawn under our revolving facility and as of March 8, 2005, \$145.3 million was available under our revolving facility. The revolving credit facility expires in July 2009 and the term loan expires in 2010.

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The table below shows the scheduled maturity dates of our term debt outstanding at December 31, 2004.

<u>Year Ending December 31,</u>		(In thousands)
2005	\$	3,500
2006		3,500
2007		3,500
2008		3,500
2009		168,000
Thereafter		166,250
	\$	<u>348,250</u>

Borrowings under our senior credit facilities bear interest at varying rates equal to the Eurodollar rate plus 1.75%. The Eurodollar rate was 2.77% at March 8, 2005. We also have a prime rate option under the facilities, but have not exercised it to date. We have not entered into any interest rate protection agreements with respect to the term loans under our senior credit facilities.

Our senior credit facilities are secured by a security interest in substantially all of our tangible and intangible assets, including intellectual property. Our senior credit facilities are also secured by a pledge of the capital stock of our U.S. subsidiaries, and a portion of the capital stock of our international subsidiaries.

Our senior credit facilities contain, without limitation, covenants that generally limit our ability to:

- incur additional debt (including subordinated debt) in excess of \$50 million at any one time outstanding;
- repurchase our capital stock and 7½% notes;
- incur liens or other encumbrances;
- merge, consolidate or sell substantially all our property or business;
- sell assets, other than inventory in the ordinary course of business;
- make investments or acquisitions unless we meet financial tests and other requirements;
- make capital expenditures; or
- enter into a new line of business.

Our senior credit facilities require us to comply with several financial covenants, including a maximum consolidated leverage ratio, a minimum consolidated interest coverage ratio and a minimum fixed charge coverage ratio. The table below shows the required and actual ratios under our credit facilities calculated as at December 31, 2004:

		<u>Required Ratio</u>	<u>Actual Ratio</u>
Maximum consolidated leverage ratio	No greater than	2.75:1	1.73:1
Minimum consolidated interest coverage ratio	No less than	4.0:1	10.37:1
Minimum fixed charge coverage ratio	No less than	1.50:1	2.51:1

Events of default under our senior credit facilities include customary events, such as a cross-acceleration provision in the event that we default on other debt. In addition, an event of default under the senior credit facilities would occur if there is a change of control. This is defined to include the case where a third party becomes the beneficial owner of 35% or more of our voting stock or certain changes in our Board of Directors occurs. An event of default would also occur if one or more judgments were entered against us of \$20.0 million or more and such judgments were not satisfied or bonded pending appeal within 30 days after entry.

*7½% Senior Subordinated Notes.* On May 6, 2003, we issued \$300.0 million in senior subordinated notes due 2010, bearing interest at 7½%, pursuant to an indenture dated May 6, 2003, among Rent-A-Center, Inc., its subsidiary guarantors and The Bank of New York, as trustee. The proceeds of this offering were used to fund the repurchase and redemption of our then outstanding 11% senior subordinated notes.

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The 2003 indenture contains covenants that limit our ability to:

- incur additional debt;
- sell assets or our subsidiaries;
- grant liens to third parties;
- pay dividends or repurchase stock; and
- engage in a merger or sell substantially all of our assets.

Events of default under the 2003 indenture include customary events, such as a cross-acceleration provision in the event that we default in the payment of other debt due at maturity or upon acceleration for default in an amount exceeding \$50.0 million, as well as in the event a judgment is entered against us in excess of \$50.0 million that is not discharged, bonded or insured.

The 7<sup>1</sup>/<sub>2</sub>% notes may be redeemed on or after May 1, 2006, at our option, in whole or in part, at a premium declining from 103.75%. The 7<sup>1</sup>/<sub>2</sub>% notes also require that upon the occurrence of a change of control (as defined in the 2003 indenture), the holders of the notes have the right to require us to repurchase the notes at a price equal to 101% of the original aggregate principal amount, together with accrued and unpaid interest, if any, to the date of repurchase. This would trigger an event of default under our new senior credit facilities. We are not required to maintain any financial ratios under the 2003 indenture.

*Store Leases.* We lease space for all of our stores and service center locations, as well as our corporate and regional offices under operating leases expiring at various times through 2016. Most of our store leases are five year leases and contain renewal options for additional periods ranging from three to five years at rental rates adjusted according to agreed-upon formulas.

*ColorTyme Guarantee.* ColorTyme is a party to an agreement with Wells Fargo Foothill, Inc., which provides \$50.0 million in aggregate financing to qualifying franchisees of ColorTyme generally of up to five times their average monthly revenues. Under the Wells Fargo agreement, upon an event of default by the franchisee under agreements governing this financing and upon the occurrence of certain other events, Wells Fargo can assign the loans and the collateral securing such loans to ColorTyme, with ColorTyme paying the outstanding debt to Wells Fargo and then succeeding to the rights of Wells Fargo under the debt agreements, including the right to foreclose on the collateral. An additional \$15.0 million of financing is provided by Texas Capital Bank, National Association under an agreement similar to the Wells Fargo financing. Rent-A-Center East guarantees the obligations of ColorTyme under each of these agreements, not considering the effects of any amounts that could be recovered under collateralization provisions, up to a maximum amount of \$65.0 million, of which \$26.6 million was outstanding as of December 31, 2004. Mark E. Speese, Rent-A-Center's Chairman of the Board and Chief Executive Officer, is a passive investor in Texas Capital Bank, owning less than 1% of its outstanding equity.

*Stock Split.* On July 28, 2003, we announced that our Board of Directors had approved a 5 for 2 stock split of our common stock to be paid in the form of a stock dividend. Each common stockholder of record on August 15, 2003 received 1.5 additional shares of common stock for each share of common stock held on that date. No fractional shares were issued in connection with the stock dividend. Each stockholder who would otherwise have received a fractional share received an additional share of common stock. The distribution date for the stock dividend was August 29, 2003. The effect of the stock split has been recognized retroactively in all share data in the consolidated financial statements and management's discussion and analysis, unless otherwise noted.

**Contractual Cash Commitments.** The table below summarizes debt, lease and other minimum cash obligations outstanding as of December 31, 2004:

Contractual Cash Obligations	Total	Payments Due by Period			
		2005	2006-2007	2008-2009	Thereafter
		(In thousands)			
Senior Credit Facilities (including current portion)(1)	\$ 408,250	\$ 3,500	\$ 7,000	\$ 231,500	\$ 166,250
7½% Senior Subordinated Notes(2)	423,750	22,500	45,000	45,000	311,250
Operating Leases	421,712	145,973	192,199	80,646	2,894
<b>Total</b>	<b>\$ 1,253,712</b>	<b>\$ 171,973</b>	<b>\$ 244,199</b>	<b>\$ 357,146</b>	<b>\$ 480,394</b>

(1) Does not include the interest on our senior credit facilities. Our senior credit facilities bear interest at varying rates equal to the Eurodollar rate plus 1.75%. The Eurodollar rate at December 31, 2004 was 2.42%.

(2) Includes interest payments of \$11.25 million on each of May 1 and November 1 of each year.

**Repurchases of Outstanding Securities.** On April 25, 2003, we announced that we entered into an agreement with Apollo which provided for the repurchase of a number of shares of our common stock sufficient to reduce Apollo's aggregate record ownership to 19.00% after consummation of our planned tender offer at the price per share paid in the tender offer. On April 28, 2003, we commenced a tender offer to purchase up to 2.2 million shares of our common stock (on a pre-split basis) pursuant to a modified "Dutch Auction." On June 25, 2003, we closed the tender offer and purchased 1,769,960 shares of our common stock (on a pre-split basis) at \$73 per share (on a pre-split basis) for approximately \$129.2 million. On July 11, 2003, we closed the Apollo transaction and purchased 774,547 shares of our common stock (on a pre-split basis) at \$73 per share (on a pre-split basis) for approximately \$56.5 million. As contemplated by the Apollo agreement, Apollo also exchanged their shares of Series A preferred stock for shares of Series C preferred stock. As a result, no shares of Series A preferred stock remain outstanding. The terms of the Series A preferred stock and Series C preferred stock are substantially similar, except the Series C preferred stock does not have the right to directly elect any members of our Board of Directors.

In April 2000, we announced that our Board of Directors had authorized a program to repurchase, from time to time, in the open market and in privately negotiated transactions, up to an aggregate of \$25.0 million of our common stock. Our Board of Directors increased the amount of repurchases authorized under this common stock repurchase program over a period of time to \$100.0 million. We repurchased a total of approximately 1.6 million shares (on a pre-split basis) of our common stock for an aggregate of \$91.5 million under this common stock repurchase program through October 24, 2003.

On October 24, 2003, we announced that our Board of Directors had rescinded our old common stock repurchase program and authorized a new common stock repurchase program, permitting us to purchase, from time to time, in the open market and privately negotiated transactions, up to an aggregate of \$100.0 million of our common stock. Over a period of time, our Board of Directors increased the authorization for stock repurchases under our new common stock repurchase program to \$300.0 million. As of December 31, 2004, we had purchased a total of 8,525,300 shares of our common stock for an aggregate of \$237.6 million under this common stock repurchase program. Please see "Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities" on page 22 of this report.

**Economic Conditions.** Although our performance has not suffered in previous economic downturns, we cannot assure you that demand for our products, particularly in higher price ranges, will not significantly decrease in the event of a prolonged recession. Temporary fluctuations in our targeted customers' monthly disposable income, such as those we believe may have been caused by the recent nationwide increases in fuel and energy costs, could adversely impact our results of operations.

**Seasonality.** Our revenue mix is moderately seasonal, with the first quarter of each fiscal year generally providing higher merchandise sales than any other quarter during a fiscal year, primarily related to the exercise of early purchase options due to our customers receiving federal income tax refunds. Generally, our customers

will more frequently exercise their early purchase option on their existing rental purchase agreements or purchase pre-leased merchandise off the showroom floor during the first quarter of each fiscal year. We expect this trend to continue in future periods. Furthermore, we tend to experience slower growth in the number of rental purchase agreements on rent in the third quarter of each fiscal year when compared to other quarters throughout the year. As a result, we would expect revenues for the third quarter of each fiscal year to remain relatively flat with the prior quarter. We expect this trend to continue in future periods unless we add significantly to our store base during the third quarter of future fiscal years as a result of new store openings or opportunistic acquisitions.

#### ***Effect of New Accounting Pronouncements***

In December 2004, the Financial Accounting Standards Board ("FASB") enacted Statement of Financial Accounting Standards 123 — revised 2004 ("SFAS 123R"), *Share-Based Payment*, which replaces Statement of Financial Accounting Standards No. 123 ("SFAS 123"), *Accounting for Stock-Based Compensation* and supersedes APB Opinion No. 25 ("APB 25"), *Accounting for Stock Issued to Employees*. SFAS 123R requires the measurement of all employee share-based payments to employees, including grants of employee stock options, using a fair-value-based method and the recording of such expense in our consolidated statement of earnings. The accounting provisions of SFAS 123R are effective for reporting periods beginning after June 15, 2005.

We are required to adopt SFAS 123R in the third quarter of 2005. The pro forma disclosures previously permitted under SFAS 123 no longer will be an alternative to financial statement recognition. See Note A in our Notes to Consolidated Financial Statements for the pro forma net earnings and earnings per share amounts for 2002 through 2004, as if we had used a fair-value-based method similar to the methods required under SFAS 123R to measure compensation expense for employee stock incentive awards. Although we have not yet determined whether the adoption of SFAS 123R will result in amounts that are different from the current pro forma disclosures under SFAS 123, we are evaluating the requirements under SFAS 123R and expect the adoption to have a significant impact on our consolidated statement of earnings and earnings per share, but no impact on our financial condition or cash flows.

**Item 7A. Quantitative and Qualitative Disclosure about Market Risk**

**Interest Rate Sensitivity**

As of December 31, 2004, we had \$300.0 million in subordinated notes outstanding at a fixed interest rate of 7<sup>1</sup>/<sub>2</sub>%, and \$408.3 million in term and revolving loans outstanding at interest rates indexed to the Eurodollar rate. The fair value of the subordinated notes is estimated based on discounted cash flow analysis using interest rates currently offered for loans with similar terms to borrowers of similar credit quality. The fair value of the 7<sup>1</sup>/<sub>2</sub>% subordinated notes at December 31, 2004 was \$312.0 million, which is \$12.0 million above their carrying value. Unlike the subordinated notes, the \$408.3 million in term and revolving loans have variable interest rates indexed to current Eurodollar rates. As of December 31, 2004, we have not entered into any interest rate swap agreements with respect to term loans under our senior credit facilities.

**Market Risk**

Market risk is the potential change in an instrument's value caused by fluctuations in interest rates. Our primary market risk exposure is fluctuations in interest rates. Monitoring and managing this risk is a continual process carried out by the Board of Directors and senior management. We manage our market risk based on an ongoing assessment of trends in interest rates and economic developments, giving consideration to possible effects on both total return and reported earnings.

**Interest Rate Risk**

We hold long-term debt with variable interest rates indexed to prime or Eurodollar rate that exposes us to the risk of increased interest costs if interest rates rise.

**Item 8. Financial Statements and Supplementary Data**

**INDEX TO FINANCIAL STATEMENTS**

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## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Stockholders  
Rent-A-Center, Inc. and Subsidiaries

We have audited the accompanying consolidated balance sheets of Rent-A-Center, Inc. and Subsidiaries as of December 31, 2004 and 2003, and the related consolidated statements of earnings, stockholders' equity and cash flows for each of the three years in the period ended December 31, 2004. These financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the consolidated financial position of Rent-A-Center, Inc. and Subsidiaries as of December 31, 2004 and 2003, and the consolidated results of their operations and their consolidated cash flows for each of the three years in the period ended December 31, 2004, in conformity with accounting principles generally accepted in the United States of America.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the effectiveness of Rent-A-Center, Inc. and Subsidiaries' internal control over financial reporting as of December 31, 2004, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) and our report dated March 10, 2005 expressed an unqualified opinion.

Grant Thornton LLP

Dallas, Texas  
March 10, 2005

## REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

Board of Directors and Stockholders  
Rent-A-Center, Inc. and Subsidiaries

We have audited management's assessment, included in the accompanying Management's Annual Report on Internal Control over Financial Reporting, that Rent-A-Center, Inc. and Subsidiaries (the Company) maintained effective internal control over financial reporting as of December 31, 2004, based on criteria established in Internal Control — Integrated Framework issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). The Company's management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting. Our responsibility is to express an opinion on management's assessment and an opinion on the effectiveness of the Company's internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, evaluating management's assessment, testing and evaluating the design and operating effectiveness of internal control, and performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company's internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, management's assessment that the Company maintained effective internal control over financial reporting as of December 31, 2004, is fairly stated, in all material respects, based on criteria established in COSO. Also, in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of December 31, 2004, based on criteria established in COSO.

We have also audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the December 31, 2004 and 2003 consolidated balance sheets and the related consolidated statements of earnings, stockholders' equity and cash flows for each of the three years in the period ended December 31, 2004 of the Company and our report dated March 10, 2005 expressed an unqualified opinion.

Grant Thornton LLP

Dallas, Texas  
March 10, 2005

## **MANAGEMENT'S ANNUAL REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING**

Management of the Company, including the Chief Executive Officer and Chief Financial Officer, is responsible for establishing and maintaining adequate internal control over financial reporting as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934, as amended. The Company's internal control system was designed to provide reasonable assurance to management and our board of directors regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles.

All internal control systems, no matter how well designed, have inherent limitations. A system of internal control may become inadequate over time because of changes in conditions, or deterioration in the degree of compliance with the policies or procedures. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation.

Management assessed the effectiveness of the Company's internal control over financial reporting as of December 31, 2004 using the criteria set forth by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control-Integrated Framework. Based on this assessment, management has concluded that, as of December 31, 2004, the Company's internal control over financial reporting was effective to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles based on such criteria.

Grant Thornton LLP, our independent registered public accounting firm, has issued an audit report on our assessment of internal control over financial reporting. This report appears on page 44.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF EARNINGS**

	Year Ended December 31,		
	2004	2003	2002
	(In thousands, except per share data)		
<b>Revenues</b>			
Store			
Rentals and fees	\$ 2,071,866	\$ 1,998,952	\$ 1,828,534
Merchandise sales	166,594	152,984	115,478
Installment sales	24,304	22,203	6,137
Other	3,568	3,083	2,589
Franchise			
Merchandise sales	41,398	45,057	51,514
Royalty income and fees	5,525	5,871	5,792
	<u>2,313,255</u>	<u>2,228,150</u>	<u>2,010,044</u>
<b>Operating expenses</b>			
Direct store expenses			
Cost of rentals and fees	450,035	432,696	383,400
Cost of merchandise sold	119,098	112,283	84,628
Cost of installment sales	10,512	10,639	3,776
Salaries and other expenses	1,277,926	1,180,115	1,070,265
Franchise cost of merchandise sold	39,472	43,248	49,185
	<u>1,897,043</u>	<u>1,778,981</u>	<u>1,591,254</u>
General and administrative expenses	75,481	66,635	63,296
Amortization of intangibles	10,780	12,512	5,045
Class action litigation settlements	47,000	—	—
Total operating expenses	<u>2,030,304</u>	<u>1,858,128</u>	<u>1,659,595</u>
Operating profit	282,951	370,022	350,449
Income from sale of charged off accounts	(7,924)	—	—
Finance charges from refinancing	4,173	35,260	—
Interest expense	40,960	48,577	64,682
Interest income	(5,637)	(4,645)	(2,676)
Earnings before income taxes	251,379	290,830	288,443
Income tax expense	95,524	109,334	116,270
<b>NET EARNINGS</b>	<u>155,855</u>	<u>181,496</u>	<u>172,173</u>
Preferred dividends	—	—	10,212
Net earnings allocable to common stockholders	<u>\$ 155,855</u>	<u>\$ 181,496</u>	<u>\$ 161,961</u>
Basic earnings per common share	<u>\$ 1.99</u>	<u>\$ 2.16</u>	<u>\$ 2.20</u>
Diluted earnings per common share	<u>\$ 1.94</u>	<u>\$ 2.08</u>	<u>\$ 1.89</u>

See accompanying notes to consolidated financial statements.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**CONSOLIDATED BALANCE SHEETS**

	December 31,	
	2004	2003
(In thousands, except share data)		
<b>ASSETS</b>		
Cash and cash equivalents	\$ 58,825	\$ 143,941
Accounts receivable, net	16,269	14,949
Prepaid expenses and other assets	65,050	70,702
Rental merchandise, net		
On rent	596,447	542,909
Held for rent	162,664	137,791
Merchandise held for installment sale	1,311	1,667
Property assets, net	144,818	121,909
Goodwill, net	913,415	788,059
Other intangible assets, net	8,989	9,375
	<u>\$ 1,967,788</u>	<u>\$ 1,831,302</u>
<b>LIABILITIES</b>		
Accounts payable — trade	\$ 94,399	\$ 72,708
Accrued liabilities	207,835	132,844
Deferred income taxes	163,031	132,918
Senior debt	408,250	398,000
Subordinated notes payable, net of discount	300,000	300,000
Redeemable convertible voting preferred stock	2	2
	<u>1,173,517</u>	<u>1,036,472</u>
<b>COMMITMENTS AND CONTINGENCIES</b>		
<b>STOCKHOLDERS' EQUITY</b>		
Common stock, \$.01 par value; 250,000,000 shares authorized; 102,297,937 and 101,148,417 shares issued in 2004 and 2003, respectively	1,023	1,012
Additional paid-in capital	618,486	572,628
Retained earnings	765,785	609,930
Treasury stock, 27,900,399 and 21,020,041 shares at cost in 2004 and 2003, respectively	(591,023)	(388,740)
	<u>794,271</u>	<u>794,830</u>
	<u>\$ 1,967,788</u>	<u>\$ 1,831,302</u>

See accompanying notes to consolidated financial statements.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENT OF STOCKHOLDERS' EQUITY**

For the three years ended December 31, 2004

	Common Stock		Additional Paid-In Capital	Retained Earnings <small>(In thousands)</small>	Treasury Stock	Accumulated Comprehensive Income (Loss)	Total
	Shares	Amount					
Balance at January 1, 2002	69,315	\$ 277	\$ 191,438	\$ 269,982	\$ (50,000)	\$ (6,319)	\$ 405,378
Net earnings	—	—	—	172,173	—	—	172,173
Other comprehensive income:							
Losses on interest rate swaps, net of tax of \$1,994	—	—	—	—	—	(3,253)	(3,253)
Reclassification adjustment for losses included in net earnings, net of tax of \$3,583	—	—	—	—	—	5,846	5,846
Other comprehensive income	—	—	—	—	—	2,593	2,593
Comprehensive income							174,766
Purchase of treasury stock (5,938 shares)	—	—	—	—	(65,565)	—	(65,565)
Preferred dividends	—	—	5,383	(13,534)	—	—	(8,151)
Conversion of preferred stock to common (26,955 shares)	26,955	108	299,951	—	—	—	300,059
Issuance of stock options for services	—	—	112	—	—	—	112
Exercise of stock options	2,575	10	26,782	—	—	—	26,792
Tax benefits related to exercise of stock options	—	—	9,009	—	—	—	9,009
Balance at December 31, 2002	98,845	395	532,675	428,621	(115,565)	(3,726)	842,400
Net earnings	—	—	—	181,496	—	—	181,496
Other comprehensive income:							
Gains on interest rate swaps, net of tax of \$3,986	—	—	—	—	—	6,504	6,504
Reclassification adjustment for gains included in net earnings, net of tax of \$1,702	—	—	—	—	—	(2,778)	(2,778)
Other comprehensive income	—	—	—	—	—	3,726	3,726
Comprehensive income							185,222
Purchase of treasury stock (9,528 shares)	—	—	—	—	(273,175)	—	(273,175)
Issuance of stock options for services	—	—	28	—	—	—	28
Effect of 5-for-2 stock split	—	605	(451)	(154)	—	—	—
Exercise of stock options	2,303	12	29,771	—	—	—	29,783
Tax benefits related to exercise of stock options	—	—	10,605	—	—	—	10,605
Other	—	—	—	(33)	—	—	(33)
Balance at December 31, 2003	101,148	1,012	572,628	609,930	(388,740)	—	794,830
Net earnings	—	—	—	155,855	—	—	155,855
Purchase of treasury stock (7,690 shares)	—	—	—	—	(210,520)	—	(210,520)
Issuance of treasury shares for acquisition (815 shares)	—	—	15,617	—	8,237	—	23,854
Conversion of stock options for acquisition	—	—	6,123	—	—	—	6,123
Exercise of stock options	1,150	11	16,604	—	—	—	16,615
Tax benefits related to exercise of stock options	—	—	7,514	—	—	—	7,514
Balance at December 31, 2004	102,298	\$ 1,023	\$ 618,486	\$ 765,785	\$ (591,023)	\$ —	\$ 794,271

See accompanying notes to consolidated financial statements.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**

	Year Ended December 31,		
	2004	2003	2002
	(In thousands)		
<b>Cash flows from operating activities</b>			
Net earnings	\$ 155,855	\$ 181,496	\$ 172,173
Adjustments to reconcile net earnings to net cash provided by operating activities			
Depreciation of rental merchandise	446,578	432,696	383,400
Depreciation of property assets	48,566	43,384	38,359
Amortization of intangibles	10,780	12,512	5,045
Amortization of financing fees	690	844	5,944
Deferred income taxes	30,113	46,776	94,914
Financing charges from recapitalization	4,173	23,329	—
Changes in operating assets and liabilities, net of effects of acquisitions			
Rental merchandise	(456,316)	(424,397)	(342,954)
Accounts receivable	(1,320)	(9,027)	(4,258)
Prepaid expenses and other assets	(12,286)	(8,752)	(26,573)
Accounts payable — trade	21,691	18,647	4,131
Accrued liabilities and other	82,506	24,904	(35,691)
Net cash provided by operating activities	<u>331,030</u>	<u>342,412</u>	<u>294,490</u>
<b>Cash flows from investing activities</b>			
Purchase of property assets	(72,096)	(55,987)	(37,596)
Proceeds from sale of property assets	4,824	809	398
Acquisitions of businesses	(165,219)	(126,119)	(59,504)
Net cash used in investing activities	<u>(232,491)</u>	<u>(181,297)</u>	<u>(96,702)</u>
<b>Cash flows from financing activities</b>			
Purchase of treasury stock	(210,520)	(273,175)	(65,565)
Exercise of stock options	16,615	29,783	26,792
Issuance of subordinated notes	—	300,000	—
Payment of refinancing fees	—	(17,049)	—
Proceeds from debt	442,940	400,000	—
Repurchase of senior subordinated notes, including premium	—	(290,956)	(2,750)
Repayments of debt	(432,690)	(251,500)	(178,500)
Net cash used in financing activities	<u>(183,655)</u>	<u>(102,897)</u>	<u>(220,023)</u>
<b>NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS</b>	<b>(85,116)</b>	<b>58,218</b>	<b>(22,235)</b>
Cash and cash equivalents at beginning of year	143,941	85,723	107,958
Cash and cash equivalents at end of year	<u>\$ 58,825</u>	<u>\$ 143,941</u>	<u>\$ 85,723</u>
<b>Supplemental cash flow information</b>			
Cash paid during the year for:			
Interest	\$ 38,789	\$ 56,401	\$ 53,307
Income taxes	\$ 75,712	\$ 68,805	\$ 31,868

During 2002, the Company paid preferred dividends of approximately \$8.2 million by issuing 8,151 shares of preferred stock. During 2004 and 2003, the Company paid all preferred dividends in cash, totaling approximately \$77.00 and \$128.00, respectively.

See accompanying notes to consolidated financial statements.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**

**Note A — Summary of Accounting Policies and Nature of Operations**

A summary of the significant accounting policies applied in the preparation of the accompanying consolidated financial statements follows:

***Principles of Consolidation and Nature of Operations***

These financial statements include the accounts of Rent-A-Center, Inc. ("Rent-A-Center") and its direct and indirect wholly-owned subsidiaries (collectively, the "Company"). All significant intercompany accounts and transactions have been eliminated. At December 31, 2004, the Company operated 2,875 company-owned stores nationwide and in Puerto Rico and Canada, including 21 stores in Wisconsin operated by a subsidiary, Get It Now, LLC, under the name "Get It Now," and five stores in Canada operated by a subsidiary, Rent-A-Centre Canada, Ltd., under the name "Rent-A-Centre." The Company's primary operating segment consists of leasing household durable goods to customers on a rent-to-own basis. Get It Now offers merchandise on an installment sales basis in Wisconsin.

ColorTyme, Inc. ("ColorTyme"), an indirect wholly-owned subsidiary of Rent-A-Center, is a nationwide franchisor of 313 franchised rent-to-own stores operating in 40 states at December 31, 2004. These rent-to-own stores offer high quality durable products such as home electronics, appliances, computers, and furniture and accessories. ColorTyme's primary source of revenues is the sale of rental merchandise to its franchisees, who, in turn, offer the merchandise to the general public for rent or purchase under a rent-to-own program. The balance of ColorTyme's revenue is generated primarily from royalties based on franchisees' monthly gross revenues.

Effective as of December 31, 2002, the Company completed a tax-free internal reorganization of its corporate structure. The reorganization was effected through an inversion merger whereby Rent-A-Center, Inc. became a wholly-owned subsidiary of Rent-A-Center Holdings, Inc., a newly formed Delaware holding company. Upon the merger, Rent-A-Center, Inc. changed its name to Rent-A-Center East, Inc. ("Rent-A-Center East") and Rent-A-Center Holdings, Inc. changed its name to Rent-A-Center, Inc.

***Stock Split***

On July 28, 2003, the Company announced that its Board of Directors had approved a 5 for 2 stock split on its common stock to be paid in the form of a stock dividend. Each common stockholder of record on August 15, 2003 received 1.5 additional shares of common stock for each share of common stock held on that date. No fractional shares were issued in connection with the stock dividend. Each stockholder who would otherwise have received a fractional share received an additional share of common stock. The distribution date for the stock dividend was August 29, 2003. The effect of the stock split has been recognized retroactively in all share data in the consolidated financial statements unless otherwise noted.

***Rental Merchandise***

Rental merchandise is carried at cost, net of accumulated depreciation. Depreciation for all merchandise is provided using the income forecasting method, which is intended to match as closely as practicable the recognition of depreciation expense with the consumption of the rental merchandise, and assumes no salvage value. The consumption of rental merchandise occurs during periods of rental and directly coincides with the receipt of rental revenue over the rental-purchase agreement period, generally 7 to 36 months. Under the income forecasting method, merchandise held for rent is not depreciated and merchandise on rent is depreciated in the proportion of rents received to total rents provided in the rental contract, which is an activity based method similar to the units of production method. Depreciation is accelerated on computers that are 24 months old or older and which have become idle using the straight-line method for a period of at least six

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

months, generally not to exceed an aggregate depreciation period of 30 months. The purpose is to better reflect the depreciable life of a computer in our stores and to encourage the sale of older computers.

Rental merchandise which is damaged and inoperable, or not returned by the customer after becoming delinquent on payments, is expensed when such impairment occurs. Any repairs made to rental merchandise are expensed at the time of the repair.

***Cash Equivalents***

For purposes of reporting cash flows, cash equivalents include all highly liquid investments with an original maturity of three months or less.

***Revenue***

Merchandise is rented to customers pursuant to rental-purchase agreements which provide for weekly or monthly rental terms with non-refundable rental payments. Generally, the customer has the right to acquire title either through a purchase option or through payment of all required rentals. Rental revenue and fees are recognized over the rental term. Revenue for the total amount of the rental purchase agreement is not accrued because the customer can cancel the rental contract at any time and the Company cannot enforce collection for non-payment of rents. ColorTyme's revenue from the sale of rental merchandise is recognized upon shipment of the merchandise to the franchisee. Franchise fee revenue is recognized upon completion of substantially all services and satisfaction of all material conditions required under the terms of the franchise agreement. Because Get It Now makes retail sales on an installment credit basis, Get It Now's revenue is recognized at the time of such retail sale, as is the cost of the merchandise sold, net of a provision for uncollectible accounts.

***Receivables and Allowance for Doubtful Accounts***

Get It Now sells merchandise through installment sales transactions. The installment note generally consists of the sales price of the merchandise purchased and any additional fees for services the customer has chosen, less the customer's down payment. No interest is accrued and interest income is recognized each time a customer makes a payment, generally on a monthly basis. The Company has established an allowance for doubtful accounts for Get It Now's installment notes and ColorTyme's trade receivables. The Company's policy for determining the allowance is based on historical loss experience generally, as well as the results of management's review and analysis of the payment and collection of the installment notes and trade receivables within the previous quarter. The Company's policy is to charge off installment notes and trade receivables which are 90 days or more past due. Charge-offs are applied as a reduction to the allowance for doubtful accounts and any recoveries of previously charged off balances are applied as an increase to the allowance for doubtful accounts.

***Property Assets and Related Depreciation***

Furniture, equipment and vehicles are stated at cost less accumulated depreciation. Depreciation is provided over the estimated useful lives of the respective assets (generally five years) by the straight-line method. Leasehold improvements are amortized over the term of the applicable leases by the straight-line method. The Company incurs repair and maintenance expenses on its vehicles and equipment. These amounts are recognized when incurred, unless such repairs significantly extend the life of the asset, in which case the Company amortizes the cost of the repairs for the remaining life of the asset utilizing the straight-line method.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

***Intangible Assets and Amortization***

Goodwill is the cost in excess of the fair value of net assets of acquired businesses. Effective January 1, 2002, goodwill is no longer amortized, but evaluated at least annually for impairment, in accordance with SFAS No. 142, *Goodwill and Other Intangible Assets*. Intangible assets that have finite useful lives will continue to be amortized over their useful lives.

Under SFAS No. 142, the Company is required to test all existing goodwill for impairment. A discounted cash flow approach is used to test goodwill for impairment. There were no impairment charges in 2004, 2003 or 2002 for goodwill.

***Accounting for Impairment of Long-Lived Assets***

The Company evaluates all long-lived assets, including intangible assets, excluding goodwill and rental merchandise, for impairment whenever events or changes in circumstances indicate that the carrying amounts may not be recoverable. Impairment is recognized when the carrying amounts of such assets cannot be recovered by the undiscounted net cash flows they will generate.

***Derivative Instruments and Hedging Activities***

The Company is not currently a party to any interest rate swap agreements. Under the Company's previous credit facility, the Company entered into interest-rate swap agreements in order to manage its exposure to fluctuations in interest rates by decreasing the volatility of earnings and cash flows associated with changes in the applicable rates. The interest-rate swaps were derivative instruments related to forecasted transactions and hedged future cash flows. The effective portion of any gains or losses were included in accumulated other comprehensive income (loss) until earnings were affected by the variability of cash flows. Any ineffective portion was recognized into earnings. The cash flows of the interest-rate swaps offset cash flows attributable to fluctuations in the cash flows of the previous floating-rate senior credit facility. If it became probable a forecasted transaction would no longer occur, the interest-rate swaps were carried on the balance sheet at fair value, and gains or losses that were deferred in accumulated other comprehensive income (loss) were recognized immediately into earnings.

Changes in the fair value of the effective cash flow hedges were recorded in accumulated other comprehensive income (loss). The effective portion that had been deferred in accumulated other comprehensive income (loss) was reclassified to earnings when the hedged items impacted earnings.

The interest-rate swaps were based on the same index as their respective underlying debt. The interest-rate swaps were effective in achieving offsetting cash flows attributable to the fluctuations in the cash flows of the hedged risk, and no amount was required to be reclassified from accumulated other comprehensive income (loss) into earnings for hedge ineffectiveness during the two years ended December 31, 2003. The interest-rate swap resulted in an increase of interest expense of \$4.5 million and \$9.4 million for the years ended December 31, 2003 and 2002, respectively. The fair value of the interest-rate swaps increased by \$2.6 million, net of tax, during the year ended December 31, 2002, which had been recorded in accumulated other comprehensive income. During the year ended December 31, 2002, the amount of cash flow loss reclassified to earnings because it became probable that the original forecasted transaction would not occur was not material. In May 2003, the Company extinguished the remaining interest rate swap in connection with its recapitalization program. The accumulated loss in other comprehensive income of approximately \$3.7 million was recognized immediately into earnings and is included in the finance charge of \$35.3 million on the statement of earnings for 2003.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**Income Taxes**

The Company records deferred taxes for temporary differences between the tax and financial reporting bases of assets and liabilities at the rate expected to be in effect when taxes become payable.

**Earnings Per Common Share**

Basic earnings per common share are based upon the weighted average number of common shares outstanding during each period presented. Diluted earnings per common share are based upon the weighted average number of common shares outstanding during the period, plus, if dilutive, the assumed exercise of stock options and the assumed conversion of convertible securities at the beginning of the year, or for the period outstanding during the year for current year issuances.

**Advertising Costs**

Costs incurred for producing and communicating advertising are expensed when incurred. Advertising expense was \$62.7 million, \$67.8 million, and \$62.7 million in 2004, 2003 and 2002, respectively.

**Stock-Based Compensation**

The Company has in place a long-term incentive plan for the benefit of certain employees, consultants and directors, which is described more fully in Note M. The Company accounts for this plan under the recognition and measurement principles of APB Opinion No. 25, *Accounting for Stock Issued to Employees*, and related Interpretations. No stock-based employee compensation cost is reflected in net earnings, as all options granted under those plans had an exercise price equal to the quoted market price of the underlying common stock on the date of grant. The following table illustrates the effect on net earnings and earnings per share if the Company had applied the fair value recognition provisions of the Financial Accounting Standards Board (FASB) Statement No. 123, *Accounting for Stock-Based Compensation*, to stock-based employee compensation.

	Year Ended December 31,		
	2004	2003	2002
	(In thousands, except per share data)		
Net earnings allocable to common stockholders			
As reported	\$ 155,855	\$ 181,496	\$ 161,961
Deduct: Total stock-based employee compensation under fair value based method for all awards, net of related tax benefit	9,868	15,687	11,290
Pro forma	<u>\$ 145,987</u>	<u>\$ 165,809</u>	<u>\$ 150,671</u>
Basic earnings per common share			
As reported	\$ 1.99	\$ 2.16	\$ 2.20
Pro forma	\$ 1.87	\$ 1.97	\$ 2.05
Diluted earnings per common share			
As reported	\$ 1.94	\$ 2.08	\$ 1.89
Pro forma	\$ 1.82	\$ 1.90	\$ 1.77

For all periods prior to April 1, 2004, the fair value of these options was estimated at the date of grant using the Black-Scholes option pricing model with the following weighted average assumptions: expected volatility of 55.0%, risk-free interest rates of 2.9% and 3.7% and expected lives of four years in 2004 and seven years in 2003 and 2002, respectively, and no dividend yield. For options granted on or after April 1, 2004, the

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

fair value of the options was estimated at the date of grant using the binomial method pricing model with the following weighted average assumptions: expected volatility of 53.5%, a risk-free interest rate of 2.8%, no dividend yield and an expected life of four years. Had the Company changed from using the Black-Scholes option pricing model to a binomial method pricing model effective January 1, 2004 rather than April 1, 2004, the impact would not have been significant.

***Use of Estimates***

In preparing financial statements in conformity with accounting principles generally accepted in the United States of America, management is required to make estimates and assumptions that affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities at the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. In applying accounting principles, the Company must often make individual estimates and assumptions regarding expected outcomes or uncertainties. The Company's estimates, judgments and assumptions are continually evaluated based on available information and experience. Because of the use of estimates inherent in the financial reporting process, actual results could differ from those estimates. The Company believes that self-insurance liabilities and litigation reserves are areas where the degree of judgment and complexity in determining amounts recorded in its consolidated financial statements make the accounting policies critical. Please see the Critical Accounting Policies Involving Critical Estimates, Uncertainties or Assessment in Our Financial Statements section on page 26 of this report.

***Other Income***

From time to time, the Company intends to sell to certain qualified buyers its right to collect outstanding amounts due, as well as its interest in the merchandise rented, pursuant to delinquent rental purchase agreements that have been charged off in the ordinary course of business. Over time, the Company expects to sell charged off accounts on a regular basis. However, there can be no assurance that such sales will occur, or if consummated, will result in material sales proceeds.

In December 2004, the Company sold, without recourse, certain of its charged off accounts, ranging from approximately one to five years old, for approximately \$7.9 million and recorded it as other income on the Company's consolidated statement of earnings.

***New Accounting Pronouncements***

In December 2004, the Financial Accounting Standards Board ("FASB") enacted Statement of Financial Accounting Standards 123 — revised 2004 ("SFAS 123R"), *Share-Based Payment*, which replaces Statement of Financial Accounting Standards No. 123 ("SFAS 123"), *Accounting for Stock-Based Compensation* and supersedes APB Opinion No. 25 ("APB 25"), *Accounting for Stock Issued to Employees*. SFAS 123R requires the measurement of all employee share-based payments to employees, including grants of employee stock options, using a fair-value-based method and the recording of such expense in the Company's consolidated statement of earnings. The accounting provisions of SFAS 123R are effective for reporting periods beginning after June 15, 2005.

The Company is required to adopt SFAS 123R in the third quarter of 2005. The pro forma disclosures previously permitted under SFAS 123 no longer will be an alternative to financial statement recognition. See the *Stock-Based Compensation* section shown earlier in this note for the pro forma net earnings and earnings per share amounts for 2002 through 2004 as if the Company had used a fair-value-based method similar to the methods required under SFAS 123R to measure compensation expense for employee stock incentive awards. Although the Company has not yet determined whether the adoption of SFAS 123R will result in amounts that are different from the current pro forma disclosures under SFAS 123, the Company is evaluating the requirements under SFAS 123R and expect the adoption to have a significant impact on the Company's

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

consolidated statement of earnings and earnings per share, but no impact on its financial condition or cash flows.

***Prior Year Reclassifications on Financial Statements for Comparability***

Certain reclassifications have been made to prior year's financial data in order to conform to the 2004 presentation.

**Note B — Receivables and Allowance for Doubtful Accounts**

Receivables consist of the following:

	At December 31,	
	2004	2003
	(In thousands)	
Installment sales receivable	\$ 16,919	\$ 14,372
Trade receivables	1,956	2,495
Total	18,875	16,867
Less allowance for doubtful accounts	(2,606)	(1,918)
Net receivables	<u>\$ 16,269</u>	<u>\$ 14,949</u>

Changes in the Company's allowance for doubtful accounts are as follows:

	At December 31,	
	2004	2003
	(In thousands)	
Beginning balance	\$ 1,918	\$ 1,420
Bad debt expense	1,101	753
Accounts written off	(744)	(312)
Recoveries	331	57
Ending balance	<u>\$ 2,606</u>	<u>\$ 1,918</u>

**Note C — Merchandise Inventory**

**Rental Merchandise**

	December 31,	
	2004	2003
	(In thousands)	
On rent		
Cost	\$ 999,265	\$ 941,642
Less accumulated depreciation	402,818	398,733
Net book value, on rent	<u>\$ 596,447</u>	<u>\$ 542,909</u>
Held for rent		
Cost	\$ 208,339	\$ 177,399
Less accumulated depreciation	45,675	39,608
Net book value, held for rent	<u>\$ 162,664</u>	<u>\$ 137,791</u>

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**Reconciliation of Merchandise Inventory**

	December 31,		
	2004	2003	2002
	(In thousands)		
Beginning merchandise value	\$ 682,367	\$ 631,724	\$ 653,701
Inventory additions through acquisitions	68,317	58,942	18,469
Purchases	654,261	612,276	494,903
Depreciation of rental merchandise	(446,578)	(432,696)	(383,400)
Cost of good sold	(129,610)	(122,922)	(88,404)
Skips and stolens	(54,797)	(50,216)	(48,110)
Other inventory deletions(1)	(13,538)	(14,741)	(15,435)
Ending merchandise value	<u>\$ 760,422</u>	<u>\$ 682,367</u>	<u>\$ 631,724</u>

(1) Other inventory deletions include loss/damage waiver claims and unrepairable and missing merchandise, as well as acquisition charge offs.

**Note D — Property Assets**

	December 31,	
	2004	2003
	(In thousands)	
Furniture and equipment	\$ 175,735	\$ 133,394
Transportation equipment	21,984	29,924
Building and leasehold improvements	147,418	117,135
Construction in progress	1,988	6,494
	<u>347,125</u>	<u>286,947</u>
Less accumulated depreciation	202,307	165,038
	<u>\$ 144,818</u>	<u>\$ 121,909</u>

**Note E — Intangible Assets and Acquisitions**

Intangibles consist of the following (in thousands):

	Avg. Life (years)	December 31, 2004		Avg. Life (years)	December 31, 2003	
		Gross Carrying Amount	Accumulated Amortization		Gross Carrying Amount	Accumulated Amortization
<b>Amortizable intangible assets</b>						
Franchise network	10	\$ 3,000	\$ 2,550	10	\$ 3,000	\$ 2,250
Non-compete agreements	3	5,902	3,197	4	5,275	1,788
Customer relationships	1.5	30,644	24,810	1.5	20,699	15,561
Total		<u>39,546</u>	<u>30,557</u>		<u>28,974</u>	<u>19,599</u>
<b>Intangible assets not subject to amortization</b>						
Goodwill		1,012,577	99,162		887,221	99,162
Total intangibles		<u>\$ 1,052,123</u>	<u>\$ 129,719</u>		<u>\$ 916,195</u>	<u>\$ 118,761</u>

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

Aggregate Amortization Expense	
Year ended December 31, 2004	\$ 10,780
Year ended December 31, 2003	\$ 12,512

**Supplemental information regarding intangible assets and amortization.**

Estimated amortization expense, assuming current intangible balances and no new acquisitions, for each of the years ending December 31, is as follows:

	<u>Estimated</u> <u>Amortization Expense</u>	
	(In thousands)	
2005	\$	7,468
2006		1,420
2007		101
2008		—
Total	\$	<u>8,989</u>

Changes in the carrying amount of goodwill for the years ended December 31, 2004 and 2003 are as follows:

	<u>2004</u>	<u>2003</u>
	(In thousands)	
Balance as of January 1,	\$ 788,059	\$ 736,395
Additions from acquisitions	112,209	48,445
Post purchase price allocation adjustments	13,147	3,219
Balance as of December 31,	<u>\$ 913,415</u>	<u>\$ 788,059</u>

The post purchase price allocation adjustments in 2004 of approximately \$13.1 million are primarily attributable to inventory charge-offs for unrentable or missing merchandise acquired in acquisitions, reserves put into place for lease buyouts for acquired stores which were closed post acquisition in compliance with executive management's pre-acquisition plans, and the severance pay for the employees involved in the planned reduction in workforce inherited from some of the acquired companies.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**Acquisitions**

The following table provides information concerning the acquisitions made during the years ended December 31, 2004, 2003 and 2002:

	Year Ended December 31,		
	2004	2003	2002
	(Dollar amounts in thousands)		
Number of stores acquired	191	160	83
Number of stores acquired that were merged with existing stores	111	220	126
Number of transactions	48	39	53
Total purchase price	\$ 195,196 <sup>(1)</sup>	\$ 126,119	\$ 59,504
Amounts allocated to:			
Goodwill	\$ 112,209	\$ 48,445	\$ 31,278
Non-compete agreements	389	4,515	10
Customer relationships	9,991	9,938	8,783
Property assets	4,203	4,166	946
Rental merchandise	68,317	58,942	18,469
Other assets	87	113	18

<sup>(1)</sup> The total purchase price includes non-cash consideration of approximately \$23.8 million in common stock issued and approximately \$6.1 million in fair value assigned to the stock options assumed in connection with the acquisition of Rent Rite, Inc.

*Rent-Way, Inc.* On February 8, 2003, the Company completed the acquisition of substantially all of the assets of 295 rent-to-own stores from Rent-Way, Inc. for an aggregate purchase price of \$100.4 million in cash. Of the aggregate purchase price, the Company held back \$10.0 million to pay for various indemnified liabilities and expenses, if any, of which \$5.0 million was remitted in the second quarter of 2003 and the remaining amount of \$5.0 million was remitted in August 2004. The Company funded the acquisition entirely from cash on hand. Of the 295 stores, 176 were subsequently merged with the Company's existing store locations. The Company entered into this transaction seeing it as an opportunistic acquisition that would allow it to expand its store and customer base in conjunction with its strategic growth plans. The acquisition price was determined by evaluating the average monthly rental income of the acquired stores and applying a multiple to the total. The asset values are based upon the fair value assigned to the tangible and identifiable intangible assets acquired which are based upon the present value of future cash flows, historic longevity of like-kind customer base, historic profitability of like-kind customer base and the number of customer relationships acquired. The excess of purchase consideration over the fair value of tangible assets and identifiable intangible assets acquired was assigned to goodwill. The final purchase price allocation resulted in a \$4.0 million decrease in the value assigned to customer relationships and a \$4.0 million increase in the value placed on the non-compete agreement as compared to the Company's original estimates as disclosed in its 2002 Annual Report on Form 10-K. The table below summarizes the allocation of the purchase price based on the fair values of the assets acquired:

	Fair Values (In thousands)
Inventory	\$ 50,100
Property assets	4,300
Customer relationships	7,900
Non-compete agreement	4,300
Goodwill	33,800
Total assets acquired	\$ 100,400

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

*Rent Rite, Inc.* On May 7, 2004, the Company completed the acquisition of Rent Rite, Inc. d/b/a Rent Rite Rental Purchase for an aggregate purchase price of \$59.9 million. Rent Rite operated 90 stores in 11 states, of which 26 stores were merged with the Company's existing store locations. The results of operations have been included in the Company's financial statements since the acquisition date. Approximately 40% of the consideration was paid with 815,592 shares of the Company's common stock, with the remaining portion consisting of cash, the assumption of Rent Rite's stock options and retirement of Rent Rite's outstanding debt. The common stock paid as well as the assumption of stock options were recorded at the fair value determined at the effective date of the purchase. The table below summarizes the allocation of the purchase price based on the fair values of the significant assets acquired:

	<u>Fair Values</u>
	(In thousands)
Rental merchandise	\$ 18,644
Property assets	1,262
Customer relationships	3,180
Non-compete agreements	242
Goodwill	36,568
Total assets acquired	<u>\$ 59,896</u>

*Rainbow Rentals, Inc.* On May 14, 2004, the Company completed the acquisition of Rainbow Rentals, Inc. for an aggregate purchase price of \$109.0 million. Rainbow Rentals operated 124 stores in 15 states, of which 29 stores were merged with the Company's existing store locations. The results of operations have been included in the Company's financial statements since the acquisition date. The Company funded the acquisition entirely with cash on hand. The table below summarizes the allocation of the purchase price based on the fair values of the significant assets acquired:

	<u>Fair Values</u>
	(In thousands)
Rental merchandise	\$ 41,337
Property assets	2,864
Customer relationships	4,553
Non-compete agreements	100
Goodwill	60,192
Total assets acquired	<u>\$ 109,046</u>

The Company entered into these transactions seeing them as opportunistic acquisitions that would allow the Company to expand its store base in conjunction with its strategic growth plans. The prices of the acquisitions were determined by evaluating the average monthly rental income of the acquired stores and applying a multiple to the total. Customer relationships acquired in these transactions are being amortized utilizing the straight-line method over an 18 month period. The non-compete agreements in these transactions are being amortized using the straight-line method over the life of the agreements and, in accordance with SFAS 142, the goodwill associated with the acquisitions will not be amortized.

All acquisitions have been accounted for as purchases, and the operating results of the acquired stores and accounts have been included in the financial statements since their date of acquisition.

**Note F — Recapitalization**

*Recapitalization.* In April 2003, the Company announced and commenced a program to recapitalize a portion of its financial structure in a series of transactions. The recapitalization consisted of the tender offer for all of Rent-A-Center East's \$272.25 million principal amount of senior subordinated notes, paying 11%

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

interest, due 2008 (the "11% Notes"), the redemption of the 11% Notes, the issuance of \$300.0 million principal amount of senior subordinated notes, paying 7½% interest, due 2010 (the "7½% Notes"), the refinancing of its senior debt and the repurchase of shares of its common stock.

On May 6, 2003, the Company repurchased approximately \$183.0 million principal amount of 11% Notes pursuant to a debt tender offer announced on April 23, 2003. On August 15, 2003, the Company redeemed all of the remaining outstanding 11% Notes in accordance with the terms of the indenture governing the 11% Notes, at the applicable redemption price of 105.5% of the principal amount, plus accrued and unpaid interest to that date. The total aggregate redemption price for the 11% Notes was approximately \$93.75 million, including \$4.65 million in accrued interest and \$4.65 million in redemption premium. Proceeds from the offering of \$300 million in 7½% Notes were used to pay for the redemption.

On April 25, 2003, the Company announced that it entered into an agreement with Apollo which provided for the repurchase of a number of shares of Rent-A-Center's common stock sufficient to reduce Apollo's aggregate record ownership to 19.00% after consummation of Rent-A-Center's planned tender offer at the price per share paid in the tender offer. On April 28, 2003, the Company commenced a tender offer to purchase up to 2.2 million shares of Rent-A-Center's common stock (on a pre-split basis) pursuant to a modified "Dutch Auction." On June 25, 2003, the Company closed the tender offer and purchased 1,769,960 shares of Rent-A-Center's common stock (on a pre-split basis) at \$73 per share (on a pre-split basis) for approximately \$129.2 million. On July 11, 2003, the Company closed the Apollo transaction and purchased 774,547 shares of Rent-A-Center's common stock (on a pre-split basis) at \$73 per share (on a pre-split basis) for approximately \$56.5 million. As contemplated by the Apollo agreement, Apollo also exchanged their shares of Series A preferred stock for shares of Series C preferred stock. As a result, no shares of Series A preferred stock remain outstanding. The terms of the Series A preferred stock and Series C preferred stock are substantially similar, except the Series C preferred stock does not have the right to directly elect any members of Rent-A-Center's Board of Directors.

On May 6, 2003, Rent-A-Center issued \$300.0 million in 7½% Notes, the proceeds of which were used, in part, to fund the repurchase and redemption of the 11% Notes.

On May 28, 2003, the Company refinanced its then existing senior debt by entering into a new \$600.0 million senior credit facility, consisting of a \$400.0 million term loan, a \$120.0 million revolving credit facility and an \$80.0 million additional term loan.

During the second and third quarter of 2003, the Company recorded an aggregate of \$35.3 million in non-recurring financing charges in connection with the foregoing recapitalization which consisted of senior subordinated note premiums of approximately \$18.7 million, senior subordinated note issue costs and loan origination fees of approximately \$11.9 million and other bank charges and fees of approximately \$4.7 million.

**Note G — Senior Credit Facilities**

On July 14, 2004, the Company announced the completion of the refinancing of its senior secured debt. The Company's new \$600.0 million senior credit facilities consist of a \$350.0 million term loan and a \$250.0 million revolving credit facility. On that day, the Company drew down the \$350.0 million term loan and \$50.0 million of the revolving facility and utilized the proceeds to repay its old senior term debt from the 2003 recapitalization. In connection with the refinancing, the Company recorded a \$4.2 million non-cash charge to write off the remaining unamortized balance of financing costs in the third quarter of 2004.

On May 28, 2003, the Company entered into a senior credit facility provided by a syndicate of banks and other financial institutions led by Lehman Commercial Paper, Inc., as administrative agent. At December 31, 2003, the Company had a total of \$398.0 million outstanding under this senior credit facility related to its term loans and \$90.2 million of availability under the revolving credit line portion of this senior credit facility. The senior credit facility also included an \$80.0 million additional term loan facility. The facility was held to

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

support the Company's outstanding letters of credit. In the event that a letter of credit was drawn upon, the Company had the right to either repay the additional term loan facility lenders the amount withdrawn or request a loan in that amount. Interest on any requested additional term loan facility loan accrued at an adjusted prime rate plus 1.25% or, at the Company's option, at the Eurodollar base rate plus 2.25%, with the entire amount of the additional term loan facility due in May 2009.

The senior credit facilities as of December 31, 2004 and 2003 are as follows:

Facility Maturity	2004			2003		
	Maximum Facility	Amount Outstanding	Amount Available	Maximum Facility	Amount Outstanding	Amount Available
(In thousands)						
<b>Senior Credit Facility:</b>						
Term Loan "B"	2010	\$ 350,000	\$ 348,250	\$ —	\$ 398,000	\$ 398,000
Tranche A LC	2009	—	—	—	80,000	—
Revolver(1)	2009	250,000	60,000	84,435	120,000	90,176
		<u>600,000</u>	<u>408,250</u>	<u>84,435</u>	<u>598,000</u>	<u>398,000</u>
<b>Other Indebtedness:</b>						
Line of credit		10,000	—	10,000	10,000	—
<b>Total Debt Facilities</b>		<u>\$ 610,000</u>	<u>\$ 408,250</u>	<u>\$ 94,435</u>	<u>\$ 608,000</u>	<u>\$ 398,000</u>

(1) At December 31, 2004 and 2003, the amounts available under the Company's revolving facility were reduced by approximately \$105.6 million and \$29.8 million, respectively, for outstanding letters of credit used to support the Company's insurance obligations. The Company provides assurance to its insurance providers that if they are not able to draw funds from the Company for claims paid, they have the ability to draw against the Company's letters of credit. At that time, the Company would then owe the drawn amount to the financial institution providing the letter of credit. One of the Company's letters of credit is renewed automatically every year unless the Company notifies the institution not to renew. The other letter of credit expires in August 2005, but is automatically renewed each year for a one year period unless the institution notifies the Company no later than thirty days prior to the applicable expiration date that such institution does not elect to renew the letter of credit for such additional one year period.

Borrowings under the Company's senior credit facilities bear interest at varying rates equal to the Eurodollar rate plus 1.75%. The Eurodollar rate was 2.42% at December 31, 2004. The Company also has a prime rate option under the facility, but has not exercised it to date. The Company has not entered into any interest rate protection agreements with respect to term loans under the new senior credit facility. A commitment fee equal to 0.25% to 0.50% of the unused portion of the revolving credit facility is payable quarterly.

The Company's senior credit facilities contain, without limitation, covenants that generally limit its ability to:

- incur additional debt (including subordinated debt) in excess of \$50 million at any one time outstanding;
- repurchase its capital stock and 7 1/2% notes;
- incur liens or other encumbrances;
- merge, consolidate or sell substantially all its property or business;
- sell assets, other than inventory in the ordinary course of business;
- make investments or acquisitions unless it meets financial tests and other requirements;
- make capital expenditures; or
- enter into a new line of business.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The Company's senior credit facilities require it to comply with several financial covenants, including a maximum consolidated leverage ratio, a minimum consolidated interest coverage ratio and a minimum fixed charge coverage ratio. The table below shows the required and actual ratios under the Company's credit facilities calculated as at December 31, 2004:

	<u>Required Ratio</u>	<u>Actual Ratio</u>
Maximum consolidated leverage ratio	No greater than 2.75:1	1.73:1
Minimum consolidated interest coverage ratio	No less than 4.0:1	10.37:1
Minimum fixed charge coverage ratio	No less than 1.50:1	2.51:1

Events of default under the Company's senior credit facility include customary events, such as a cross-acceleration provision in the event that it defaults on other debt. In addition, an event of default under the senior credit facility would occur if there is a change of control. This is defined to include the case where a third party becomes the beneficial owner of 35% or more of Rent-A-Center's voting stock or certain changes in Rent-A-Center's Board of Directors occur. An event of default would also occur if one or more judgments were entered against the Company of \$20.0 million or more and such judgments were not satisfied or bonded pending appeal within 30 days after entry.

The following are scheduled maturities of the senior term debt at December 31, 2004:

**Year Ending December 31,**

	(In thousands)
2005	\$ 3,500
2006	3,500
2007	3,500
2008	3,500
2009	168,000
Thereafter	166,250
	<u>\$ 348,250</u>

**Note H — Subordinated Notes Payable**

*11% Senior Subordinated Notes.* In December 2001, Rent-A-Center East issued \$100.0 million of 11% senior subordinated notes, maturing on August 15, 2008, under an indenture dated as of December 19, 2001 among Rent-A-Center East, its subsidiary guarantors and The Bank of New York, as trustee. On May 2, 2002, Rent-A-Center East closed an exchange offer for, among other things, approximately \$175.0 million of senior subordinated notes issued by it under a previous indenture, such that, on that date, all senior subordinated notes were governed by the terms of the 2001 indenture. The 2001 indenture contained covenants that limited Rent-A-Center East's ability to, among other things, incur additional debt, grants liens to third parties, and pay dividends or repurchase stock. On May 6, 2003, Rent-A-Center East repurchased approximately \$183.0 million of its then outstanding 11% Notes. On August 15, 2003, Rent-A-Center East redeemed the remaining outstanding 11% Notes.

*7½% Senior Subordinated Notes.* On May 6, 2003, Rent-A-Center issued \$300.0 million in senior subordinated notes due 2010, bearing interest at 7½%, pursuant to an indenture dated May 6, 2003, among Rent-A-Center, Inc., its subsidiary guarantors (the "Subsidiary Guarantors") and The Bank of New York, as trustee. The proceeds of this offering were used to fund the repurchase and redemption of the then outstanding 11% Notes.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The 2003 indenture contains covenants that limit Rent-A-Center's ability to:

- incur additional debt;
- sell assets or its subsidiaries;
- grant liens to third parties;
- pay dividends or repurchase stock; and
- engage in a merger or sell substantially all of its assets.

Events of default under the 2003 indenture include customary events, such as a cross-acceleration provision in the event that the Company defaults in the payment of other debt due at maturity or upon acceleration for default in an amount exceeding \$50.0 million, as well as in the event a judgment is entered against the Company in excess of \$50.0 million that is not discharged, bonded or insured.

The 7<sup>1</sup>/<sub>2</sub>% Notes may be redeemed on or after May 1, 2006, at the Company's option, in whole or in part, at a premium declining from 103.75%. The 7<sup>1</sup>/<sub>2</sub>% Notes also require that upon the occurrence of a change of control (as defined in the 2003 indenture), the holders of the notes have the right to require Rent-A-Center to repurchase the notes at a price equal to 101% of the original aggregate principal amount, together with accrued and unpaid interest, if any, to the date of repurchase. This would trigger an event of default under the Company's senior credit facilities.

Rent-A-Center and the Subsidiary Guarantors have fully, jointly and severally, and unconditionally guaranteed the obligations of Rent-A-Center with respect to the 7<sup>1</sup>/<sub>2</sub>% Notes. Rent-A-Center has no independent assets or operations, and each Subsidiary Guarantor is 100% owned directly or indirectly by Rent-A-Center. The only direct or indirect subsidiaries of Rent-A-Center that are not guarantors are minor subsidiaries. There are no restrictions on the ability of any of the Subsidiary Guarantors to transfer funds to Rent-A-Center in the form of loans, advances or dividends, except as provided by applicable law.

Set forth below is certain condensed consolidating financial information as of December 31, 2004 and 2003, and for each of the three years for the period ended December 31, 2004. The financial information includes the Subsidiary Guarantors from the dates they were acquired or formed by Rent-A-Center and Rent-A-Center East and is presented using the push-down basis of accounting.

**Condensed Consolidating Statements of Earnings**

	<u>Parent Company</u>	<u>Subsidiary Guarantors</u>	<u>Total</u>
		(In thousands)	
<b>Year ended December 31, 2004</b>			
Total revenues	\$ —	\$ 2,313,255	\$ 2,313,255
Direct store expenses	—	1,857,571	1,857,571
Other	—	299,829	299,829
Net earnings	<u>\$ —</u>	<u>\$ 155,855</u>	<u>\$ 155,855</u>
<b>Year ended December 31, 2003</b>			
Total revenues	\$ —	\$ 2,228,150	\$ 2,228,150
Direct store expenses	—	1,735,733	1,735,733
Other	—	310,921	310,921
Net earnings	<u>\$ —</u>	<u>\$ 181,496</u>	<u>\$ 181,496</u>

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**Condensed Consolidated Statement of Earnings — (Continued)**

	<u>Parent Company</u>	<u>Rent-A-Center East</u>	<u>Subsidiary Guarantors</u>	<u>Total</u>
<b>Year ended December 31, 2002</b>				
Total revenues	\$ —	\$ 1,946,601	\$ 63,443	\$ 2,010,044
Direct store expenses	—	1,538,293	3,776	1,542,069
Other	—	238,288	57,514	295,802
Net earnings	<u>\$ —</u>	<u>\$ 170,020</u>	<u>\$ 2,153</u>	<u>\$ 172,173</u>

**Condensed Consolidating Balance Sheets**

	<u>Parent Company</u>	<u>Subsidiary Guarantors</u>	<u>Consolidating Adjustments</u>	<u>Totals</u>
(In thousands)				
<b>December 31, 2004</b>				
Rental merchandise, net	\$ —	\$ 759,111	\$ —	\$ 759,111
Intangible assets, net	—	922,404	—	922,404
Other assets	808,861	90,075	(612,663)	286,273
<b>Total assets</b>	<u>\$ 808,861</u>	<u>\$ 1,771,590</u>	<u>\$ (612,663)</u>	<u>\$ 1,967,788</u>
Senior Debt	\$ 408,250	\$ —	\$ —	\$ 408,250
Other liabilities	300,002	736,186	(270,921)	765,267
Stockholders' equity	100,609	1,035,404	(341,742)	794,271
<b>Total liabilities and equity</b>	<u>\$ 808,861</u>	<u>\$ 1,771,590</u>	<u>\$ (612,663)</u>	<u>\$ 1,967,788</u>
<b>December 31, 2003</b>				
Rental merchandise, net	\$ —	\$ 680,700	\$ —	\$ 680,700
Intangible assets, net	—	797,434	—	797,434
Other assets	882,876	233,560	(763,268)	353,168
<b>Total assets</b>	<u>\$ 882,876</u>	<u>\$ 1,711,694</u>	<u>\$ (763,268)</u>	<u>\$ 1,831,302</u>
Senior Debt	\$ 398,000	\$ —	\$ —	\$ 398,000
Other liabilities	300,002	759,996	(421,526)	638,472
Stockholders' equity	184,874	951,698	(341,742)	794,830
<b>Total liabilities and equity</b>	<u>\$ 882,876</u>	<u>\$ 1,711,694</u>	<u>\$ (763,268)</u>	<u>\$ 1,831,302</u>

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**Condensed Consolidating Statements of Cash Flows**

	<u>Parent Company</u>	<u>Subsidiary Guarantors</u>	<u>Total</u>
	(In thousands)		
<b>Year ended December 31, 2004</b>			
Net cash provided by operating activities	\$ —	\$ 331,030	\$ 331,030
Cash flows from investing activities			
Purchase of property assets	—	(72,096)	(72,096)
Proceeds from sale of property assets	—	4,824	4,824
Acquisitions of businesses	—	(165,219)	(165,219)
Net cash used in investing activities	—	(232,491)	(232,491)
Cash flows from financing activities			
Purchase of treasury stock	(210,520)	—	(210,520)
Exercise of stock options	16,615	—	16,615
Proceeds from debt	442,940	—	442,940
Repayments of debt	(432,690)	—	(432,690)
Intercompany advances	122,649	(122,649)	—
Net cash used in financing activities	(61,006)	(122,649)	(183,655)
Net decrease in cash and cash equivalents	(61,006)	(24,110)	(85,116)
Cash and cash equivalents at beginning of year	61,006	82,935	143,941
Cash and cash equivalents at end of year	<u>\$ —</u>	<u>\$ 58,825</u>	<u>\$ 58,825</u>

	<u>Parent Company</u>	<u>Subsidiary Guarantors</u>	<u>Total</u>
	(In thousands)		
<b>Year ended December 31, 2003</b>			
Net cash provided by operating activities	\$ —	\$ 342,412	\$ 342,412
Cash flows from investing activities			
Purchase of property assets	—	(55,987)	(55,987)
Acquisitions of businesses	—	(126,119)	(126,119)
Other	—	809	809
Net cash used in investing activities	—	(181,297)	(181,297)
Cash flows from financing activities			
Purchase of treasury stock	(273,175)	—	(273,175)
Exercise of stock options	29,783	—	29,783
Issuance of subordinated notes	300,000	—	300,000
Payment of refinancing fees	(17,049)	—	(17,049)
Proceeds from debt	400,000	—	400,000
Repurchase of senior subordinated notes, incl. premium	—	(290,956)	(290,956)
Repayments of debt	(2,000)	(249,500)	(251,500)
Intercompany advances	(376,553)	376,553	—
Net cash provided by (used) in financing activities	61,006	(163,903)	(102,897)
Net increase (decrease) in cash and cash equivalents	61,006	(2,788)	58,218
Cash and cash equivalents at beginning of year	—	85,723	85,723
Cash and cash equivalents at end of year	<u>\$ 61,006</u>	<u>\$ 82,935</u>	<u>\$ 143,941</u>

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

**Condensed Consolidated Statement of Cash Flows — (Continued)**

	<u>Parent Company</u>	<u>Rent-A-Center East</u>	<u>Subsidiary Guarantors</u>	<u>Total</u>
	(In thousands)			
<b>Year ended December 31, 2002</b>				
Net cash provided by operating activities	\$ —	\$ 288,843	\$ 5,647	\$ 294,490
Cash flows from investing activities				
Purchase of property assets	—	(36,895)	(701)	(37,596)
Acquisitions of businesses	—	(59,504)	—	(59,504)
Other	—	398	—	398
Net cash used in investing activities	—	(96,001)	(701)	(96,702)
Cash flows from financing activities				
Purchase of treasury stock	—	(65,565)	—	(65,565)
Exercise of stock options	—	26,792	—	26,792
Repayments of debt	—	(178,500)	—	(178,500)
Repurchase of senior subordinated notes, net of loss	—	(2,750)	—	(2,750)
Intercompany advances	—	4,946	(4,946)	—
Net cash used in financing activities	—	(215,077)	(4,946)	(220,023)
Net decrease in cash and cash equivalents	—	(22,235)	—	(22,235)
Cash and cash equivalents at beginning of year	—	107,958	—	107,958
Cash and cash equivalents at end of year	<u>\$ —</u>	<u>\$ 85,723</u>	<u>\$ —</u>	<u>\$ 85,723</u>

**Note I — Accrued Liabilities**

	<u>December 31,</u>	
	<u>2004</u>	<u>2003</u>
	(In thousands)	
Taxes other than income	\$ 27,190	\$ 26,394
Accrued litigation costs	48,975	1,800
Accrued insurance costs	87,462	69,763
Accrued interest payable	4,605	3,589
Accrued compensation and other	39,603	31,298
	<u>\$ 207,835</u>	<u>\$ 132,844</u>

**Note J — Redeemable Convertible Voting Preferred Stock**

There are only two shares of Series C preferred stock issued and outstanding at December 31, 2004 and 2003.

In August 1998, Rent-A-Center issued \$260.0 million of redeemable convertible voting preferred stock with a \$.01 par value. In connection with such issuance, Rent-A-Center entered into a registration rights agreement with affiliates of Apollo which, among other things, granted them two rights to request that their shares be registered, and a registration rights agreement with an affiliate of Bear Stearns, which granted them the right to participate in any company-initiated registration of shares, subject to certain exceptions. In May 2002, Apollo exercised one of their two rights to request that their shares be registered and an affiliate of Bear

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

Stearns elected to participate in such registration. In connection therewith, Apollo and the affiliate of Bear Stearns converted 97,197 shares of Rent-A-Center's preferred stock held by them into 3,500,000 shares (on a pre-split basis) of Rent-A-Center's common stock, which they sold in the May 2002 public offering that was the subject of Apollo's request. Rent-A-Center did not receive any of the proceeds from this offering.

On August 5, 2002, the first date in which Rent-A-Center had the right to optionally redeem the shares of preferred stock, the holders of Rent-A-Center's preferred stock converted all but two shares of Rent-A-Center's preferred stock held by them into 7,281,548 shares of Rent-A-Center's common stock (on a pre-split basis). As a result, the dividend on Rent-A-Center's preferred stock has been substantially eliminated.

Rent-A-Center's preferred stock is convertible, at any time, into shares of Rent-A-Center's common stock at a conversion price equal to \$11.174 per share, and has a liquidation preference of \$1,000 per share, plus all accrued and unpaid dividends. No distributions may be made to holders of common stock until the holders of the preferred stock have received the liquidation preference. Dividends accrue on a quarterly basis, at the rate of \$37.50 per annum, per share. During 2002, Rent-A-Center accounted for shares of preferred stock distributed as dividends in-kind at the greater of the stated value or the value of the common stock obtainable upon conversion on the payment date. During 2002, Rent-A-Center paid approximately \$8.2 million in preferred dividends by issuing 8,151 shares of preferred stock. During 2004 and 2003, Rent-A-Center paid all preferred stock dividends in cash.

Affiliates of Apollo hold all of Rent-A-Center's outstanding Series C preferred stock. Pursuant to the terms of a stockholders agreement entered into among Rent-A-Center, Apollo, Mark E. Speese and certain other parties, Apollo has the right to designate one person to be nominated to Rent-A-Center's Board of Directors. The terms of the Series C preferred stock as well as the stockholders agreement also contain provisions requiring Apollo's approval to effect certain transactions involving the Company, including repurchasing shares of Rent-A-Center's common stock, declaring or paying any dividend on its common stock, increasing the size of Rent-A-Center's Board of Directors to more than eight persons, selling all or substantially all of the Company's assets and entering into any merger or consolidation or other business combination.

These documents also provide that one member of each of Rent-A-Center's board committees must be a director who was designated for nomination by Apollo. In addition, the terms of the Series C preferred stock and the stockholders agreement restrict the Company's ability to issue debt or equity securities with a value in excess of \$10 million without the majority affirmative vote of Rent-A-Center's finance committee, and in most cases, require the unanimous vote of its finance committee for the issuance of Rent-A-Center's equity securities with a value in excess of \$10 million.

**Note K— Income Taxes**

The income tax provision reconciled to the tax computed at the statutory Federal rate is:

	<u>Year Ended December 31,</u>		
	<u>2004</u>	<u>2003</u>	<u>2002</u>
Tax at statutory rate	35.0%	35.0%	35.0%
State income taxes, net of federal benefit	2.5%	2.3%	4.6%
Effect of foreign operations, net of foreign tax credits	0.1%	0.1%	0.1%
Other, net	0.4%	0.2%	0.6%
Total	<u>38.0%</u>	<u>37.6%</u>	<u>40.3%</u>

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

The components of the income tax provision are as follows:

	Year Ended December 31,		
	2004	2003	2002
	(In thousands)		
Federal	\$ 60,996	\$ 53,615	\$ 11,211
State	1,844	9,382	9,625
Foreign	2,571	2,232	1,855
Total current	<u>65,411</u>	<u>65,229</u>	<u>22,691</u>
Deferred expense			
Federal	22,307	43,349	84,368
State	7,806	756	9,211
Total deferred	<u>30,113</u>	<u>44,105</u>	<u>93,579</u>
Total	<u>\$ 95,524</u>	<u>\$ 109,334</u>	<u>\$ 116,270</u>

Deferred tax assets (liabilities) consist of the following:

	December 31,	
	2004	2003
	(In thousands)	
Deferred tax assets		
State net operating loss carryforwards	\$ 2,101	\$ 2,101
Accrued expenses	12,968	—
Intangible assets	—	5,306
Property assets	15,479	21,809
Foreign tax credit carryforwards	1,501	508
	<u>32,049</u>	<u>29,724</u>
Valuation allowance	(1,501)	(508)
Deferred tax liabilities		
Rental merchandise	(191,960)	(157,404)
Intangible assets	(1,619)	—
Accrued expenses	—	(4,730)
	<u>(193,579)</u>	<u>(162,134)</u>
Net deferred taxes	<u>\$ (163,031)</u>	<u>\$ (132,918)</u>

The deferred tax expense represents the change between years in net deferred taxes except for the changes associated with items in other comprehensive income.

**Note L — Commitments and Contingencies**

The Company leases its office, service center and store facilities and most delivery vehicles. The office space and certain of the store leases contain escalation clauses for increased taxes and operating expenses. Rental expense was \$179.6 million, \$154.4 million and \$138.0 million for 2004, 2003, and 2002, respectively.

**RENT-A-CENTER, INC. AND SUBSIDIARIES**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS — (Continued)**

Future minimum rental payments under operating leases with remaining non-cancelable lease terms in excess of one year at December 31, 2004 are as follows:

<u>Year Ending December 31,</u>	<u>(In thousands)</u>
2005	\$ 145,973
2006	111,227
2007	80,972
2008	55,357
2009	25,289
Thereafter	2,894
	<u>\$ 421,712</u>

From time to time, Rent-A-Center, along with its subsidiaries, is party to various legal proceedings arising in the ordinary course of business. Except as set forth below, Rent-A-Center is not currently a party to any material litigation. The ultimate outcome of litigation is uncertain and the amount of any loss that may be incurred, if any, cannot in the Company's judgment be reasonably estimated. Accordingly, other than with respect to the \$47.0 million pertaining to the *Griego/Carrillo* settlement and anticipated legal fees and expenses for the other matters listed, no provision has been made in the consolidated financial statements for any such loss.

*Colon v. Thorn Americas, Inc.* The plaintiff filed this class action in November 1997 in New York state court. This matter was assumed by the Company in connection with the Thorn Americas acquisition, and appropriate purchase accounting adjustments were made for such contingent liabilities. The plaintiff acknowledges that rent-to-own transactions in New York are subject to the provisions of New York's Rental Purchase Statute but contends the Rental Purchase Statute does not provide Thorn Americas immunity from suit for other statutory violations. The plaintiff alleges Thorn Americas has a duty to disclose effective interest under New York consumer protection laws, and seeks damages and injunctive relief for Thorn Americas' failure to do so. This suit also alleges violations relating to excessive and unconscionable pricing, late fees, harassment, undisclosed charges, and the ease of use and accuracy of its payment records. In the prayer for relief, the plaintiff requested class certification, injunctive relief requiring Thorn Americas to cease certain marketing practices and price their rental purchase contracts in certain ways, unspecified compensatory and punitive damages, rescission of the class members contracts, an order placing in trust all moneys received by Thorn Americas in connection with the rental of merchandise during the class period, treble damages, attorney's fees, filing fees and costs of suit, pre- and post-judgment interest, and any further relief granted by the court. The plaintiff has not alleged a specific monetary amount with respect to the request for damages.

The proposed class includes all New York residents who were party to the Company's rent-to-own contracts from November 26, 1994. In November 2000, following interlocutory appeal by both parties from the denial of cross-motions for summary judgment, the Company obtained a favorable ruling from the Appellate Division of the State of New York, dismissing the plaintiff's claims based on the alleged failure to disclose an effective interest rate. The plaintiff's other claims were not dismissed. The plaintiff moved to certify a state-wide class in December 2000. The plaintiff's class certification motion was heard by the court on November 7, 2001 and, on September 12, 2002, the court issued an opinion denying in part and granting in part the plaintiff's requested certification. The opinion grants certification as to all of the plaintiff's claims except the plaintiff's pricing claims pursuant to the Rental Purchase Statute, as to which certification was denied. The parties have differing views as to the effect of the court's opinion, and accordingly, the court granted the parties permission to submit competing orders as to the effect of the opinion on the plaintiff's specific claims. Both proposed orders were submitted to the court on March 27, 2003, and on May 30, 2003, the court held a hearing regarding such orders. No order has yet been entered by the court. There has been no

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activity in this case since May 2003, and the case is currently dormant. In the event the court does enter a final certification order and regardless of the court's determination of that final certification order, the Company intends to pursue an interlocutory appeal of such certification order.

The Company believes these claims are without merit and will continue to vigorously defend itself in this case. However, the Company cannot assure you that it will be found to have no liability in this matter.

*Terry Walker, et al. v. Rent-A-Center, Inc., et al.* On January 4, 2002, a putative class action was filed against the Company and certain of the Company's current and former officers and directors by Terry Walker in federal court in Texarkana, Texas. The complaint alleged that the defendants violated Sections 10(b) and/or Section 20(a) of the Securities Exchange Act and Rule 10b-5 promulgated thereunder by issuing false and misleading statements and omitting material facts regarding the Company's financial performance and prospects for the third and fourth quarters of 2001. The complaint purported to be brought on behalf of all purchasers of the Company's common stock from April 25, 2001 through October 8, 2001 and sought damages in unspecified amounts. Similar complaints were consolidated by the court with the *Walker* matter in October 2002.

On November 25, 2002, the lead plaintiffs in the *Walker* matter filed an amended consolidated complaint which added certain of the Company's outside directors as defendants to the Exchange Act claims. The amended complaint also added additional claims that the Company, and certain of its current and former officers and directors, violated various provisions of the Securities Act as a result of alleged misrepresentations and omissions in connection with an offering in May 2001 and also added the managing underwriters in that offering as defendants.

On February 7, 2003, the Company, along with certain officer and director defendants, filed a motion to dismiss the matter as well as a motion to transfer venue. In addition, the Company's outside directors named in the matter separately filed a motion to dismiss the Securities Act claims on statute of limitations grounds. On February 19, 2003, the underwriter defendants also filed a motion to dismiss the matter. The plaintiffs filed response briefs to these motions, to which the Company replied on May 21, 2003. A hearing was held by the court on June 26, 2003 to hear each of these motions.

On September 30, 2003, the court granted the Company's motion to dismiss without prejudice, dismissed without prejudice the outside directors' and underwriters' separate motions to dismiss and denied the Company's motion to transfer venue. In its order on the motions to dismiss, the court granted the lead plaintiffs leave to replead the case within certain parameters. On October 9, 2003, the lead plaintiffs filed a motion for reconsideration with the court with respect to the Securities Act claims, which the court subsequently denied.

On July 7, 2004, the plaintiffs again repled their claims by filing a third amended consolidated complaint, raising allegations of similar violations against the same parties generally based upon alleged facts not previously asserted. The Company, along with certain officer and director defendants and the underwriter defendants, filed motions to dismiss the third amended consolidated complaint on August 23, 2004. The plaintiffs filed response briefs to these motions on October 6, 2004, to which the Company filed a reply brief on November 18, 2004, and the other defendants filed reply briefs on November 17, 2004. No hearing has been set on the pending motions.

The Company continues to believe the plaintiffs' claims in this matter are without merit and intend to vigorously defend itself. However, the Company cannot assure you that it will be found to have no liability in this matter.

*Benjamin Griego, et al. v. Rent-A-Center, Inc., et al.* This matter is a state-wide class action originally filed in San Diego, California on January 21, 2002 by Benjamin Griego. A similar matter, entitled *Arthur Carrillo, et al. v. Rent-A-Center, Inc., et al.*, filed on April 12, 2002 in Los Angeles, California, was coordinated

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with *Griego* in the Superior Court for the County of San Diego on September 10, 2002. The matter involves claims under various consumer protections laws in California challenging certain of the Company's business practices in that state. The plaintiffs did not allege specific damages, but contend that no proof of actual harm or damage on the part of the individual consumer is necessary to establish recovery for these claims, which the Company vigorously disputes. The court entered a class certification order on March 16, 2004.

On October 25, 2004, before the court ruled on various pending matters, the Company announced that it had reached a prospective settlement with the plaintiffs to resolve these matters. Under the terms of the settlement, which has now been documented and preliminarily approved by the court, the Company anticipates that it will pay an aggregate of \$37.5 million in cash, to be distributed to an agreed-upon class of its customers from February 1999 through October 2004, as well as the plaintiffs' attorneys fees up to \$9.0 million and costs to administer the settlement in amounts to be determined. In addition, the Company anticipates issuing vouchers to qualified class members for two weeks free rent on a new rental agreement for merchandise of their choice. Under the terms of the settlement, the Company is entitled to any undistributed monies up to an aggregate of \$8.0 million, with any additional undistributed funds paid to non-profit organizations to be determined. In connection with the settlement, the Company is not admitting liability for its past business practices in California. To account for the aforementioned costs, as well as its own attorneys' fees, the Company recorded a pre-tax charge of \$47.0 million in the third quarter of 2004.

The terms of the settlement are subject to obtaining final approval from the court. Notice of the settlement was mailed to class members on February 7, 2005, and published in several newspapers on February 16 and 18, 2005. Objections to the settlement are due on March 11, 2005, and the final approval hearing is scheduled for April 8, 2005. The Company expects to fund the entire settlement amount immediately following final approval by the court. While the Company believes that the terms of this settlement are fair, there can be no assurance that the settlement will receive final approval from the court in its present form.

During the second quarter of 2004, the Company received an inquiry from the California Attorney General regarding its business practices in California with respect to the Company's cash prices and its membership program. The Company is cooperating with the Attorney General's office in this inquiry.

*Carey Duron, et. al. v. Rent-A-Center, Inc.* This matter is a putative class action filed on August 29, 2003 in the District Court of Jefferson County, Texas by Carey Duron, who alleges the Company violated certain provisions of the Texas Business and Commerce Code relating to late fees charged by the Company under the Company's rental purchase agreements in Texas. In the complaint, Duron alleges that her contract provided for a percentage late fee greater than that permitted by Texas law, that she was charged and paid a late fee in excess of the amount permitted by Texas law and that the Company had a policy and practice of assessing and collecting late fees in excess of that allowed by Texas law. Duron has not alleged specific damages in the complaint, but seeks to recover actual damages, statutory damages, interest, reasonable attorney's fees and costs of court.

When this matter was filed, the Company promptly investigated Duron's allegations, including the formula it uses to calculate late fees in Texas. While the Company does not believe the formula utilized during this time period violated Texas law, in late 2003, the Company sent written notice to approximately 29,500 of its Texas customers for whom the Company had records and who were potentially adversely impacted by the Company's calculation. The Company also refunded approximately \$37,000 in the aggregate to the customers it could locate. In taking these measures, the Company believes it complied with the curative measures provided for under the Texas statute. The Company also reprogrammed its computer system in Texas to modify the formula by which late fees are calculated.

On November 26, 2003, the Company filed a motion for summary judgment in this matter. On December 4, 2003, Duron filed her motion for class certification. On March 11, 2004, the Company was

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notified that the court denied its summary judgment motion and granted Duron's motion for class certification. The certified class includes the Company's customers in Texas from August 29, 1999 through March 5, 2004 who were charged and paid a late fee in excess of the amount permitted by Texas law. The Company appealed the certification order to the Court of Appeals, which it was entitled to do as a matter of right under applicable Texas law. On October 28, 2004, the Court of Appeals reversed the trial court's certification order and remanded the case back to the trial court. Duron did not perfect an appeal to the Texas Supreme Court, as she was entitled to do, and there has been no activity in the case since the decision by the Court of Appeals.

Under the Texas statute, a consumer damaged by a violation is entitled to recover actual damages, statutory damages equal to twenty-five percent of an amount equal to the total amount of payments required to obtain ownership of the merchandise involved (but not less than \$250 nor more than \$1,000), reasonable attorney's fees and court costs. With respect to the approximately 29,500 Texas customers for whom the Company has records (representing approximately two years of the recently certified class), the Company believes that twenty-five percent of the total amount of payments to obtain ownership (the maximum percentage applicable to statutory damages) under those rental purchase agreements was approximately \$600 per agreement on average.

The Company believes the claims in Duron's complaint are unfounded and that it has meritorious defenses to the allegations made. Although the Company intends to vigorously defend itself in this case, the Company cannot assure you that it will be found to have no liability in this matter.

***State Wage and Hour Class Actions***

The Company is subject to various actions filed against it in the states of Oregon, California and Washington alleging the Company violated the wage and hour laws of such states. As of December 31, 2004, the Company operated 26 stores in Oregon, 163 stores in California and 42 stores in Washington.

*Rob Pucci, et. al. v. Rent-A-Center, Inc.* On August 20, 2001, this putative class action was filed against the Company in state court in Multnomah County, Oregon alleging it violated various provisions of Oregon state law regarding overtime, lunch and work breaks, that the Company failed to pay all wages due to its Oregon employees, and various contract claims that the Company promised but failed to pay overtime. Pucci seeks to represent a class of all present and former executive assistants, inside/outside managers and account managers employed by the Company within the six year period prior to the filing of the complaint as to the contract claims, and three years as to the statutory claims, and seeks class certification, payments for all unpaid wages under Oregon law, statutory and civil penalties, costs and disbursements, pre- and post-judgment interest in the amount of 9% per annum and attorneys fees. On July 25, 2002, the plaintiffs filed a motion for class certification and on July 31, 2002, the Company filed its motion for summary judgment. On January 15, 2003, the court orally granted the Company's motion for summary judgment in part, ruling that the plaintiffs were prevented from recovering overtime payments at the rate of "time and a half," but stated that the plaintiffs may recover "straight-time" to the extent plaintiffs could prove purported class members worked in excess of forty hours in a work week but were not paid for such time worked. The court denied the Company's motion for summary judgment on the remaining claims. The Company strongly disagrees with the court's rulings against its positions and requested that the court grant the Company interlocutory appeal on those matters. The plaintiffs filed a motion for summary judgment seeking to resolve certain factual issues related to the purported class, which was denied on July 1, 2003. On October 10, 2003, the court issued an opinion letter stating that it would certify a class and not permit an interlocutory appeal, and issued its written order to that effect on December 9, 2003. The Company subsequently filed a petition for a writ of mandamus with the Oregon Supreme Court, which was denied on January 24, 2004. On June 15, 2004, notice to the class was distributed advising them of their right to opt out of the class. The Company has not been advised that any class member has opted out of the class. The Company intends to continue to challenge the appropriateness of the court's class certification. On January 31, 2005, plaintiffs filed a partial motion for summary judgment

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regarding their allegation that the Company failed to timely pay wages on termination. The Company's response to this matter is due on April 14, 2005, and the court has set a hearing on May 11, 2005 to hear this motion. On February 25, 2005, the court denied the Company's previously filed motion to compel arbitration with respect to class members that signed agreements to arbitrate claims against the Company. The Company is evaluating the possibility of appealing the denial of its motion to compel.

*Jeremy Burdusis, et al. v. Rent-A-Center, Inc., et al./ Israel French, et al. v. Rent-A-Center, Inc.* These matters pending in Los Angeles, California were filed on October 23, 2001, and October 30, 2001, respectively, and allege similar violations of the wage and hour laws of California as those in *Pucci*. The same law firm seeking to represent the purported class in *Pucci* is seeking to represent the purported class in *Burdusis*. The *Burdusis* and *French* proceedings are pending before the same judge in California. On March 24, 2003, the *Burdusis* court denied the plaintiffs' motion for class certification in that case, which the Company views as a favorable development in that proceeding. On April 25, 2003, the plaintiffs in *Burdusis* filed a notice of appeal of that ruling, and on May 8, 2003, the *Burdusis* court, at the Company's request, stayed further proceedings in *Burdusis* and *French* pending the resolution on appeal of the court's denial of class certification in *Burdusis*. In June 2004, the *Burdusis* plaintiffs filed their appellate brief. The Company's response brief was filed in September 2004, and the *Burdusis* plaintiffs filed their reply in October 2004. On February 9, 2005, the California Court of Appeals reversed and remanded the trial court's denial of class certification in *Burdusis* and directed the trial court to reconsider its ruling in light of two other recent appellate court decisions, including the opinions of the California Supreme Court in *Sav-On Drug Stores, Inc. v. Superior Court*, and of the California appeals court in *Bell v. Farmers Insurance Exchange*. No hearing has been scheduled with the trial court with respect to this matter.

On October 30, 2003, the plaintiffs' counsel in *Burdusis* and *French* filed a new non-class lawsuit in Orange County, California entitled *Kris Corso, et al. v. Rent-A-Center, Inc.* The plaintiffs' counsel later amended this complaint to add additional plaintiffs, totaling approximately 339 individuals. The claims made are substantially the same as those in *Burdusis*. On January 16, 2004, the Company filed a demurrer to the complaint, arguing, among other things, that the plaintiffs in *Corso* were misjoined. On February 19, 2004, the court granted the Company's demurrer on the misjoinder argument, with leave for the plaintiffs to replead. On March 8, 2004, the plaintiffs filed an amended complaint in *Corso*, increasing the number of plaintiffs to approximately 400. The claims in the amended complaint are substantially the same as those in *Burdusis*. The Company filed a demurrer with respect to the amended complaint on April 12, 2004, which the court granted on May 6, 2004. However, the court allowed the plaintiffs to again replead the action on a representative basis, which they did on May 26, 2004. The Company subsequently filed a demurrer with respect to the newly replead action, which the court granted on August 12, 2004. The court subsequently stayed the *Corso* matter pending the outcome of the *Burdusis* matter.

*Kevin Rose, et al. v. Rent-A-Center, Inc. et al.* This matter pending in Clark County, Washington was filed on June 26, 2001, and alleges similar violations of the wage and hour laws of Washington as those in *Pucci*. The same law firm seeking to represent the purported class in *Pucci* is seeking to represent the purported class in this matter. On May 14, 2003, the *Rose* court denied the plaintiffs' motion for class certification in that case, which the Company views as a favorable development in that proceeding. On June 3, 2003, the plaintiffs in *Rose* filed a notice of appeal. On September 8, 2003, the Commissioner appointed by the Court of Appeals denied review of the *Rose* court decision. On October 10, 2003, the *Rose* plaintiffs filed a motion seeking to modify the Commissioner's ruling, to which the Company responded on October 30, 2003. The Court of Appeals denied the plaintiffs' motion on November 26, 2003. Following the denial by the Court of Appeals, the plaintiffs' counsel filed 14 county-wide putative class actions in Washington with substantially the same claims as in *Rose*. The purported classes in these county-wide class actions range from approximately 20 individuals to approximately 100 individuals. Subsequently, the Company filed motions to dismiss and/or stay the class allegations in each of the county-wide actions. Four of these motions were subsequently granted, permitting the claims to proceed on an individual basis, two of which were later dismissed on

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summary judgment. Accordingly, ten of the county-wide claims are now proceeding as putative county-wide class actions and two are proceeding on an individual plaintiff basis. The Company subsequently filed motions to compel arbitration with respect to 19 individual purported plaintiffs and class representatives in 10 counties, which the applicable courts later granted. Following such motions, approximately 19 purported plaintiffs and class representatives remain with respect to the claims made in the twelve remaining counties. The plaintiff in one of the counties has filed a motion to certify a county-wide class. The Company intends to vigorously oppose class certification.

Eighteen of the 19 plaintiffs compelled to arbitrate their claims each filed separate putative nationwide class arbitration demands. In response, the Company filed motions to clarify the respective county courts' orders compelling arbitration. Specifically, the Company asked each county court that previously struck all class allegations to make clear that the arbitration plaintiffs in those counties could not pursue any class claims, and the Company asked each county court in those counties that allowed plaintiffs to plead putative county-wide class claims, to make clear that such plaintiffs could only pursue county-wide claims. The three courts that granted the Company's motions to compel arbitration and had previously struck all class allegations granted the Company's motions and ruled that the plaintiffs could not pursue any class arbitration claims. Five courts ruled that the arbitration plaintiffs could only pursue county-wide class arbitration claims, and two of the county courts refused to limit the arbitration plaintiffs' ability to pursue class arbitration demands. Eighteen of the 19 plaintiffs compelled to arbitrate have filed a demand for arbitration. The Company intends to vigorously oppose these class arbitration demands, including vigorously challenging the ability of the plaintiffs to pursue in arbitration, on a putative nation-wide class basis, claims which were previously premised on Washington state law.

Although the wage and hour laws and class certification procedures of Oregon, California and Washington contain certain differences that could cause differences in the outcome of the pending litigation in these states, the Company believes the claims of the purported classes involved in each are without merit. The Company cannot assure you, however, that it will be found to have no liability in these matters.

*ColorTyme Guarantee.* ColorTyme is a party to an agreement with Wells Fargo Foothill, Inc., who provides \$50.0 million in aggregate financing to qualifying franchisees of ColorTyme generally of up to five times their average monthly revenues. Under the Wells Fargo agreement, upon an event of default by the franchisee under agreements governing this financing and upon the occurrence of certain other events, Wells Fargo can assign the loans and the collateral securing such loans to ColorTyme, with ColorTyme paying the outstanding debt to Wells Fargo and then succeeding to the rights of Wells Fargo under the debt agreements, including the right to foreclose on the collateral. An additional \$15.0 million of financing is provided by Texas Capital Bank, National Association under an agreement similar to the Wells Fargo financing. Rent-A-Center East guarantees the obligations of ColorTyme under each of these agreements, excluding the effects of any amounts that could be recovered under collateralization provisions, up to a maximum amount of \$65.0 million, of which \$26.6 million was outstanding as of December 31, 2004. Mark E. Speese, Rent-A-Center's Chairman of the Board and Chief Executive Officer, is a passive investor in Texas Capital Bank, owning less than 1% of its outstanding equity.

**Note M — Stock Based Compensation**

Rent-A-Center's Amended and Restated Long-Term Incentive Plan (the "Plan") for the benefit of certain employees, consultants and directors provides the Board of Directors broad discretion in creating equity incentives. Under the Plan, 14,562,865 shares of Rent-A-Center's common stock have been reserved for issuance under stock options, stock appreciation rights or restricted stock grants. Options granted to the Company's employees under the Plan generally become exercisable over a period of one to four years from the date of grant and may be exercised up to a maximum of 10 years from the date of grant. Options granted to directors are immediately exercisable. There have been no grants of stock appreciation rights and all options

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have been granted with fixed prices. At December 31, 2004, there were 9,568,868 shares available for issuance under the Plan, of which 5,231,538 shares were allocated to options currently outstanding. However, pursuant to the terms of the Plan, when an optionee leaves the Company's employ, unvested options granted to that employee terminate and become available for re-issuance under the Plan. Vested options not exercised within 90 days from the date the optionee leaves the Company's employ terminate and become available for re-issuance under the Plan.

Information with respect to stock option activity related to the Plan is as follows:

	At December 31,					
	2004		2003		2002	
	Shares	Weighted Average Exercise Price	Shares	Weighted Average Exercise Price	Shares	Weighted Average Exercise Price
Outstanding at beginning of year	6,206,897	\$ 15.78	8,627,690	\$ 14.13	9,894,850	\$ 11.37
Granted	838,500	29.30	1,335,438	23.31	3,483,438	18.97
Exercised	(1,144,295)	14.51	(2,302,494)	12.94	(2,574,660)	10.38
Forfeited	(669,564)	20.55	(1,453,737)	17.37	(2,175,938)	13.78
Outstanding at end of year	<u>5,231,538</u>	\$ 17.62	<u>6,206,897</u>	\$ 15.78	<u>8,627,690</u>	\$ 14.13
Options exercisable at end of year	<u>2,612,207</u>	\$ 13.98	<u>1,922,152</u>	\$ 11.88	<u>2,131,908</u>	\$ 10.85

The weighted average fair value per share of options granted during 2004, 2003 and 2002 was \$12.93, \$13.90, and \$11.64, respectively, all of which were granted at market value. Information about Plan stock options outstanding at December 31, 2004 is summarized as follows:

Range of Exercise Prices	Options Outstanding		
	Number Outstanding	Weighted Average Remaining Contractual Life	Weighted Average Exercise Price
\$0.00 to \$2.67	39,750	0.33 years	\$ 2.67
\$2.68 to \$7.40	113,904	3.29 years	\$ 6.28
\$7.41 to \$11.40	1,652,897	6.18 years	\$ 9.96
\$11.41 to \$13.55	664,457	6.15 years	\$ 13.23
\$13.56 to \$19.62	380,854	6.44 years	\$ 18.34
\$19.63 to \$32.76	2,255,489	8.31 years	\$ 24.37
\$32.77 to \$33.34	124,187	9.25 years	\$ 33.34
	<u>5,231,538</u>		

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Range of Exercise Prices	Options Exercisable	
	Number Exercisable	Weighted Average Exercise Price
\$0.00 to \$2.67	39,750	\$ 2.67
\$2.68 to \$7.40	113,904	\$ 6.28
\$7.41 to \$11.40	1,271,944	\$ 9.97
\$11.41 to \$13.55	408,824	\$ 13.12
\$13.56 to \$19.62	216,779	\$ 18.49
\$19.63 to \$32.76	530,382	\$ 23.81
\$32.77 to \$33.34	30,624	\$ 33.34
	<u>2,612,207</u>	

The option data above does not include the 554,012 stock options, with an approximate fair value of \$6.1 million, assumed as part of the purchase price for the acquisition of Rent Rite, Inc. in May of 2004. At December 31, 2004, the weighted average remaining contractual life and exercise price for the Rent Rite options, all of which are exercisable, were 5.01 years and \$30.62, respectively. No options were issued to non-employees during 2004, 2003 or 2002.

**Note N — Employee Benefit Plan**

Rent-A-Center sponsors a defined contribution pension plan under Section 401(k) of the Internal Revenue Code for all employees who have completed at least three months of service. Employees may elect to contribute up to 50% of their eligible compensation on a pre-tax basis, subject to limitations. Rent-A-Center may make discretionary matching contributions to the 401(k) plan. During 2004, 2003 and 2002, Rent-A-Center made matching cash contributions of \$4.2 million, \$4.2 million, and \$3.7 million, respectively, which represents 50% of the employees' contributions to the 401(k) plan up to an amount not to exceed 4% of each employee's respective compensation. Employees are permitted to elect to purchase Rent-A-Center common stock as part of their 401(k) plan. As of December 31, 2004, 2003 and 2002, 16.0%, 19.0% and 14.0%, respectively, of the total plan assets consisted of Rent-A-Center's common stock.

**Note O — Fair Value of Financial Instruments**

The Company's financial instruments include cash and cash equivalents, senior debt, and subordinated notes payable. The carrying amount of cash and cash equivalents approximates fair value at December 31, 2004 and 2003, because of the short maturities of these instruments. The Company's senior debt is variable rate debt that re-prices frequently and entails no significant change in credit risk, and as a result, fair value approximates carrying value. The fair value of the subordinated notes payable is estimated based on discounted cash flow analysis using interest rates currently offered for loans with similar terms to borrowers of similar credit quality. At December 31, 2004, the fair value of the subordinated notes was \$312.0 million, which is \$12.0 million above their carrying value of \$300.0 million.

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**Note P — Earnings Per Common Share**

Summarized basic and diluted earnings per common share were calculated as follows:

	<u>Net Earnings</u>	<u>Shares</u>	<u>Per Share</u>
	(In thousands, except per share data)		
<b>Year ended December 31, 2004</b>			
Basic earnings per common share	\$ 155,855	78,150	\$ 1.99
Effect of dilutive stock options	—	2,097	
Diluted earnings per common share	<u>\$ 155,855</u>	<u>80,247</u>	\$ 1.94
<b>Year ended December 31, 2003</b>			
Basic earnings per common share	\$ 181,496	84,139	\$ 2.16
Effect of dilutive stock options	—	3,069	
Diluted earnings per common share	<u>\$ 181,496</u>	<u>87,208</u>	\$ 2.08
<b>Year ended December 31, 2002</b>			
Basic earnings per common share	\$ 161,961	73,458	\$ 2.20
Effect of dilutive stock options	—	1,237	
Effect of preferred dividend	10,212	16,170	
Diluted earnings per common share	<u>\$ 172,173</u>	<u>90,865</u>	\$ 1.89

For 2004, 2003, and 2002, the number of stock options that were outstanding but not included in the computation of diluted earnings per common share because their exercise price was greater than the average market price of the common stock and, therefore anti-dilutive, was 942,972, 66,250 and 2,186,250, respectively.

**Note Q — Unaudited Quarterly Data**

Summarized quarterly financial data for 2004 and 2003 is as follows:

	<u>1st Quarter</u>	<u>2nd Quarter</u>	<u>3rd Quarter</u>	<u>4th Quarter</u>
	(In thousands, except per share data)			
<b>Year ended December 31, 2004</b>				
Revenues	\$ 585,380	\$ 572,985	\$ 569,607	\$ 585,283
Gross profit	422,417	423,831	419,282	428,608
Operating profit	92,659	90,223	24,344 <sup>(1)</sup>	75,725
Net earnings	52,209	51,194	5,573	46,879
Basic earnings per common share	\$ 0.65	\$ 0.64	\$ 0.07	\$ 0.63
Diluted earnings per common share	\$ 0.63	\$ 0.62	\$ 0.07	\$ 0.61

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	<u>1st Quarter</u>	<u>2nd Quarter</u>	<u>3rd Quarter</u>	<u>4th Quarter</u>
<b>Year ended December 31, 2003</b>				
Revenues	\$ 566,406	\$ 553,260	\$ 549,825	\$ 558,659
Gross profit	408,416	408,648	403,729	408,491
Operating profit	96,291	97,238	87,502	88,991
Net earnings	50,959	35,300	43,738	51,499
Basic earnings per common share	\$ 0.58	\$ 0.40	\$ 0.54	\$ 0.64
Diluted earnings per common share	\$ 0.57	\$ 0.39	\$ 0.52	\$ 0.62

(1) Includes the effects of a pre-tax legal settlement charge of \$47.0 million associated with the settlement of a class action lawsuit in the state of California

**Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure**

None.

**Item 9A. Controls and Procedures**

**Disclosure Controls and Procedures**

An evaluation was performed under the supervision and with the participation of our management, including our Chief Executive Officer and Chief Financial Officer, of the effectiveness of the design and operation of our disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934) as of the end of the period covered by this annual report. Our disclosure controls and procedures are designed to ensure that information required to be disclosed by us in the reports we file or submit under the Securities Exchange Act of 1934, as amended, is recorded, processed, summarized and reported within the time periods specified by the Securities and Exchange Commission. Based on the evaluation conducted by management and solely as a result of the failure to file a Form 8-K as described in the paragraph below, our management, including our Chief Executive Officer and our Chief Financial Officer, concluded that, as of December 31, 2004, our disclosure controls and procedures were not effective to ensure that information required to be disclosed by us in the reports we file under the Securities Exchange Act of 1934 is recorded, processed, summarized and reported within the time periods specified by the Securities and Exchange Commission.

On December 8, 2004, the Compensation Committee of the Board of Directors awarded bonuses with respect to the year ended December 31, 2004, established salaries for the 2005 fiscal year, and adopted a cash bonus program for the 2005 fiscal year in which our named executive officers are eligible to participate. In reviewing the actions taken by the Compensation Committee, management now believes that the adoption by the Compensation Committee of the cash bonus program should have been previously reported by us on a Form 8-K. The information which would have been set forth in the Form 8-K filing is set forth in Item 9B of this report. We have taken remedial steps to improve the communication and procedures with respect to capturing this type of compensation information for future periods, and will continue to evaluate our disclosure controls and procedures in an effort to improve such disclosure controls and procedures where we deem necessary or advisable.

**Management's Annual Report on Internal Control over Financial Reporting**

Please refer to Management's Annual Report on Internal Control over Financial Reporting on page 45 of this report.

**Changes in Internal Control over Financial Reporting**

As previously reported in our Quarterly Report on Form 10-Q for the quarter ended September 30, 2004, we improved our internal controls pertaining to our financial reporting of tax related matters during that quarter. During the quarter ended December 31, 2004, management and the Audit Committee evaluated these internal controls and determined that no additional action was necessary. For the quarter ended December 31, 2004, there have been no changes in our internal control over financial reporting (as defined in Rule 13a-15(f) under the Securities Exchange Act of 1934) that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

**Item 9B. Other Information****2005 Compensation Arrangements**

On December 8, 2004, the Compensation Committee of our Board of Directors established the annual base salaries for 2005 (effective as of January 1, 2005) of our named executive officers after a review of performance and competitive market data. In addition, the Compensation Committee authorized the payment of cash bonuses to each of the executive officers in respect of the year ended December 31, 2004. The following table sets forth the 2005 annual base salary and 2004 cash bonus amount for each of our named executive officers (determined by reference to our proxy statement dated April 12, 2004):

<u>Name &amp; Principal Position</u>	<u>2005 Annual Base Salary</u>	<u>2004 Cash Bonus Amount</u>
Mark E. Speese Chairman of the Board & Chief Executive Officer	\$ 685,000	\$ 142,500
Mitchell E. Fadel President & Chief Operating Officer	\$ 500,000	\$ 85,500
Robert D. Davis Senior Vice President — Finance, Treasurer and Chief Financial Officer	\$ 295,000	\$ 47,700
Anthony M. Doll Executive Vice President — Operations	\$ 251,520	\$ 49,000
Dana F. Goble Executive Vice President — Operations	\$ 285,668	\$ 47,750
Christopher A. Korst Senior Vice President — General Counsel and Secretary	\$ 270,600	\$ 34,000

Also on December 8, 2004, the Compensation Committee adopted a cash bonus program for the 2005 fiscal year. Our named executive officers, other than Mark E. Speese, our Chief Executive Officer, as well as other officers and employees at our corporate office, are eligible to participate in the 2005 bonus program. The 2005 bonus program has not been set forth in a formal plan document. Below is a description of the 2005 bonus program, as adopted by the Compensation Committee.

The purpose of the 2005 bonus program is to promote the interest of Rent-A-Center and its stockholders by providing key employees with financial rewards upon achievement of specified business objectives, as well as help us attract and retain key employees by providing attractive compensation opportunities linked to performance results.

Bonuses are capped at a certain percentage of the eligible participant's base salary, with the percentage depending on the individual's position within Rent-A-Center. Of the maximum cash bonus amount an eligible participant may earn, 40% is contingent on the achievement by Rent-A-Center of a target amount of after tax profit, and the remaining 60% is subject to the achievement of individual goals and objectives, which are set at the beginning of the fiscal year.

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The target bonus percentage and maximum bonus amount for each named executive officer (other than Mr. Speese) pursuant to the 2005 bonus program is as follows:

<u>Name &amp; Principal Position</u>	<u>2005 Target Bonus Percentage</u>	<u>Maximum 2005 Bonus Amount(1)</u>
Mitchell E. Fadel President & Chief Operating Officer	40%	\$ 200,000
Robert D. Davis Senior Vice President — Finance, Treasurer and Chief Financial Officer	35%	\$ 103,250
Anthony M. Doll Executive Vice President — Operations	40%	\$ 100,608
Dana F. Goble Executive Vice President — Operations	40%	\$ 114,267
Christopher A. Korst Senior Vice President — General Counsel and Secretary	30%	\$ 81,180

(1) Assumes (1) the after-tax profit goal for Rent-A-Center is met and (2) 100% achievement of the individual's goals and objectives.

The bonus to be paid to our Chief Executive Officer with respect to the 2005 fiscal year will be determined by the Compensation Committee and recommended to the Board of Directors for approval.

Payment of bonuses (if any) is normally made in January after the end of the performance period during which the bonuses were earned. In order to be eligible for a bonus under the 2005 Bonus Program, eligible participants must be employed on the date on which bonuses are paid. Bonuses normally will be paid in cash in a single lump sum, subject to payroll taxes and tax withholdings.

### PART III

**Item 10. *Directors and Executive Officers of the Registrant(\*)***

**Item 11. *Executive Compensation(\*)***

**Item 12. *Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters(\*)***

**Item 13. *Certain Relationships and Related Transactions(\*)***

**Item 14. *Principal Accountant Fees and Services(\*)***

\* The information required by Items 10, 11, 12, 13 and 14 is or will be set forth in the definitive proxy statement relating to the 2005 Annual Meeting of Stockholders of Rent-A-Center, Inc., which is to be filed with the Securities and Exchange Commission pursuant to Regulation 14A under the Securities Exchange Act of 1934, as amended. This definitive proxy statement relates to a meeting of stockholders involving the election of directors and the portions therefrom required to be set forth in this Form 10-K by Items 10, 11, 12, 13 and 14 are incorporated herein by reference pursuant to General Instruction G(3) to Form 10-K.

**PART IV**

**Item 15. *Exhibits and Financial Statement Schedules***

**Financial Statement Schedules**

The financial statements included in this report are listed in the Index to Financial Statements on page 42 of this report. Schedules for which provision is made in the applicable accounting regulations of the Securities and Exchange Commission are either not required under the related instructions or inapplicable.

**Exhibits**

The exhibits required to be furnished pursuant to Item 15 are listed in the Exhibit Index filed herewith, which Exhibit Index is incorporated herein by reference.



**INDEX TO EXHIBITS**

<b>Exhibit No.</b>	<b>Description</b>
2.1	Agreement and Plan of Merger, dated as of February 4, 2004, by and between Rent-A-Center, Inc., Eagle Acquisition Sub, Inc. and Rainbow Rentals, Inc. (Pursuant to the rules of the SEC, the schedules and exhibits have been omitted. Upon the request of the SEC, Rent-A-Center, Inc. will supplementally supply such schedules and exhibits to the SEC.) (Incorporated herein by reference to Exhibit 2.7 to the registrant's Annual Report on Form 10-K/A for the year ended December 31, 2003.)
2.2	Agreement and Plan of Merger, dated as of April 27, 2004, by and between Rent-A-Center, Inc., RAC RR, Inc. and Rent Rite, Inc. d/b/a Rent Rite Rental Purchase (Pursuant to the rules of the SEC, the schedules and exhibits have been omitted. Upon the request of the SEC, Rent-A-Center, Inc. will supplementally supply such schedules and exhibits to the SEC.) (Incorporated herein by reference to Exhibit 2.8 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2004.)
3.1	Certificate of Incorporation of Rent-A-Center, Inc., as amended (Incorporated herein by reference to Exhibit 3.1 to the registrant's Current Report on Form 8-K dated as of December 31, 2002.)
3.2	Certificate of Amendment to the Certificate of Incorporation of Rent-A-Center, Inc., dated May 19, 2004 (Incorporated herein by reference to Exhibit 3.2 to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004.)
3.3	Amended and Restated Bylaws of Rent-A-Center, Inc. (Incorporated herein by reference to Exhibit 3.3 to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004.)
4.1	Form of Certificate evidencing Common Stock (Incorporated herein by reference to Exhibit 4.1 to the registrant's Registration Statement on Form S-4/A filed on January 13, 1999.)
4.2	Certificate of Elimination of Series A Preferred Stock (Incorporated herein by reference to Exhibit 4.2 to the registrant's Quarterly Report on Form 10-Q for the quarter ended September 30, 2003.)
4.3	Certificate of Designations, Preferences and relative Rights and Limitations of Series C Preferred Stock of Rent-A-Center, Inc. (Incorporated herein by reference to Exhibit 4.4 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
4.4	Form of Certificate evidencing Series C Preferred Stock (Incorporated herein by reference to Exhibit 4.5 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
4.5	Indenture, dated as of May 6, 2003, by and among Rent-A-Center, Inc., as Issuer, Rent-A-Center East, Inc., ColorTyme, Inc., Rent-A-Center West, Inc., Get It Now, LLC, Rent-A-Center Texas, L.P. and Rent-A-Center Texas, L.L.C., as Guarantors, and The Bank of New York, as Trustee (Incorporated herein by reference to Exhibit 4.9 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2003.)
4.6	First Supplemental Indenture, dated as of December 4, 2003, between Rent-A-Center, Inc., as Issuer, the Guarantors named therein, as Guarantors, and The Bank of New York, as Trustee (Incorporated herein by reference to Exhibit 4.6 to the registrant's Annual Report on Form 10-K/A for the year ended December 31, 2003.)
4.7	Second Supplemental Indenture, dated as of April 26, 2004, between Rent-A-Center, Inc., as Issuer, the Guarantors named therein, as Guarantors, and The Bank of New York, as Trustee (Incorporated herein by reference to Exhibit 4.7 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2004.)
4.8	Third Supplemental Indenture, dated as of May 7, 2004, between Rent-A-Center, Inc., as Issuer, the Guarantors named therein, as Guarantors, and The Bank of New York, as Trustee (Incorporated herein by reference to Exhibit 4.8 to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004.)
4.9	Fourth Supplemental Indenture, dated as of May 14, 2004, between Rent-A-Center, Inc., as Issuer, the Guarantors named therein, as Guarantors, and The Bank of New York, as Trustee (Incorporated herein by reference to Exhibit 4.9 to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004.)
4.10	Form of 2003 Exchange Note (Incorporated herein by reference to Exhibit 4.11 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)

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<u>Exhibit No.</u>	<u>Description</u>
10.1+	Amended and Restated Rent-A-Center, Inc. Long-Term Incentive Plan (Incorporated herein by reference to Exhibit 10.1 to the registrant's Quarterly Report on Form 10-Q for the quarter ended September 30, 2003.)
10.2	First Amendment, dated as of April 22, 2003, to the Amended and Restated Credit Agreement, dated as of August 5, 1998, as amended and restated as of December 31, 2002, among Rent-A-Center, Inc., Rent-A-Center East, Inc., Comerica Bank, as Documentation Agent, Bank of America NA, as Syndication Agent, and JP Morgan Chase Bank (formerly known as The Chase Manhattan Bank), as Administrative Agent (Incorporated herein by reference to Exhibit 10.3 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2003.)
10.3	Credit Agreement, dated as of May 28, 2003, among Rent-A-Center, Inc., Morgan Stanley Senior Funding Inc., as Documentation Agent, JPMorgan Chase Bank and Bear, Stearns & Co. Inc., each as Syndication Agent, and Lehman Commercial Paper Inc., as Administrative Agent (Incorporated herein by reference to Exhibit 10.4 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
10.4	Guarantee and Collateral Agreement, dated as of May 28, 2003, made by Rent-A-Center, Inc., Rent-A-Center East, Inc. and certain of its Subsidiaries in favor of Lehman Commercial Paper Inc., as Administrative Agent (Incorporated herein by reference to Exhibit 10.6 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
10.5	First Amendment, dated as of May 28, 2003, to the Credit Agreement and the Guarantee and Collateral Agreement, both dated as of May 28, 2003, among Rent-A-Center, Inc., Rent-A-Center East, Inc., ColorTyme, Inc., Rent-A-Center West, Inc., Remco America, Inc., Get It Now LLC, Rent-A-Center Texas, L.P., Rent-A-Center Texas, L.L.C. and Lehman Commercial Paper, Inc., as administrative agent (Incorporated herein by reference to Exhibit 10.7 to the registrant's Annual Report on Form 10-K/A for the year ended December 31, 2003.)
10.6	Amended and Restated Credit Agreement, dated as of May 28, 2003, as amended and restated as of July 14, 2004, among Rent-A-Center, Inc., the several lenders from time to time parties thereto, Calyon New York Branch, SunTrust Bank and Union Bank of California, N.A., as Documentation Agents, Lehman Commercial Paper Inc., as Syndication Agent, and JPMorgan Chase Bank, as Administrative Agent (Incorporated herein by reference to Exhibit 10.1 to the registrant's Current Report on Form 8-K dated July 15, 2004.)
10.7	Amended and Restated Guarantee and Collateral Agreement, dated as of May 28, 2003, as amended and restated as of July 14, 2004, made by Rent-A-Center, Inc. and certain of its Subsidiaries in favor of JPMorgan Chase Bank, as Administrative Agent (Incorporated herein by reference to Exhibit 10.2 to the registrant's Current Report on Form 8-K dated July 15, 2004.)
10.8	Fourth Amended and Restated Stockholders Agreement, dated as of July 11, 2003, by and among Apollo Investment Fund IV, L.P., Apollo Overseas Partners IV, L.P., Mark E. Speese, Rent-A-Center, Inc., and certain other persons (Incorporated herein by reference to Exhibit 10.15 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
10.9	Fifth Amended and Restated Stockholders Agreement, dated as of August 13, 2004, by and among Apollo Investment Fund IV, L.P., Apollo Overseas Partners IV, L.P., Mark E. Speese, Rent-A-Center, Inc., and certain other persons (Incorporated herein by reference to Exhibit 10.3 to the registrant's Registration Statement on Form S-3/A filed on September 21, 2004.)
10.10	Registration Rights Agreement, dated August 5, 1998, by and between Renters Choice, Inc., Apollo Investment Fund IV, L.P., and Apollo Overseas Partners IV, L.P. (Incorporated herein by reference to Exhibit 10.22 to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 1998.)
10.11	Fourth Amendment to Registration Rights Agreement, dated as of July 11, 2003, by and between Rent-A-Center, Inc., Apollo Investment Fund IV, L.P., and Apollo Overseas Partners IV, L.P. (Incorporated herein by reference to Exhibit 10.10 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
10.12	Registration Rights Agreement, dated as of May 6, 2003, by and among Rent-A-Center, Inc., as Issuer, Rent-A-Center East, Inc., ColorTyme, Inc., Rent-A-Center West, Inc., Get It Now, LLC, Rent-A-Center Texas, L.P. and Rent-A-Center Texas, L.L.C., as Guarantors, and Lehman Commercial Paper Inc., J.P. Morgan Securities, Inc., Morgan Stanley & Co. Incorporated, Bear, Stearns & Co. Inc., UBS Warburg LLC and Wachovia Securities, Inc., as Initial Purchasers (Incorporated herein by reference to Exhibit 10.19 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2003.)

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<u>Exhibit No.</u>	<u>Description</u>
10.13	Franchisee Financing Agreement, dated April 30, 2002, but effective as of June 28, 2002, by and between Texas Capital Bank, National Association, ColorTyme, Inc. and Rent-A-Center, Inc. (Incorporated herein by reference to Exhibit 10.14 to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2002.)
10.14	Supplemental Letter Agreement to Franchisee Financing Agreement, dated May 26, 2003, by and between Texas Capital Bank, National Association, ColorTyme, Inc. and Rent-A-Center, Inc. (Incorporated herein by reference to Exhibit 10.23 to the registrant's Registration Statement on Form S-4 filed July 11, 2003.)
10.15	Amended and Restated Franchise Financing Agreement, dated October 1, 2003, by and among Wells Fargo Foothill, Inc., ColorTyme, Inc. and Rent-A-Center East, Inc. (Incorporated herein by reference to Exhibit 10.22 to the registrant's Quarterly Report on Form 10-Q for the quarter ended September 30, 2003.)
10.16	First Amendment to Amended and Restated Franchisee Financing Agreement, dated December 15, 2003, by and among Wells Fargo Foothill, Inc., ColorTyme, Inc. and Rent-A-Center East, Inc. (Incorporated herein by reference to Exhibit 10.23 to the registrant's Annual Report on Form 10-K/A for the year ended December 31, 2003.)
10.17	Second Amendment to Amended and Restated Franchisee Financing Agreement, dated as of March 1, 2004, by and among Wells Fargo Foothill, Inc., ColorTyme, Inc. and Rent-A-Center East, Inc. (Incorporated herein by reference to Exhibit 10.24 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2004.)
10.18	Purchase Agreement, dated May 1, 2003, among Rent-A-Center, Inc., Rent-A-Center East, Inc., ColorTyme, Inc., Rent-A-Center West, Inc., Get It Now, LLC, Rent-A-Center Texas, L.P., Rent-A-Center Texas, L.L.C., Lehman Brothers Inc., J.P. Morgan Securities, Inc., Morgan Stanley & Co. Incorporated, Bear, Stearns & Co. Inc., UBS Warburg LLC and Wachovia Securities, Inc. (Incorporated herein by reference to Exhibit 10.18 to the registrant's Quarterly Report on Form 10-Q for the quarter ended March 31, 2003.)
10.19	Stock Purchase and Exchange Agreement, dated April 25, 2003, by and among Apollo Investment Fund IV, L.P., Apollo Overseas Partners IV, L.P. and Rent-A-Center, Inc. (Incorporated herein by reference to Exhibit 99(d)(1) to the registrant's Schedule TO filed on April 28, 2003.)
10.20†*	Form of Stock Option Agreement issuable to Directors pursuant to the Amended and Restated Rent-A-Center, Inc. Long-Term Incentive Plan
10.21†*	Form of Stock Option Agreement issuable to management pursuant to the Amended and Restated Rent-A-Center, Inc. Long-Term Incentive Plan
10.22†*	Summary of Director Compensation
10.23†*	Summary of Named Executive Officer Compensation
21.1	Subsidiaries of Rent-A-Center, Inc. (Incorporated herein by reference to the registrant's Quarterly Report on Form 10-Q for the quarter ended June 30, 2004.)
23.1*	Consent from Independent Registered Public Accounting Firm
31.1*	Certification pursuant to Rule 13a-14(a) of the Securities Exchange Act of 1934 implementing Section 302 of the Sarbanes-Oxley Act of 2002 by Mark E. Speese
31.2*	Certification pursuant to Rule 13a-14(a) of the Securities Exchange Act of 1934 implementing Section 302 of the Sarbanes-Oxley Act of 2002 by Robert D. Davis
32.1*	Certification pursuant to 18 U.S.C. Section 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 by Mark E. Speese
32.2*	Certification pursuant to 18 U.S.C. Section 1350 as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002 by Robert D. Davis

† Management contract or compensatory plan or arrangement

\* Filed herewith.

**DIRECTOR NONQUALIFIED  
STOCK OPTION AGREEMENT  
UNDER THE AMENDED AND RESTATED  
RENT-A-CENTER, INC.  
LONG-TERM INCENTIVE PLAN**

Rent-A-Center, Inc. (the "Company") hereby grants, effective as of \_\_\_\_\_, 20\_\_, to [NAME] (the "Optionee"), a nonemployee Director of the Company, the Nonqualified Option (the "Option") to purchase from the Company up to but not exceeding in the aggregate \_\_\_\_\_ shares of the Company's common stock, par value \$.01 per share (the "Common Stock"), at a price of \_\_\_\_\_ and \_\_\_ Dollars (\$26.54) per share (the "Exercise Price"), such number of shares and such price per share being subject to adjustment as provided in paragraph 15(b) of the Amended and Restated Rent-A-Center, Inc. Long-Term Incentive Plan, as amended from time to time (the "Plan"), and further subject to the following terms and conditions:

**1. Relationship to Plan.** This Option is issued in accordance with and subject to all of the terms, conditions and provisions of the Plan and administrative interpretations thereunder, if any, which have been adopted by the Compensation Committee thereunder and are in effect on the date hereof. Except as defined herein, capitalized terms shall have the same meanings ascribed to them under the Plan. A copy of the Plan is being provided to Optionee herewith and is attached hereto as Appendix A.

**2. Exercise Schedule.** This Option shall be exercisable immediately upon its grant and shall remain exercisable, in whole or in part, until terminated pursuant to the provisions of Section 3 hereof.

**3. Termination of Option.** This Option shall terminate and be of no force and effect with respect to any shares not previously purchased by the Optionee on January 3, 20\_\_ (the tenth anniversary of the date of grant).

**4. Exercise of Option.** Subject to the limitations set forth herein and in the Plan, this Option may be exercised by written notice provided to the Company as set forth in Section 5, which written notice shall state the number of shares with respect to which the Option is being exercised. The Optionee shall deliver to the Secretary of the Company a cashier's check payable in United States currency (unless a personal check shall be acceptable to such office) to the order of the Company for an amount equal to the Exercise Price times the number of shares with respect to which the Option is being exercised. The check shall be accompanied by such other instruments or agreements duly signed by the Optionee as in the opinion of counsel for the Company may be necessary or advisable in order that the issuance of such number of shares comply with applicable rules and regulations under the Securities Act of 1933, as amended (the "Act"), any appropriate state securities laws or any requirement of any national securities exchange on which such Common Stock may be traded. As soon as practicable after any such exercise of the Option in whole or in part by the Optionee, the Company will deliver to the Optionee a certificate for the number of shares with respect to which the Option shall have been so exercised, issued in the Optionee's name. Such Common Stock certificate shall carry such appropriate legend, and such written instructions shall be

Director Option Agreement

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given to the Company's transfer agent, as may be deemed necessary or advisable by counsel to the Company to satisfy the requirements of the Act or any state securities laws.

If any law or regulation requires the Company to take any action with respect to the shares specified in such notice, the time for delivery thereof, which would otherwise be promptly as possible, shall be postponed for the period of time necessary to take such action.

**5. Notice of Exercise.** Notice of exercise of the Option must be made in the following manner, using such forms as the Company may from time to time provide:

(a) by registered or certified United States mail, postage prepaid, to Rent-A-Center, Inc., Attention: General Counsel and Secretary, 5700 Tennyson Parkway, Suite 100, Plano, Texas 75024, in which case the date of exercise shall be the date of mailing; or

(b) by hand delivery or otherwise to Rent-A-Center, Inc., Attention: General Counsel and Secretary, 5700 Tennyson Parkway, Suite 100, Plano, Texas 75024, in which case the date of exercise shall be the date when receipt is acknowledged by the Company.

Notwithstanding the foregoing, in the event that the location of the corporate offices of the Company is changed prior to the date of any exercise of this Option, notice of exercise shall instead be made pursuant to the foregoing provisions at the address of the corporate offices of the Company as of the date of the exercise.

**6. Assignment of Option.** The Optionee's rights under the Plan and this Nonqualified Stock Option Agreement are personal. No assignment or transfer of the Optionee's rights under and interest in this Option may be made by the Optionee otherwise than by will or by the laws of descent and distribution. This Option is exercisable only by the Optionee during the Optionee's lifetime.

**7. Stockholder Rights.** The Optionee shall have no rights of a stockholder with respect to shares of Common Stock subject to the Option, whether or not vested, unless and until such time as the Option has been exercised and ownership of such shares of Common Stock has been transferred to the Optionee.

**8. Governing Law.** This Agreement shall be governed by, construed and enforced in accordance with the laws of the State of Texas.

[The remainder of this page is intentionally left blank]

RENT-A-CENTER, INC.

Dated: \_\_\_\_\_, 20\_\_

By: \_\_\_\_\_  
Robert D. Davis  
Senior Vice President — Finance, Chief Financial Officer  
and Treasurer

This Option has been accepted as of the date set forth above by the undersigned, subject to the terms and provisions of the Plan and administrative interpretations thereof referred to above.

\_\_\_\_\_  
Optionee

**EMPLOYEE NONQUALIFIED STOCK OPTION AGREEMENT  
UNDER THE AMENDED AND RESTATED RENT-A-CENTER, INC.  
LONG-TERM INCENTIVE PLAN**

This STOCK OPTION AGREEMENT (the "Agreement") is made and entered into as of the \_\_\_ day of \_\_\_, 20 \_\_\_, by and between RENT-A-CENTER, INC., a Delaware corporation (herein called the "Company"), and \_\_\_ (herein called the "Employee").

WITNESSETH:

**WHEREAS**, the Board of Directors of the Company (the "Board") has resolved that the interests of the Company will be advanced by encouraging and enabling certain selected employees of the Company and its Subsidiaries (as such term is defined in the Amended and Restated Rent-A-Center, Inc. Long-Term Incentive Plan) who are mainly responsible for the management, growth and success of the Company and the Subsidiaries to acquire proprietary shares in the Company, thus providing them with a more direct concern in the welfare of the Company and the Subsidiaries and assuring a closer identification of their interests with those of the Company and the Subsidiaries; and

**WHEREAS**, the Board believes that the acquisition of such an interest in the Company will stimulate the endeavors of such employees on behalf of the Company and its Subsidiaries and strengthen their desire to remain with the Company and its Subsidiaries; and

**WHEREAS**, the individual above named is one of such employees.

**NOW, THEREFORE**, in consideration of the premises and the mutual covenants herein contained and other good and valuable consideration, the parties hereto agree as follows:

1. Subject to the terms of Paragraph 17 hereof, the Company hereby grants to the Employee as a matter of separate inducement and agreement in connection with his employment by the Company or a Subsidiary, and not in lieu of any salary or other compensation for his services, the right and option to purchase, at the time and on the terms and conditions hereinafter set forth, \_\_\_ shares of the presently authorized common stock, par value \$0.01 per share, of the Company (the "Common Stock") at the purchase price of \_\_\_ and \_\_\_ Dollars (\$\_\_\_) per share.

2. The option provided for in this Agreement is granted pursuant to the Amended and Restated Rent-A-Center, Inc. Long-Term Incentive Plan (hereinafter referred to as the "Plan"). The terms and provisions of such Plan are incorporated herein by reference and, in the event of any conflict between the terms and provisions of this Agreement and those of such Plan, the terms and provisions of the Plan, including, without limitation, those with respect to the powers of the administrative committee appointed thereunder (hereinafter referred to as the "Committee"), shall prevail and be controlling.

3. This option shall continue for ten (10) years from the date hereof, except and to the extent that such term may be reduced as provided in Paragraphs 6, 7, 8, 9, 14 and 17 hereof; *provided, however*, that if any termination date provided for herein shall fall on a Saturday, Sunday or legal holiday, then such termination date shall be deemed to be the first normal business day of the Company, at its office specified in Paragraph 20 hereof, before such Saturday, Sunday or legal holiday.

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4. Except as otherwise provided herein, this option shall be exercisable not later than ten (10) years from the date hereof, and only to the extent of shares that have vested in accordance with the following schedule:

<u>Vesting Date</u>	<u>Portion of Shares That is Vested On or After Such Vesting Date</u>
Grant Date	0%
First Anniversary of Date of Grant	25%
Second Anniversary of Date of Grant	50%
Third Anniversary of Date of Grant	75%
Fourth Anniversary of Date of Grant	100%

The Employee's right to exercise the option granted hereunder accrues only in accordance with the preceding sentence and, except as otherwise provided herein, only to the extent that he or she remains in the continuous employ of the Company or a Subsidiary. This option shall be exercisable during the lifetime of the Employee only by him or her. In no event may the Employee or any person exercising this option pursuant to Paragraph 7 hereof exercise this option (before or after any adjustment or substitution pursuant to Paragraph 13 or 14 hereof) for a fraction of a share.

5. The option granted hereby shall be exercisable upon and subject to the following terms and conditions:

(a) The option granted hereby may be exercised by delivering to the Secretary of the Company from time to time within the time period specified in Paragraph 4 hereof a written notice specifying the number of vested shares the Employee then desires to purchase.

(b) Upon receipt of the Employee's written notice of exercise and full compliance with all other obligations under this Agreement, the Company shall allow the Employee to consummate the purchase of the number of shares indicated in the notice of exercise in accordance with the terms of this Agreement.

(c) The Employee shall have delivered to the Secretary of the Company a cashier's check payable in United States currency (unless a personal check shall be acceptable to such offer) to the order of the Company for an amount equal to the option price for such number of shares; or, with the prior consent of the Committee, and upon receipt of all regulatory approvals, the Employee shall have tendered Common Stock or surrendered all

or part of any other Employee Award (as such term is defined in the Plan), valued at the Fair Market Value (as such term is defined in the Plan) of such Common Stock or other Employee Award on the date of exercise of this option, as payment of all or any portion of the option price for such number of shares. The check or, if applicable, the certificates for Common Stock, or instruments evidencing the surrender of all or any portion of any other Employee Award, shall be accompanied by such other instruments or agreements duly signed by the Employee as in the opinion of counsel for the Company may be necessary or advisable in order that the issuance of such number of shares comply with applicable rules and regulations under the Securities Act of 1933, as amended (the “Act”), any appropriate state securities laws or any requirement of any national securities exchange on which such stock may be traded. As soon as practicable after any such exercise of the option in whole or in part by the Employee, the Company will deliver to the Employee a certificate for the number of shares with respect to which the option shall have been so exercised, issued in the Employee’s name. Such stock certificate shall carry such appropriate legend, and such written instructions shall be given to the Company’s transfer agent, as may be deemed necessary or advisable by counsel to the Company to satisfy the requirements of the Act or any state securities laws.

6. If the employment of the Employee is terminated by reason of Disability (as hereinafter defined) of the Employee, then the Employee shall have the right at any time WITHIN TWELVE (12) MONTHS after the termination of such employment or, if shorter, during the unexpired term of this option, to exercise this option for the full number of shares or any portion thereof, except as to the issuance of fractional shares, BUT ONLY TO THE EXTENT THIS OPTION WAS OTHERWISE EXERCISABLE in accordance with Paragraph 4 hereof on the date of such cessation of employment.

As used herein, the term “Disability” shall mean the inability to engage in any substantial gainful activity by reason of any medically determinable physical or mental impairment which can be expected to result in death or which has lasted or can be expected to last for a continuous period of not less than twelve (12) months. The determination of whether or not an Employee’s employment is terminated by reason of Disability shall be in the sole and absolute discretion of the Committee. An individual shall not be considered Disabled unless he furnishes proof of the existence thereof in such form and manner, and at such times, as the Committee may require.

7. If the Employee dies while in the employ of the Company or a Subsidiary, this option may be exercised for the full number of shares, or any portion thereof, except as to the issuance of fractional shares, BUT ONLY TO THE EXTENT THIS OPTION WAS OTHERWISE EXERCISABLE in accordance with Paragraph 4 hereof on the date of the Employee’s death, at any time WITHIN TWELVE (12) MONTHS from the date of death of the Employee or within the unexpired term of this option, whichever is shorter, by the person or persons to whom the Employee’s rights under this option shall pass by the Employee’s will or by the laws of descent and distribution, whichever is applicable.

8. If the employment of the Employee is terminated for cause (which determination shall be made in the sole and absolute discretion of the Committee), this option shall automatically terminate as of the date of such cessation of employment.

9. If the employment of the Employee is terminated for any reason other than Disability, death or for cause, then the Employee shall have the right at any time WITHIN THREE (3) MONTHS after the termination of such employment or, if shorter, during the unexpired term of this option, to exercise this option for the full number of shares or any portion thereof, except as to the issuance of fractional shares, BUT ONLY TO THE EXTENT THIS OPTION WAS OTHERWISE EXERCISABLE in accordance with Paragraph 4 hereof on the date of such cessation of employment.

10. Shares to be issued on the exercise of this option may, at the election of the Company, be either authorized and unissued shares, or shares previously issued and reacquired by the Company.

11. The Company shall not be required to issue or deliver any certificates for shares purchased upon the exercise of this option prior to: (i) the obtaining of any approval from any governmental agency which the Company shall, in its sole discretion, determine to be necessary or advisable; (ii) the completion of any registration or other qualification of such shares under any state or federal law or ruling or regulation of any governmental body which the Company shall, in its sole discretion, determine to be necessary or advisable; and (iii) the determination by the Committee that the Employee has tendered to the Company the full purchase price plus any federal, state or local tax owed by the Employee as a result of exercising this option when the Company has a legal liability to satisfy such tax. In addition, if shares reserved for issuance upon the exercise of this option shall not then be registered under the Act, the Company may, upon the Employee's exercise of this option, require the Employee or his permitted transferee to represent in writing that the shares being acquired are for investment and not with a view to distribution, and may mark the certificate for the shares with a legend restricting transfer and may issue stop transfer orders relating to such certificate to the Company's transfer agent.

12. In connection with the exercise of the option by the Employee, and as a condition to the Company's obligation to deliver shares upon exercise of the option, the Employee shall make arrangements satisfactory to the Committee, including, with the prior approval of the Committee, the withholding of an appropriate amount of cash or number of shares of Common Stock or a combination thereof, or the transfer to the Company of shares of Common Stock theretofore owned by the Employee, to ensure that the amount of federal, state or local withholding tax, if any, required to be withheld with respect to delivery of the shares is made available by the Employee for timely payment of the tax by the Company to the appropriate taxing authority.

13. If, prior to the delivery of all the shares in respect to which this option is granted, there shall be any subdivision or consolidation of outstanding shares of Common Stock or declaration of a dividend payable in shares of Common Stock or capital reorganization or reclassification or other transaction involving an increase or reduction in the number of outstanding shares of Common Stock, the Committee may adjust proportionally (i) the number of shares of Common Stock reserved under the Plan and covered by outstanding options denominated in Common Stock or units of Common Stock; (ii) the exercise or other price in respect of such options; and (iii) the appropriate Fair Market Value and other price determinations for such options.

14. If, prior to the delivery of all the shares in respect to which this option is granted, there shall be a consolidation or merger of the Company with another corporation or entity or the adoption by the Company of a plan of exchange affecting the Common Stock or any distribution to holders of Common Stock of securities or property (other than normal cash dividends or dividends payable in Common Stock), the Committee shall make such adjustments or other provisions as it may deem equitable, including adjustments to avoid fractional shares, to give proper effect to such event. In the event of a corporate merger, consolidation, acquisition of property or stock, separation, reorganization or liquidation, the Committee shall be authorized to issue or assume options, regardless of whether in a transaction to which Section 424(a) of the Code applies, by means of substitution of new options for previously issued options or an assumption of previously issued options, or to make provision for the acceleration of the exercisability of, or lapse of restrictions with respect to, options and the termination of unexercised options in connection with such transaction.

15. Neither the Employee nor his legal representative shall be or have any of the rights or privileges of a stockholder of the Company in respect to any of the shares issuable upon the exercise of this option unless and until certificates representing such shares shall have been issued and delivered to the Employee.

16. Neither the granting of this option, the exercise of any part hereof, nor any provision of this Agreement shall constitute or be evidence of any understanding, express or implied, on the part of the Company or a Subsidiary, to employ the Employee for any specified period.

**17. This Agreement shall be null and void and no options shall be granted hereby in the event the Employee shall fail to execute and return a counterpart hereof to the Company, at the address set forth in Paragraph 20 hereof, within sixty (60) days from the date hereof.**

18. Except as otherwise herein provided, this option and the rights and privileges conferred hereby may not be transferred, assigned, pledged or hypothecated in any way (whether by operation of law or otherwise) and shall not be subject to execution, attachment or similar process. Upon any attempt to transfer, assign, pledge, hypothecate or otherwise dispose of this option or any right or privilege conferred hereby, contrary to the provisions hereof, this option and the rights and privileges conferred hereby shall immediately become null and void.

19. The Committee shall have authority to make reasonable constructions of this option and to correct any defect or supply any omission or reconcile any inconsistency in this option, and to prescribe reasonable rules and regulations relating to the administration of this option and other similar options granted under the Plan.

20. Any notice relating to this Agreement shall be in writing and delivered in person or by registered mail to the Company at the Company's main office, 5700 Tennyson Parkway, Suite 100, Plano, TX 75024, or to such other address as may be hereafter specified by the Company, to the attention of its Secretary. All notices to the Employee or other person or persons then entitled to exercise the option shall be delivered to the Employee or such other person or persons at the Employee's address specified below.

21. Any payment or any issuance or transfer of shares of the Common Stock to the Employee or his legal representative, heir, legatee or distributee, in accordance with the provisions hereof, shall, to the extent thereof, be in full satisfaction of all claims of such persons hereunder. The Committee may require the Employee, legal representative, heir, legatee or distributee, as a condition precedent to such payment, to execute a release and receipt therefor in such form as it shall determine.

22. This option is not intended to qualify as an "incentive stock option" within the meaning of Section 422 of the Internal Revenue Code of 1986, as amended.

**[Remainder of Page Intentionally Left Blank]**

IN WITNESS WHEREOF, the Company has caused this Agreement to be executed in its name by its Senior Vice President – Finance and Chief Financial Officer and its corporate seal to be hereunto affixed and attested by its Secretary on the date and year first above written, and the Employee has hereunto set his or her hand on the day and year specified above.

RENT-A-CENTER, INC.

ATTEST:

By: \_\_\_\_\_  
Christopher A. Korst  
Secretary Vice President — General  
Counsel and Secretary

By: \_\_\_\_\_  
Robert D. Davis  
Senior Vice President — Finance and  
Chief Financial Officer

\_\_\_\_\_  
Employee Signature

\_\_\_\_\_  
Street Address (No P.O. Box please)

\_\_\_\_\_  
City, State and Zip Code

Rent-A-Center, Inc.  
Summary of Director Compensation

Non-employee directors each receive an annual retainer of \$30,000, payable in four equal installments on the first day of each fiscal quarter. Additionally, non-employee directors each receive \$2,000 for each Board of Directors meeting and \$1,000 for each committee meeting attended in person and are reimbursed for their expenses in attending such meetings. Non-employee directors also each receive \$500 for each telephonic Board of Directors or committee meeting attended.

Non-employee directors receive options to purchase 9,000 shares of Rent-A-Center, Inc. common stock on the first business day of the first full fiscal year of service as a director and options to purchase 5,000 shares of Rent-A-Center common stock on the first business day of each year thereafter. The exercise price of the options is the fair market value of shares of Rent-A-Center common stock on the grant date. These options vest and are exercisable immediately.

Rent-A-Center, Inc.  
 Summary of 2005 Compensation Payable  
 To Named Executive Officers

On December 8, 2004, the Compensation Committee of our Board of Directors established the annual base salaries for 2005 (effective as of January 1, 2005) of our named executive officers after a review of performance and competitive market data. In addition, the Compensation Committee authorized the payment of cash bonuses to each of the executive officers in respect of the year ended December 31, 2004. The following table sets forth the 2005 annual base salary and 2004 cash bonus amount for each of our named executive officers (determined by reference to our proxy statement dated April 12, 2004):

Name & Principal Position	2005 Annual Base Salary	2004 Cash Bonus Amount
Mark E. Speese, Chairman of the Board & Chief Executive Officer	\$ 685,000	\$ 142,500
Mitchell E. Fadel, President & Chief Operating Officer	\$ 500,000	\$ 85,500
Robert D. Davis, Senior Vice President — Finance, Treasurer and Chief Financial Officer	\$ 295,000	\$ 47,700
Anthony M. Doll, Executive Vice President — Operations	\$ 251,520	\$ 49,000
Dana F. Goble, Executive Vice President — Operations	\$ 285,668	\$ 47,750
Christopher A. Korst, Senior Vice President — General Counsel and Secretary	\$ 270,600	\$ 34,000

Also on December 8, 2004, the Compensation Committee adopted a cash bonus program for the 2005 fiscal year. Our named executive officers, other than Mr. Speese, as well as other officers and employees at our corporate office, are eligible to participate in the 2005 bonus program. The 2005 bonus program has not been set forth in a formal plan document. Below is a description of the 2005 bonus program, as adopted by the Compensation Committee.

The purpose of the 2005 bonus program is to promote the interests of Rent-A-Center and its stockholders by providing key employees with financial rewards upon achievement of specified business objectives, as well as help us attract and retain key employees by providing attractive compensation opportunities linked to performance results.

Bonuses are capped at a certain percentage of the eligible participant's base salary, with the percentage depending on the individual's position within Rent-A-Center. Of the maximum cash bonus amount an eligible participant may earn, 40% is contingent on the achievement by Rent-A-Center of a target amount of after tax profit, and the remaining 60% is subject to the achievement of individual goals and objectives, which are set at the beginning of the fiscal year.

The target bonus percentage and maximum bonus amount for each named executive officer (other than Mr. Speese) pursuant to the 2005 bonus program is as follows:

Name & Principal Position	2005 Target Bonus Percentage	Maximum 2005 Bonus Amount <sup>1</sup>
Mitchell E. Fadel, President & Chief Operating Officer	40%	\$ 200,000
Robert D. Davis, Senior Vice President — Finance, Treasurer and Chief Financial Officer	35%	\$ 103,250
Anthony M. Doll, Executive Vice President — Operations	40%	\$ 100,608
Dana F. Goble, Executive Vice President — Operations	40%	\$ 114,267
Christopher A. Korst, Senior Vice President — General Counsel and Secretary	30%	\$ 81,180

<sup>1</sup>Assumes (1) the after tax profit goal for Rent-A-Center is met and (2) 100% achievement of the individual's goals and objectives.

The bonus to be paid to our Chief Executive Officer with respect to the 2005 fiscal year will be determined by the Compensation Committee and recommended to the Board of Directors for approval.

Payment of bonuses (if any) is normally made in January after the end of the performance period during which the bonuses were earned. In order to be eligible for a bonus under the 2005 Bonus Program, eligible participants must be employed on the date on which bonuses are paid. Bonuses normally will be paid in cash in a single lump sum, subject to payroll taxes and tax withholdings.

Consent of Independent Registered Public Accounting Firm

We have issued our reports, dated March 10, 2005, accompanying the consolidated financial statements and management's assessment of the effectiveness of internal control over financial reporting which are included in the Annual Report of Rent-A-Center, Inc. and Subsidiaries on Form 10-K for the year ended December 31, 2004. We hereby consent to the incorporation by reference of said reports in the Registration Statements of Rent-A-Center, Inc. and Subsidiaries on Forms S-3 (File No. 333-116684), (File No. 333-116686) and (File No. 333-77985) and on Forms S-8 (File No. 333-62582), (File No. 33-98800), (File No. 333-53471), (File No. 333-66645), (File No. 333-40958) and (File No. 333-32296).

/s/ Grant Thornton LLP

Dallas, Texas  
March 10, 2005

I, Mark E. Speese, certify that:

1. I have reviewed this annual report on Form 10-K of Rent-A-Center, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
  - (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
  - (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting, to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
  - (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 10, 2005

/s/ Mark E. Speese  
Mark E. Speese  
Chairman of the Board  
and Chief Executive Officer

I, Robert D. Davis, certify that:

1. I have reviewed this annual report on Form 10-K of Rent-A-Center, Inc.;

2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;

3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;

4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:

- (a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
- (b) Designed such internal control over financial reporting, or caused such internal control over financial reporting, to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
- (c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
- (d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and

5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):

- (a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
- (b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: March 10, 2005

/s/ Robert D. Davis

Robert D. Davis  
Senior Vice President-Finance, Treasurer  
and Chief Financial Officer

CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Annual Report of Rent-A-Center, Inc. (the "*Company*") on Form 10-K for the period ended December 31, 2004, as filed with the Securities and Exchange Commission on the date hereof (the "*Report*"), I, Mark E. Speese, Chairman of the Board and Chief Executive Officer of the Company, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to the best of my knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Mark E. Speese

Mark E. Speese  
Chairman of the Board and  
Chief Executive Officer

Dated: March 10, 2005

A signed original of this written statement required by Section 906 has been provided to Rent-A-Center, Inc. and will be retained by Rent-A-Center, Inc. and furnished to the Securities and Exchange Commission or its staff upon request. The foregoing certification is being furnished solely pursuant to 18 U.S.C. Section 1350 and is not being filed as part of the Report or as a separate disclosure document.

CERTIFICATION PURSUANT TO  
18 U.S.C. SECTION 1350,  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002

In connection with the Annual Report of Rent-A-Center, Inc. (the “*Company*”) on Form 10-K for the period ended December 31, 2004, as filed with the Securities and Exchange Commission on the date hereof (the “*Report*”), I, Robert D. Davis, Senior Vice President — Finance, Treasurer and Chief Financial Officer of the Company, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that, to the best of my knowledge:

- (1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
- (2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

/s/ Robert D. Davis

Robert D. Davis  
Senior Vice President — Finance,  
Treasurer and Chief Financial Officer

Dated: March 10, 2005

A signed original of this written statement required by Section 906 has been provided to Rent-A-Center, Inc. and will be retained by Rent-A-Center, Inc. and furnished to the Securities and Exchange Commission or its staff upon request. The foregoing certification is being furnished solely pursuant to 18 U.S.C. Section 1350 and is not being filed as part of the Report or as a separate disclosure document.